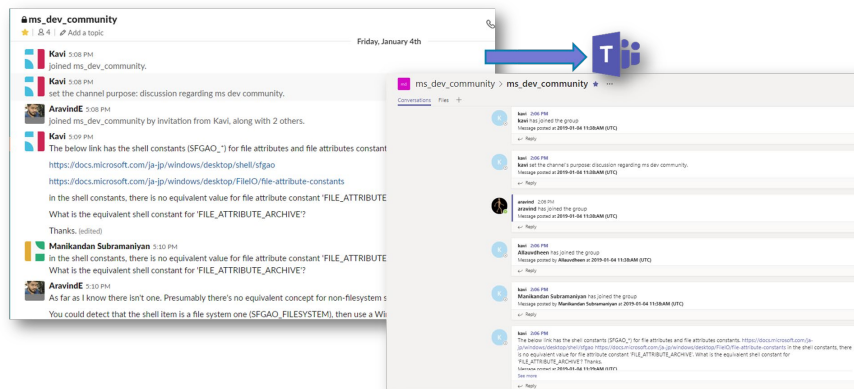
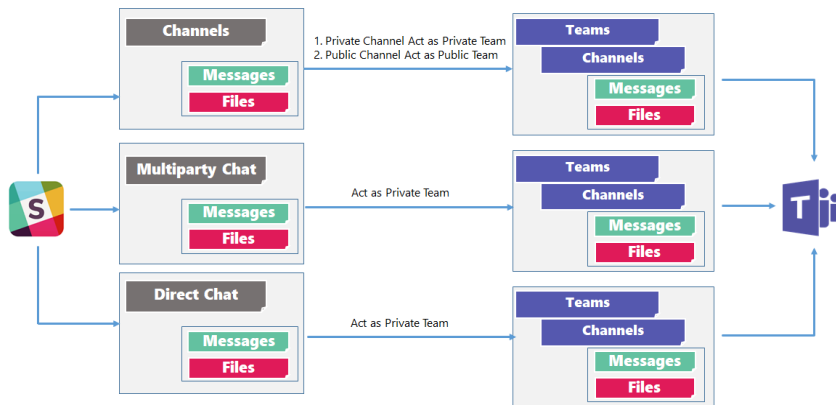


Slack to Teams Migration



Overview: Large company had over 5,000 Slack Enterprise Users with over 18,000 channels in Slack, costing them approximately \$2 million a year.



Key Objectives:

- Microsoft account team engaged Spyglass to help client understand what it would take to get users converted
- Deployed our tool to conduct the discovery and provide insight into what customizations had been deployed
- Engaged our team as a Program Management Office including PM, BA, Arch, SharePoint, Teams and Azure Devs to drive the process in conjunction with their internal team
- First step was a 4-6 week analysis/POC which involved analyzing the existing Slack environment, preparation of solution roadmap, overall timeline and cost for the implementation
- Identified mission critical objectives including incident management process
- Provided documentation/guidance on best usage of Teams and helped users understand what they can do in Teams