



Ruby - HR Wiz

V1.0

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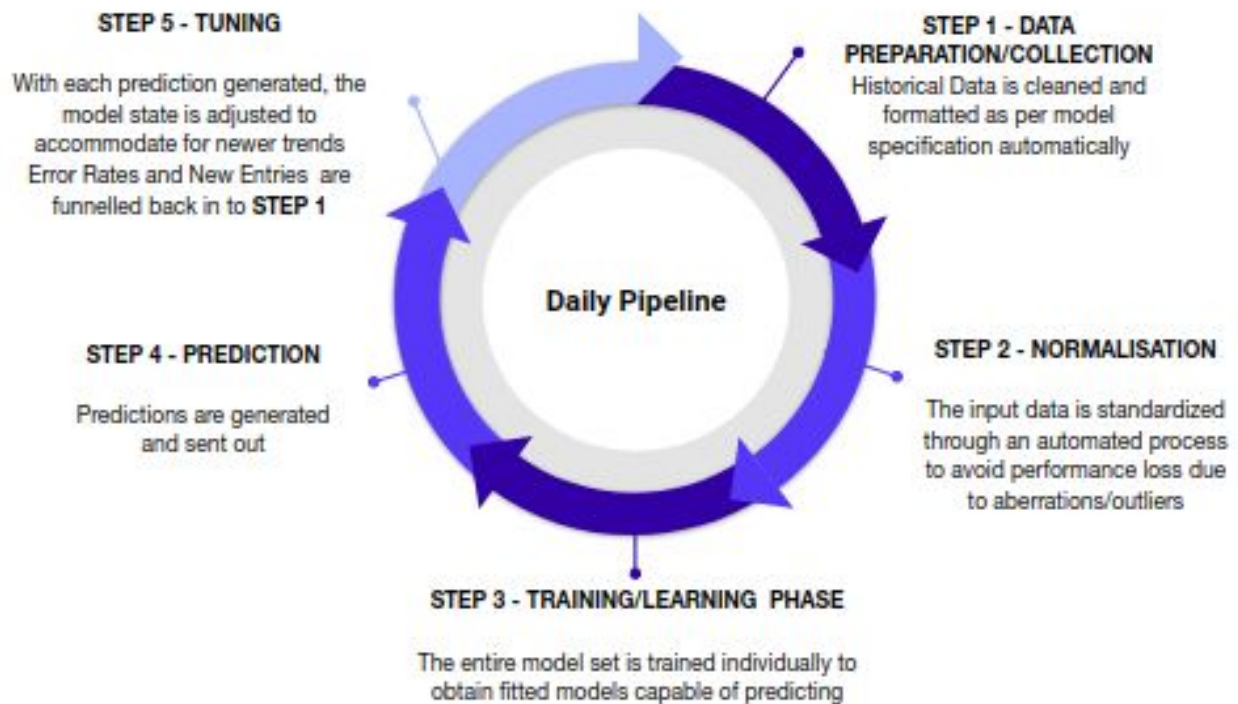
“Enabling Effortless Employee Engagement”

‘Ruby - HR Wiz’ is an Artificial Intelligence powered Human Resource Chatbot that helps you easily manage employee queries on a 24x7 basis. Ruby is developed with new generation frameworks that harness the power of Artificial Intelligence and incorporate technologies such as Natural Language Processing and Machine Learning, among others. Our HR Chatbot provides a highly customisable customer experience as per your business requirements. This solution will not only help you in reducing the workload on the HR department, but also work towards making your employee engagement effortless and efficient.

KEY FEATURES AND CAPABILITIES

- **CONVERSATIONAL INTELLIGENCE:** Ruby uses sophisticated machine learning and natural language processing techniques to understand the questions asked by your employees and responds with an ability to understand the questions, even if they have any spelling or grammatical errors.
- **CONTEXT AWARENESS:** Ruby makes human-like discussions possible, by managing the dialogue flow and keeping track of the context.
- **INTEGRATION TO DATABASES AND EXTERNAL APIs:** Ruby can be customised to generate employee specific responses by integrating with your employee database(s) and APIs.
- **CROSS-PLATFORM INTEGRATION:** Ruby can be easily integrated to numerous external channels such as Teams, Websites, Facebook, Whats App, Slack, etc.
- **CONVERSATION LOGS:** A complete log of chats is kept so as to further train Ruby and improve customer experience to meet your demands and queries as well as to keep track of visitors.

Machine Learning Process Overview



About CogniTensord

CogniTensord is evangelizing Artificial Intelligence by bringing data to the heart of the decision-making process. Founded in April 2018, CogniTensord brings domain expertise in trailblazing Demand Forecasting Analytics solutions through the SaaS model. We help organisations in having a Finger-on-the-Pulse in real-time with quantitative business arrangements by means of an extraordinary mix of business discernment, enormous information and Artificial Intelligence.

The solutions offered by CogniTensord deliver predictive & prescriptive analytics through our proprietary AI platform - DeepOptics. Our team incorporates remarkable specialized capability to recognize the organization's key pain areas and reevaluate them into skill. This enables businesses to take near perfect decisions leading to higher revenues, profitability and a deeper level of client personalization and satisfaction.

In addition to a state-of-the-art platform built on open-source technologies, CogniTensord's differentiation also lies in an enormous human ingenuity and skill that is leveraged to transform data into the unique customized intelligence that enables businesses to stay ahead of the curve.

Our team uses advanced machine learning models and latest research based artificial intelligence algorithms, offering several tailor-made use cases across multiple industries. After deploying a solution successfully into production, we continue to evolve the components, both from the front-end as well as the back-end, readily accommodating any customisation request that may arise in between.