



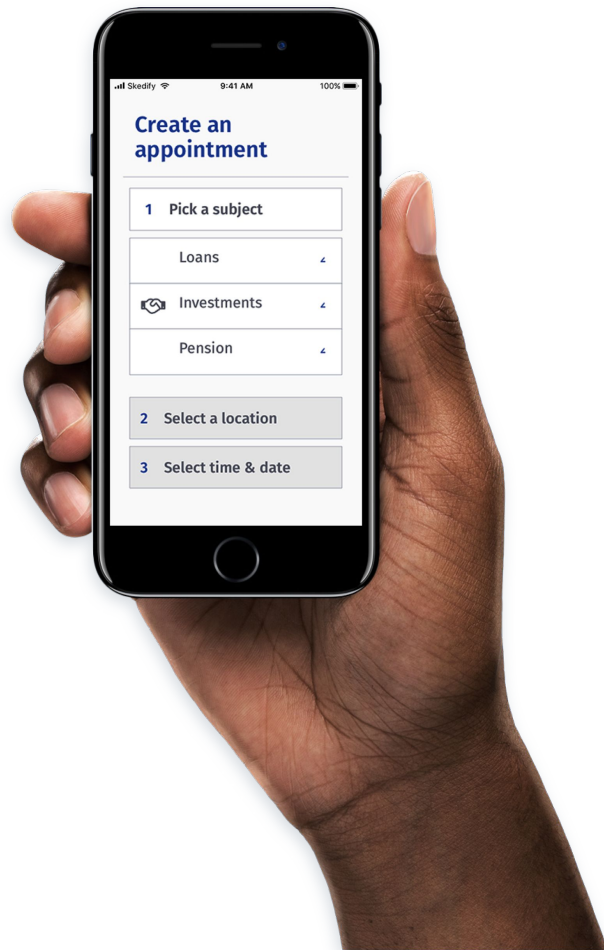
skedify.me

Omnichannel Appointment
Scheduling Software for **enterprises**
that meet with their clients
personally

Why Online Appointment Scheduling?

- **Increase inbound lead conversion**
*An award-winning website with a simple “we’ll contact you back” form, is a **huge untapped conversion potential***
- **Prevent loss of converted leads due to ineffective follow-up**
*Incredibly, upto 80% of inbound online converted leads are **not converted** into sales appointments*
- **Significant Productivity Savings**
Upto 50% of staff time is wasted, just managing customer appointments
- **Provide a Positive Customer Experience**
*E.g. A **top ranked aggravation** for 85% of bank customers, is getting a meeting with a bank specialist*
- **Insights into your most most important asset**
Appointment Data across the whole retail network, enabling informed management decisions

Make scheduling
appointments **effortless**
for your customers
and **agents**.



Example Skedify Clients



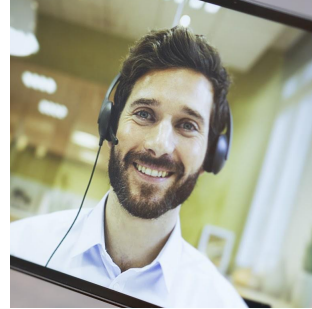
Omnichannel Scheduling for an Omnichannel Strategy



Phone



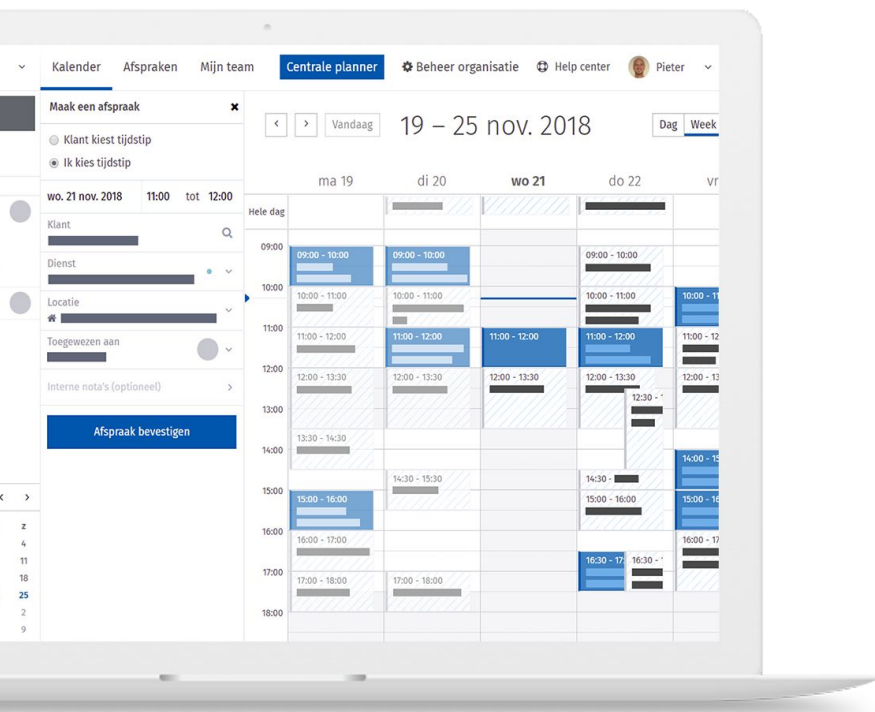
In-Branch




Video Chat



On Location



*“The power of customer-centric online appointment scheduling becomes viable only when you **give agents the right tools to stay in control of their schedule.**” - Skedify*



Tout pour l'eau et la chaleur

Particulier

Professionnel

Presse

Blog

Jobs

Trouvez votre magasin

Une question?
[Contactez-nous](#)

Belgique FR

Rechercher

Prendre rendez-vous

Liste d'envies (0)

Salles de bains

Cuisines

Chauffage

Gestion de l'eau

Construction durable

Promo


Outlet

Van Marcke Service


ACCUEIL » CONTACT » PRENEZ RENDEZ-VOUS

Prenez rendez-vous


1 Quelle est la raison du rendez-vous?



Salles de bains



Cuisines



Chauffage et Energie renouvelable

2 Où aura lieu le rendez-vous

3 Sélectionnez une date et une heure

4 Aidez-nous à préparer votre rendez-vous

5 Vos données personnelles

- *Plugin - plugs into your website*
- *Customisable branding*
- *Customizable appointment subjects and categories*
- *Customisable qualifying 'Knock Out' questions*

S

ADMIN
Elektra.Staging

Back to scheduling

Directory

Subjects

Offices

Employees

Insights

Configuration

General settings

Plugin settings












Notifications

Reminders

Customer fields

Employees

Q Search on first/last name, email and phone number

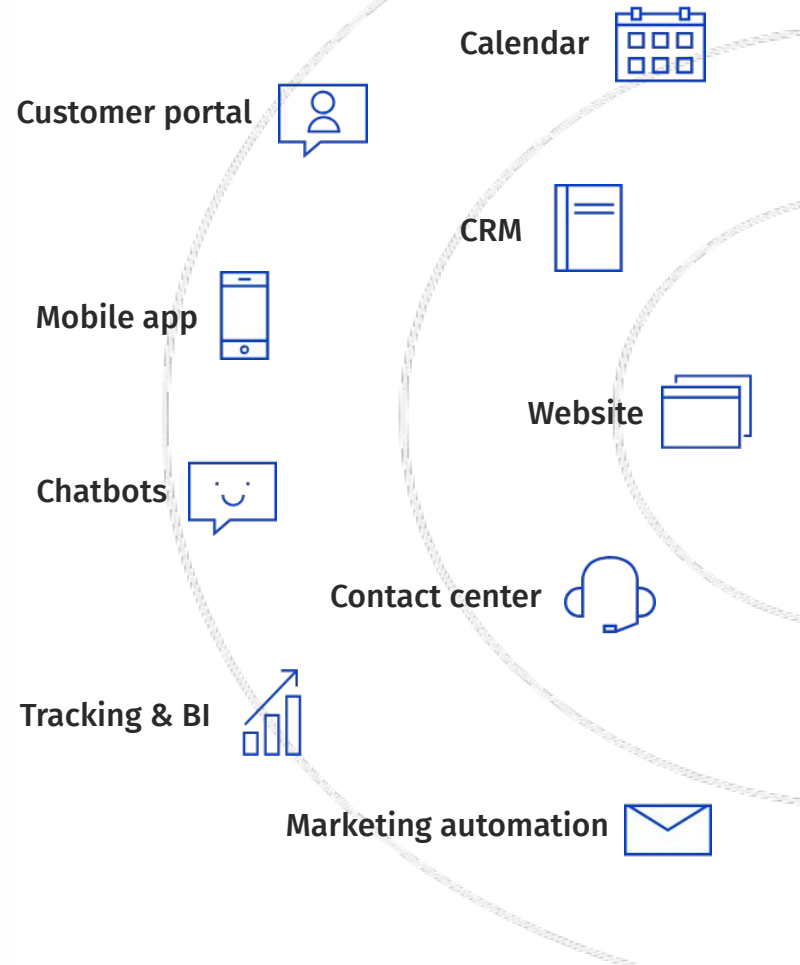
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	Philip Healy	philip.healy@skedify.co
	Rachel Lambert	ruta+1@skedify.co

- *Manage organisation, branch and individual availability*
- *Multilingual*
- *Manage Employees, Skills and Locations*
- *Customizable Notifications; SMS and email*
- *4 user levels; Admin, Branch Manager, User and Authorised Appointment Creator*

How to make it fit within your **Application Landscape**

An online appointment system is never an isolated solution, it needs to be perfectly aligned within your existing and future Application Landscape.

That's why we built Skedify **API-First** from the ground up and can provide integrations with all relevant types of Applications. Always with security and data protection in mind.



How to make it **viable in a retail network**

- 2-way **Synchronization** with Calendar software
- Flexible **availability management for agents** when to make themselves accessible to their customers
- Extensive **planning rules** per type of appointment over different branches & meeting channels
- Allow for **tentative appointment request flows**

Enterprise level **security**



Dedicated and managed environments



REST API with OAuth 2.0 authentication



Single tenant database



GDPR minded



PCI-DSS Compliant



SSO via SAML 2.0



SSL-encryption



Bot protection



Security gateways & firewalls