Evaluating Frontline Workforce security & access needs

Who owns the device?

What devices does the Frontline Worker use?

How are identities and devices being managed?

What work is being done on the device?

End-to-end security for Frontline Workers

What are customers troubleshooting? (Use in your own words)

65% of IT executives have called out security and compliance as their greatest challenge.

It is the duty of managers to ensure that all frontline workers are using devices that have the right level of security.

Microsoft has a variety of solutions on the market that help a frontline worker to be more secure while using a device.

Does IT delegate any management to Frontline Managers?

How data sensitive is the work being performed?

Highly time sensitive tasks, such as selling perishable goods, require a more seamless sign-on experience that may not be as sensitive to time or data.

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Highly sensitive work, such as interacting with patients, may require additional security measures to ensure that the device is not contaminated by data leakage.

Learn more about how Azure Active Directory can support Frontline Workers.

Is it critical to map the individual to a specific location?

Administrators may have to ensure that the device is correctly located in order to give the correct information to the users.

Is the work being done on the device?

Administrators and managers may have to ensure that the device is correctly located in order to give the correct information to the users.

How far is the current location from the user?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

Does IT have a mobile device management solution in place for Frontline Managers?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

What's the frequency of the work being done on the device?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

Is it an assigned device? (aka.ms/mystaff)

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

Is it a corporate-issued device?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

How data sensitive is the work being performed?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

How far is the individual to a specific location?

Administrators and managers may want to ensure that the device is correctly located in order to give the correct information to the users.

End-to-end security for Frontline Workers

64% of people work on a project daily.

630 billion monthly authentications.