

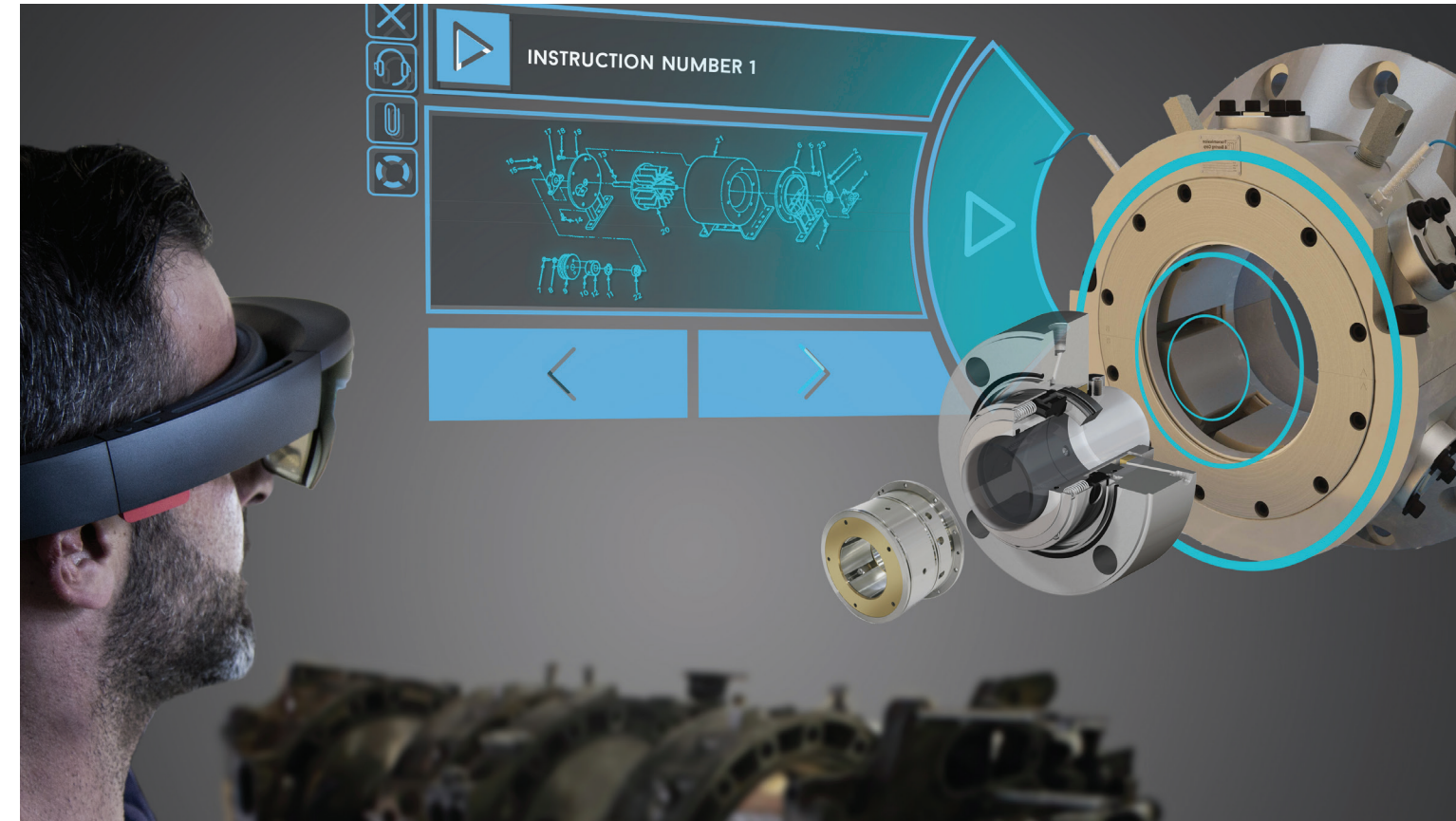
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KEY FEATURES

AUTHENTICATION	Secure access through credentials
QUESTIONS & ANSWERS	<p>Automatic identification of the object through visual recognition (QR CODE, manual selection)</p> <p>Display of the technical data sheet of the object, of the technical documentation and of a “tree” of possible options for troubleshooting*</p> <p>3D animations to support complex maintenance operations (including the animation placement and the media-player display)</p>
VIDEO CHAT	<p>Remote assistance based on audio/video chat</p> <p>Holographic annotations (lines, arrows, points and freehand drawing)</p> <p>Files sent by the remote expert can be displayed</p> <p>Management of assistance tickets, registration of video/audio chat, possibility to communicate with more experts*</p>
REGISTRY	Ticket history, management of records for objects, documentation and maintenance staff*

* Microsoft Dynamics 365 ready



HOLOMAINTENANCE

Remote maintenance platform



A NEW DIMENSION OF PROFESSIONAL COLLABORATION, WHEREVER YOU ARE

The culture of work is changing now more than ever. While we live in a world where technology is everywhere, many professionals do not have information where they need it most: in the real-world context of their work. We built HoloMaintenance to help you collaborate remotely to solve problems faster using heads-up, hands-free video calling, image sharing and mixed reality annotations.

HoloMaintenance is a remote-maintenance platform completely based on Microsoft Azure services.

Hands-free audio and video calling*

Mixed reality annotations

Placement of holographic indicators to improve the effectiveness of the support

Files and image sharing

HoloMaintenance supports PDF files and the most common image formats

*Requires Microsoft HoloLens

Mixed Reality capture

Use the Mixed Reality capture feature to take photos during calls

Cross-platform functionality with Microsoft HoloLens, PC, iOS and Android devices

HoloLens application for Firstline Workers and multi-device client application for the expert

