



# POWER PLATFORM

Delivering Transformative Technology Solutions











# Why Power Platform For Your Business?

Challenges brought on by the COVID-19 pandemic are affecting businesses of all sizes. Enterprise organizations are certainly no exception, as many are facing major economic crises, halted production, and collapses in consumption and confidence. To remain competitive, large businesses are taking steps to become increasingly efficient and strategic with existing resources across every area of the organization.

Power Platform tools are helping these businesses dramatically reduce paperwork and administrative duties alike so they can instead focus on developing new products and services to remain competitive. Self-service tools and portals are improving the client experience as well as helping to identify customer needs early on.



#### **Improve Omnichannel Capabilities**

No matter how your customers engage with you - online, mobile devices, or in person - Power Platform provides technology solutions that empower you to provide a consistent level of service across the board. Power Virtual Agents, for example, can be implemented to broaden and streamline your communication capabilities.



#### **Gain Competitive Advantage**

In order to maintain success during challenging times, enterprise-sized organizations must have access to real-time and actionable data insights from every part of the businesses in order to drive strategic decision making. Power Platform provides the strongest and most effective tools for tapping into your existing data.



### **Empower Employees to Deliver Exceptional Customer Experiences**

The effects of COVID-19 have made contactless interactions a baseline expectation. Power Platform helps you rethink customer flows, ultimately boosting both customer loyalty and employee morale. As you develop new products and services in response to a changing landscape, Power Apps can get you to market quicker.

# **Getting Started with Power Platform**

## Why Low-Code Solutions?

With Power Apps, businesses are unlocking true innovation. The visual approach to building apps empowers your teams to quickly turn their bright ideas into brilliant apps on a **single end-to-end low-code platform.** 

In addition, these low-code solutions enable you to **automate manual processes** and **data collection** to solve your most pressing problems. With Power Apps, your teams will be designing **highly customised task-** and **role-based applications** in no time.

And finally, you can be confident your data is accurate and up to date by leveraging the Common Data Service (CDS) to integrate data from 350+ sources with enterprise-scale **security and governance** – one platform for all your data for a **single source of truth!** 

## Benefits of a Low-Code Solution



188%

ROI over three years



74%

reduction in app development costs



3.2

hours per week in lineof-business employee productivity improvement

Source: Forrester Consulting Study

## **Organisational Governance & Adoption by HCL-PowerObjects**

Part of deploying a successful Power Platform initiative is having a roadmap for effective organisational adoption and governance. HCL-PowerObjects is focused on ensuring success by helping organisations build an **internal Centre of Excellence (COE) to govern structure and processes, as well as manage security**, all while encouraging adoption and innovation.

HCL-PowerObjects – the 2019 Microsoft Power Apps Partner of the Year – delivers packaged COE Offerings that expand on technical control, creating an app maker community, assessing legacy applications, legacy modernisation, and ongoing support. Education is at the core of these offerings, enabling our clients to go further with Power Platform.

## **Connect with our Team!**

Contact Greg Harradence at **greg.harradence@hcl-powerobjects.com** or visit **www.powerobjects.com/services/power-platform** 





100% FOCUSED ON MICROSOFT BUSINESS APPLICATIONS





PowerObjects, an HCL Technologies Company is a leader in delivering Microsoft Business Applications solutions and the Dynamics 365 workloads through unparalleled offerings of service, support, education and add-ons. Named the 2020 Microsoft Proactive Customer Service Global Partner of the Year and a 2020 Financial Services Global Partner of the Year Finalist, HCL-PowerObjects' mission is to be the #1 Microsoft Business Applications Provider in the world by delivering solutions that help organisations increase productivity, streamline business processes and build better relationships.