Annual Reporting for Computer Recovery and Recycling, Virginia

Calendar Year: 2018  Date of Posting to website: 1/31/2019

Company: Microsoft Corporation

Website: www.microsoft.com

As required by the Virginia Computer and Recovery Act of 2008, we can report the following results of our electronics recycling activity from/in Virginia for the above calendar year:

Recovery Program Contact:

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cintia Gates</td>
<td>512-795-5711</td>
<td><a href="mailto:Cintia.gates@microsoft.com">Cintia.gates@microsoft.com</a></td>
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1. Weight of Virginia-generated computer equipment collected, recycled, and reused during the preceding calendar year:

   Pounds 3,955.60

2. Documentation certifying that the collection, recycling, and reuse of the computer equipment complies with § 10.1-1425.38 of the Code of Virginia regarding sound environmental management of the collected materials has been posted on our website indicated above.

   X Yes All computer equipment collected under this article was recycled or reused in a manner that complies with federal, state, and local law.

MANUFACTURER’S RECOVERY PROGRAM REQUIREMENTS

Effective July 1, 2009: Before a manufacturer may offer computer equipment for sale in Virginia, the manufacturer shall:

1) adopt and implement a recovery plan;
2) affix a permanent, readily visible label to all computer equipment with the manufacturer’s brand, and
3) post all recovery program information on a publically available website.

The recovery plan shall enable a consumer to recycle computer equipment without paying a separate fee at the time of recycling. The collection of computer equipment must be reasonably convenient and available to consumers in the state. Examples of collection methods that alone or combined meet the convenience requirements include:

1) a system by which the manufacturer offers the consumer a system for returning computer equipment by mail at no charge to the consumer.
2) a system using a physical collection site that the manufacturer’s designee operates and to which the consumer may return computer equipment; and
3) a system using collection events held by the manufacturer or the manufacturer’s designee at which the consumer may return computer equipment.

I certify, to the best of my knowledge, that the information provided on this form is accurate and complete, and meets all of the requirements of Virginia’s COMPUTER AND RECOVERY ACT.

CGates
E-Waste and Recycling Manager 01/25/19

Signature  Title  Date