

Is your guest who he claims to be?

Online check-in online – Identity Verification – KYC – Onboarding Liveness Detection - Document Validation – Access control - Biometry

NeoCheck® makes sure that the guest can remotely check-in and out of your hotel, easily and safely. We validate that the person is the legitimate carrier of the document presented. With a document capture from the client's smartphone, the hotel will have all the information on its PMS.

What needs does NeoCheck's platform cover?

Those related to saving time and increasing security in online check-in processes, fully compatible with the GDPR. We can also add access control by facial recognition simply by adding a capture of the guest's face to the process.



Regulation Compliance

- We comply with Spanish and European regulations, including the GDPR.
- We facilitate information procedures for the authorities and checking with control lists.
- ISO 9001:2015 (QA), 14001:2015 (MA) y 27001:2013 (SI).

Certified Processes and Solutions

Customer loyalty

- Technology and innovation as elements of differentiation
- 43% of guests consider technology a key element in choosing a hotel and 50% value it highly
- 100% of people admit to using their mobile when traveling.

Everything available from mobile

Why NeoCheck?

- Check-in and check-out of your clients remotely and in real time.
- Where and when you would like to: mobile, web or in person.
- We help you to migrate existing information and we provide all required tools to implement new processes.
- 15 years of experience in Border Control and Document Forensic technologies at both private and public sector.

Save time and money

- Less than 60 seconds per transaction.
- Large customer acceptance with average of 25% more efficiency.
- In production since early stage of the project. Immediate integration with your existing solution.
- Different APIs and SDKs available.

In real time. Safe and simple

"With this solution we can provide an extra level of security and trust to our clients, hand in hand with a partner like NeoCheck, specialized in Identity Verification, who comes from the world of Border Control." Carmen Martín, CEO, Hotelequia

NeoCheck and Microsoft increase the security fighting identity fraud in any organization



Compliance with Regulations

- ISO 27001:2014 Information Security
- Data Protection and active intrusion control
- Passed all control pentesting from OWASP



High Availability

- 99,99% up time
- Process automation thanks to Cognitive Services
- Scalability thanks to our architecture based on micro-services



It can easily incorporate new functions

- You can configure the components that are needed in your system
- Personalized front-ends for our partners with own branding
- Pricing per transactions bulk, or per project.

What we promise you?

Security will not affect your business processes.

We have built a solution that is easy to use and user friendly.

What we offer?

- 60% fraud rate reduction
- 92% of world coverage
- Technical Support with own call center 24/7.



What will you get working with us...

- Technical and process security to increase corporate value.
- Platform based on international standards: measured and oriented to achieve the objectives maximizing the ROI.
- Platform using latest available technology with automatic updates during project life cycle.

Why NeoCheck?

We constantly invest in R&D and incorporate the latest security features related to identity documents and biometrics, with special focus in computer vision and enhancements to our artificial intelligence engine.

Why to stick to the basics solutions when you can opt for one of the best systems and providers at a reasonable cost?

