



## ENHANCED OPERATIONAL EFFICIENCY & COMPLIANCE

The Hospital Administrator authorizes and monitors admissions and treatments as per defined protocol and needs to ensure compliance to HIPAA regulations. The Director of Clinical Productivity needs to ensure departmental and institutional standards are maintained with the aim of ensuring the highest standards of care and positive Patient experience.

The Operations team needs to drive operational efficiencies; conform to SOPs and best practices, while ensuring each task is performed by the assigned staff member, at the right time, and at the right location.

“Connect” for **HEALTHCARE** offers all of these and more, as a Hub on Microsoft Teams that brings together Processes, Communications, Documents and Knowledge.

**DIY SOP Automation**  
Build and Assign SOPs

**Document Hub**  
Document Workspaces

**Intranet**  
Communicate Engage Employees

**Knowledge Hub**  
Learning Assets, Experts Community

**REDUCES TAT 40-50%**  
On Compliance & Audits

**COST SAVINGS**  
Faster compliance and Audit, fewer escalations

**Outcomes**

**PROMOTES COLLABORATION**  
Sharing ideas, learning, and gaining expertise

**IMPROVES COMPLIANCE**  
Identity, Location, Device & Time Compliance





<b>Process Hub</b>	<b>Documents Hub</b>	<b>Knowledge Hub</b>	<b>Intranet</b>
<p>DIY Process automation platform. Build forms and workflows to automate Checklists, Audits, Surveys, Assessments; Assign, notify, perform tasks in Teams channels or chats; configure Approvals, Reminders and Escalations. Drive compliance and enforce internal controls; Track KPI's; BOT based support</p>	<p>A Document management hub with multi-level workspaces. Classify and search for documents, streamline document-centric collaboration. Integrated with the Process Hub or use standalone.</p>	<p>Enable easy access to Knowledge assets; expert locator to find expertise across people; pre-configured Blogs, Wikis, intuitive video and image experiences and custom search. SOP guidelines and assessments linked to the Process Hub</p>	<p>An intelligent intranet with department hubs; custom interactive experiences for Events, pictures, videos, custom search, multi-tenant, FAQ BOT that delivers content and performs tasks/approvals with LOBs, intuitive page reading experiences and more</p>

## Compliance for Healthcare



### Time Compliance

SOPs completed on Time without follow-ups and escalations

### Location Compliance

Healthcare staff complete their tasks on location in a hospital



### Identity Compliance

The SOP completed by the user to whom it is assigned

### Device Compliance

Evidence collected and recorded on an authorised device

## Connect | The Future of Work

**Connect offers everything you need to build a connected workforce!**

- › Reach, engage, and align your entire workforce with this mobile-first flexible platform.
- › Personalize information delivery, track consumption and measure what is working.
- › Digitize operations to respond quickly to disruptions and enable your workforce to operate remotely when required"
- › Improve SLAs by automating daily approvals, that pass-through various levels of your organizational hierarchy.
- › Real-time insights delivered through interactive dashboards help you ensure compliance and timely escalations
- › Engaged employees are more productive employees and Connect fosters workplace engagement and improves the company culture with intuitive engagement tools

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