

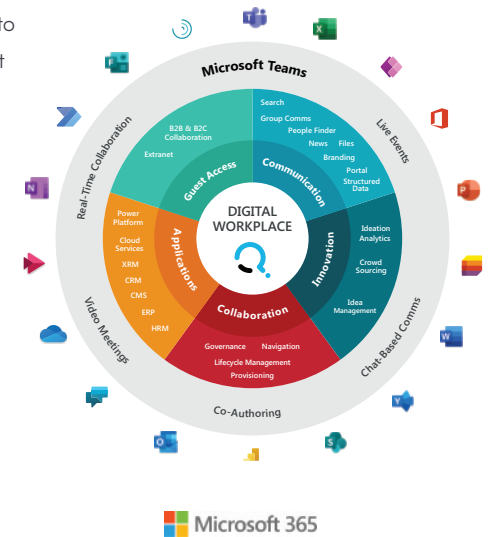
Digital Workplace Program

Strategic guidance to operational efficiency and a better employee experience

Quisitive's Digital Workplace Program aligns your technology, employees, and business processes to support your operational initiatives on the M365 platform. The program focuses on building the best user experience for your employees while increasing the productivity of your organization.

The Digital Workplace Program consists of two tracks: the **Improvement Track** and the **Project Track**. The program begins with an analysis of your M365 environment. Quisitive's award-winning Digital Workplace experts work with your internal team to design a roadmap that meets the priorities and goals of your organization. An assigned coach meets regularly with your organization to analyze, advise, and update your Digital Workplace Roadmap. Your coach coordinates ongoing improvements, planning, change management, and support with a monthly budget (Flex Services) that includes a rollover provision for budget not used within a given month. Additionally, your coach supports project initiatives to help bring new capabilities and solutions to your digital workplace. Our productivity experts truly become an extension of your team.

Whether you chose to implement the initiatives on your own or follow the Project Track, the Digital Workplace Improvement Track will continuously work to enhance and optimize your digital workplace, emphasizing knowledge transfer and skill development.



IMPROVEMENT TRACK

A set of prescribed activities led by modern workplace coaches and experts, designed to continuously improve your digital workplace. Provides ongoing enhancements, planning, adoption, technical, and end-user support.

- Monthly review of M365 productivity analytics: including Microsoft Teams, SharePoint, and OneDrive. Findings, recommendations, and roadmap for improvement are delivered
- Monthly review of Microsoft productivity score and plan for improvement
- Monthly strategic and tactical sessions with your coach, a dedicated M365 Solution Architect
- Advanced click data analytics delivered via Power BI dashboards
- Predictable monthly services budget sized to meet your requirements and pace for organizational change
- Full access to support for all Microsoft technologies
- Full access to Quisitive's library of pre-built customizations for SharePoint and Teams

PROJECT TRACK

Designed to bring new capabilities planned in your digital workplace roadmap to life. Our Digital Workplace consultants implement the new solutions planned with a defined scope, schedule, budget, and timeline. Some examples below:

Content Management

- > Records migration
- > Discovery and documentation of data sources
- > Information management and strategy
- > CRM file management

Application Modernization & Process Automation

- > Onboarding and offboarding in Microsoft Teams
- > Business process automation
- > Legacy application modernization or replacement

Infrastructure Improvement

- > Mobile device management
- > Active Directory
- > Intune

Microsoft Teams Deployment

- > Teams Phone
- > Collaboration
- > Meetings

M365 Projects

- > Life cycle management
- > Mailbox Migration
- > Content Migration