

# The six elements of the Aurora platform

## 1. Infrastructure as a Service

Consisting of IT infrastructure pools and secure datacenters, applications and data are hosted and charged for the time and capacity required. There is no “locked-in” commitment required, and capacity can easily be scaled up (or down) as necessary.

- **Secure data and systems** – fully penetration tested and approved to OFFICIAL level
- **Seamless extension** including to existing IT estate if required
- **Rapid deployment of applications** (usually within hours), avoiding capital expenditure on servers, storage and data centre premises
- **No CAPEX, lower OPEX** – Flexible infrastructure to reduce cost
- **Microsoft Azure** specialists

## 2. Managed Device and Desktop

We provide a managed environment for PCs, laptops and mobile devices. The service is secured through multi-factor authentication. We offer a choice between a fully managed Virtual Personal Desktop based on Microsoft RDS Server 2016 and a physical laptop/tablet device with a new customer gold image.

- **Supports all technology devices** – PCs, laptops, tablets, and smartphones, any OS, Any vendor
- **Satisfies user expectation** – A functional and intuitive interface
- **Accommodates all users** – From office based roles to mobile, Projects and interim staff
- **Multiple locations** – Flexible access to resources from office, home or on the move
- **Fully secure** – Through our security team

## 3. Identity and Access Management

Aurora is a cloud-based Identity Management and Access Management platform. It contains Role Based Access and engines for enterprise level policy/rule based provisioning, update and de-provisioning, user synchronisation and workflow based authorisation and escalation notifications. Aurora can be branded and scripting is available for any customised policy or workflow requirements. We take security very seriously with our dedicated security team, your identity is safe with us.

- **Password** – Self-service and management
- **Federation services** – Authentication and authorisation
- **Multi-Factor Authentication** via hard or soft tokens
- **Self Service** for users and groups
- **HR systems integration** to extract user details and sync to AD
- **User and Group** provisioning and de-provisioning workflows

## 4. Security as a Service

IT Security is a requirement that should be at the hub of every great IT solution. Core have a dedicated team of penetration and vulnerability security experts so we can protect Core Aurora for our Government and commercial clients. We are now very happy to be able to offer our team 'as a service' to help you identify weaknesses, hacks and vulnerabilities that could be exploited in your network. On average it takes over 230+ days to notice an intruder in your network and most hacks rely on obtaining credentials at some point during the hack.

- CEH & CISSP
- Penetration testing (Internal and external)
- 24/7 SOC
- ISO27001
- Provider of Microsoft and Dell Security Solutions

## 5. Mobility Solutions

The new Enterprise Mobility Suite (EMS) is designed to enable Microsoft's vision of people-centric IT through a comprehensive cloud-based solution. It achieves this by bringing together several cloud services:

- **Azure Active Directory** for hybrid identity management
- **Microsoft Intune** for mobile device management
- **Azure Rights Management Services** for information protection
- **Microsoft Enterprise** Mobility Suite Partner
- **Dell Mobility** Solution Partner

## 6. 24/7 Service Desk

Users expect service desk support that is prompt, helpful and efficient. For many organisations, meeting these demands is costly and resource intensive, especially if operations span multiple countries, time zone and language requirements. The service desk lies at the heart of a compelling customer service promise, and outsourcing this provision to Core allows you to benefit from our commitment to delivering the very best user experience.



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