GSX
www.gsx.com

The Office 365 Service Delivery Management Solution

Stuck in blame game?

How to keep users happy when part of your infrastructure is in the Cloud?

GSX isolates Office 365 problems that no one, even Microsoft, can address.

GSX provides the only solution to truly understand, troubleshoot and manage end-user experience across cloud or hybrid Office 365 deployment.

Full Cloud & Hybrid Experience

▶ **Test both Cloud & on-premises services**

▶ **Health of hybrid identities**

▶ **Network latency impact**

➡ **Understand your infrastructure's impact on end-user experience**

Put facts to emotions

▶ **Perform real Office 365 scenarios;**

▶ **From each critical location**

▶ **True & unbiased performance data**

➡ **True end-user experience data**

Manage Office 365 service delivery

▶ **Be aware of the issue before your end-user**

▶ **Troubleshoot faster**

▶ **Automated service delivery reports**

➡ **Instant ROI across your entire organization**

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Measuring & Improving Office 365 Service Delivery

Outlook is slow!

End-User Scenarios

Network Diagnostics Latency

Applications Performance

Free Office 365 Experience Assessment
Gain actionable insights into your end-user experience!

Request your assessment! ▶

GSX Robot Users predict end-user complaints
▶ Use the service continuously
▶ Alert when and where it matters

30%
reduction of end-user complaints & escalation

GSX Robot Users allow you to troubleshoot faster
▶ Test everything that impacts the end-user experience
▶ Gather needed information on a single pane of glass

50%
reduction of your mean-time-to-repair

GSX Gizmo enables trust between your users, IT department and Microsoft
▶ Unbiased data, no emotion, 100% facts, less frustration

GSX Gizmo reduces your O365 service management costs.

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