E-PARTS After-Sales Software Solutions

10 November 2020

[Confidential]



KT DOMAINS and EXPERTISE AREAS

AUTOMOTIVE & INDUSTRY

AREAS OF EXPERTISE











o^oo E

E-COMMERCE



API GATEWAY

BUSINESS SOLUTIONS

e-PARTS

e-PARTS Explorer

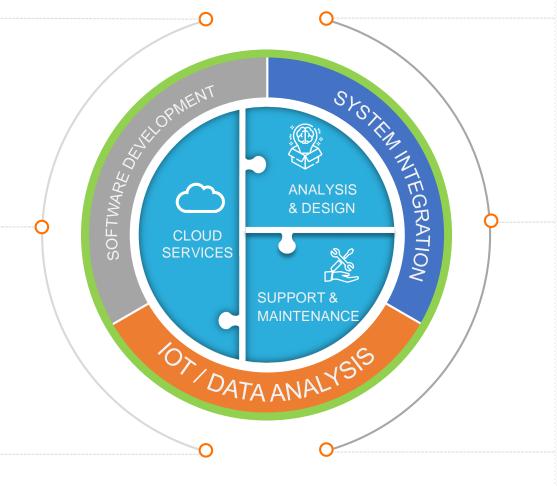
e-PARTS TACS











DIGITAL SERVICES









CRUISES & MARITIME

AREAS OF EXPERTISE

DATA ACQUISITION / MONITORING / ANALYTICS:













SAFETY











BUSINESS SOLUTIONS













e-PARTS

Enterprise solutions for After- Sales catalogs and technical documentation, both authoring and multi-channel publication processes, increasing the quality and business of aftermarket products and services, including spare parts, accessories, third-party products, options & upgrades, scheduled maintenance plans, ...

• TACS Authoring tools

- .Net architecture
- Multi DB (MsSql, Oracle, MySql,...)
- Multi ERP (SAP, Oracle, Baan, JDE, ...)
- Multi PLM (PTC, Siemens, Dassault, ..)

• EXPLORER Publishing tools

- J2EE architecture
- Multi DB (MsSql, Oracle, MySql,...)
- Multi ERP (SAP, Oracle, Baan, JDE, ...)

Common features

- Multicompany
- Multibrand
- Multimarket
- Multilanguage
- 100% web based
- Fully customizable

Platforms

- Cloud ready (MsAzure, AWS, ...)
- On-premises ready

FRAMEWORK MODULES

CONTENT MANAGEMENT

Internal Manufacturer's Tools

PUBLISHING

Dealers / Customers / Internal users



MANUFACTURER

SYSTEMS

PLM/CAD

PLANT

SYSTEMS

EXTERNAL

BOMS

MARKETING

SYSTEMS

ERP



E-PARTS TACS PARTS CATALOG



E-PARTS pimento

E-PARTS EDOC

E-PARTS TACS

SERVICE TOOLS

TECHNICAL DOCS



E-PARTS TACS SERVICE PACKAGES

Maintenance agreements)



E-PARTS PARTSMART PARTSMART DWH

Products & Services)



E-PARTS PARTSMART **PARTSMARTANALYTICS**



E-PARTS TACS OPTIONS & UPGRADE

(Remanufactured parts,



DEALER/CUSTOMER CATALOG



E-PARTS NOP AFTER-SALES E-COMMERCE PLATFORM (B2B / B2B2C / B2C)



TEC DOC API GATEWAY

(rest/soap web services)



Order submission – Stock / Price real-time inquiry – User authentication – ...









pimento Product Information Management for Manufacturing Industry

Pimento provides a single place to collect, manage and enrich your product information, create product catalogs and distribute them to your sales and eCommerce channels

WHY USE A PIM?



Streamline the onboarding process for suppliers and data providers



Establish a trusted single source publishing



Improve quality and consistency of product data across all channels



Deliver compelling product data to drive great customer experiences

WHO NEEDS A PIM?



Marketers to deliver a consistent omni-channel product experience



Retailers and brands to strengthen relationships with suppliers



eCommerce Managers for the impact of product data quality on online sales



Data Governance Teams to meet compliance needs

Content Collaboration Engine

SUPPLIERS/ VENDOR PORTAL

ERP

PLM

SPREADSHEETS

DATA POOLS

LEGACY APPLICATIONS

SUPPLY CHAIN SYSTEMS

Drive Rich Customer Experiences







ENRICH



Syndication & Data Integration Quality **PRODUCT** DATA

WEBSITE & MOBILE APPS



E-COMMERCE & MARKETPALCES



CATALOG & SALES SHEETS MARKETING SOLUTIONS



CPQ / SALES PORTALS



TEST & LEARN



Team

INGEST

VALIDATE



Workflow



SYNDICATE















pimento

Enabling eCommerce for Aftersales
Products and
Services

