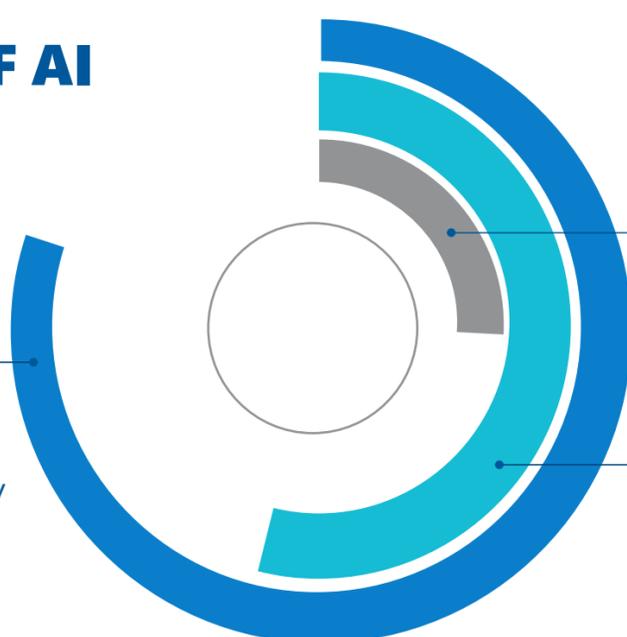


AI IS ON THE RISE AND ITS IMPACT ON KNOWLEDGE WORKERS IS UNDENIABLE

We surveyed more than 350 U.S. executives to get their thoughts on artificial intelligence (AI) and its impact on knowledge workers. Here's what we learned.

THE RISE OF AI

80% recognize that their organizations and cultures need to begin mastering the art of human/machine collaboration



26% report having one or more significant AI-infused processes up and running

54% are close behind, running either pilot programs or exploring proofs of concept

THE FOCUS OF AI IS SHIFTING TOWARD KNOWLEDGE WORKERS



79%

agree AI and related technologies are having a transformational impact on workflows and tools for knowledge workers



80%

say that placing powerful AI-fueled applications in the hands of knowledge workers is critical to productivity and performance



84%

agree AI streamlines processes, freeing knowledge workers for more creative, intuitive and laterally thinking activities

COMPANIES BELIEVE AI BRINGS SEVERAL MISSION-CRITICAL BENEFITS TO KNOWLEDGE WORKERS

60%

monitoring/preventing threats to business data

53%

assistance with data collection

47%

streamlining collaboration/teaming

45%

servicing the right data, information and documents for the task

44%

mining data for unseen insights and streamlining decision making

AI IS IMPACTING—AND WILL IMPACT—COMPANIES, ENTIRE INDUSTRIES AND SOCIETIES

72%

say AI and related technologies will have a transformational impact on their company

74%

say AI and related technologies will have a transformational impact on their industry

79%

say AI and related technologies will have a transformational impact on society