



IoT Transformation Partner of the 21<sup>st</sup> Century Enterprise

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RMI – Case Study

2019

# Case Study – Manufacturing Client

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## ■ Problem Statement:

- The client's manufacturing facility was producing the units in high. Hence the low uptime had direct impact on revenues.
- The existing systems in the manufacturing set-up didn't provide the real-time visibility of the operations
- Untimely inputs around the Overall Equipment Effectiveness (OEE), Availability of the production-critical machinery was a major hindrance in day-to-day operations
- Lack of visibility around the inventory of produced goods was also a concern for the client
- Unplanned maintenance was leading to the increased maintenance costs

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- HCL implemented RMI (Real-time Manufacturing Insights) solution at the manufacturing facility of the client
  - As a part of this implementation, RMI offered role-based authorization by creating roles for Plant Manager, Assembly Line Manager to get the real-time information of important KPIs such as OEE, Availability, Shift Production Rate, etc.
  - Using RMI's predictive and prescriptive analytics capabilities, it became easier to predict the failure of business-critical equipment beforehand and take necessary steps in order to avoid the failure.
    - This helped client achieve savings, as the prediction feature made it easier to avoid the unplanned downtime
- **Transformation achieved:**
  - From OEE ~65% to 72%
  - Maintenance & Service costs from ~ 10% of revenues to 6%
  - Asset Availability from 71% to 78%
  - Performance from 92% to 93%