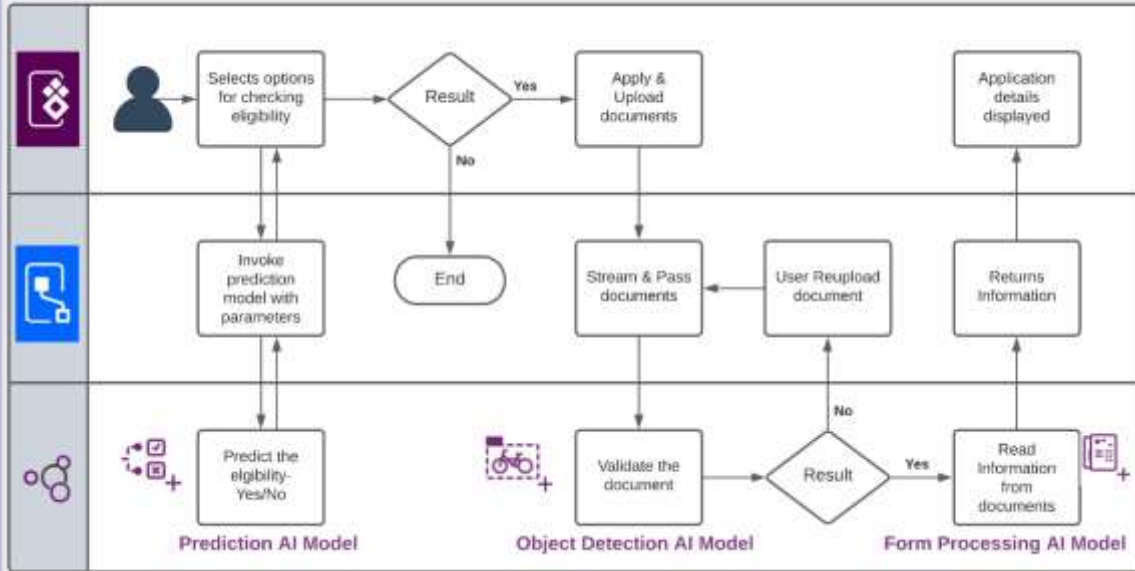


# CUSTOMER ONBOARDING

## Solution Architecture



## Solution

- Customer onboarding application provides customer ability to check credit score(loan eligibility) online for entered home loan amount.
- If found eligible for loan, customer can upload documents and start account onboarding, also submit the loan application to loan provider.

## Summary

Banks and financial institutions need to analyze various datapoints from a customer's profile to verify their credit score/eligibility. Customer Onboarding app uses AI-based Prediction model and compares various data-points from the applicant's profile with data-points of previously sanctioned applicants.

The app also allows to initiate a loan application using the details captured earlier and uses Image Detection to identify and classify various types of supporting documents. The solution helps financial institutions and loan applicants to verify their eligibility without going through the hassle of filling out lengthy forms.

Target Industry : Banking & Finance

## Business Problem

Checking the credit score(loan eligibility) and account onboarding using offline route requires customer to commute to loan provider with important documents, which can be difficult and time consuming.

## Outcome

- Provide credit score/eligibility prediction in advance, hence saves time and effort required.
- Elimination of manual offline loan application process and handling of loan documents.
- Email Notifications, providing loan application status.
- Customer details are captured once loan eligibility is confirmed.