

Identity Governance for the Agile Business

Feature Focus: REMEDI8 - Access Certification

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OUR APPROACH

N8 Identity is Canada’s largest dedicated identity and access management solutions provider. Our executive team has provided thought leadership to the IAM industry for more than 20 years, providing significant contributions to its evolution.

Since our inception in 2001, N8 Identity’s mission has remained the same – to provide strategic identity and access management solutions. N8 Identity has performed over 80 large scale, enterprise IAM initiatives at every phase of the project lifecycle from early stage business case definition, requirements gathering & definition, architecture and design, through to implementation and operational support.

TheAccessHub is an Identity-as-a-Service Platform to manage identities, entitlements and compliance with supporting analytics and reporting. By providing end-to-end request capabilities, TheAccessHub can manage the full identity lifecycle from onboarding to offboarding and all required changes in between.

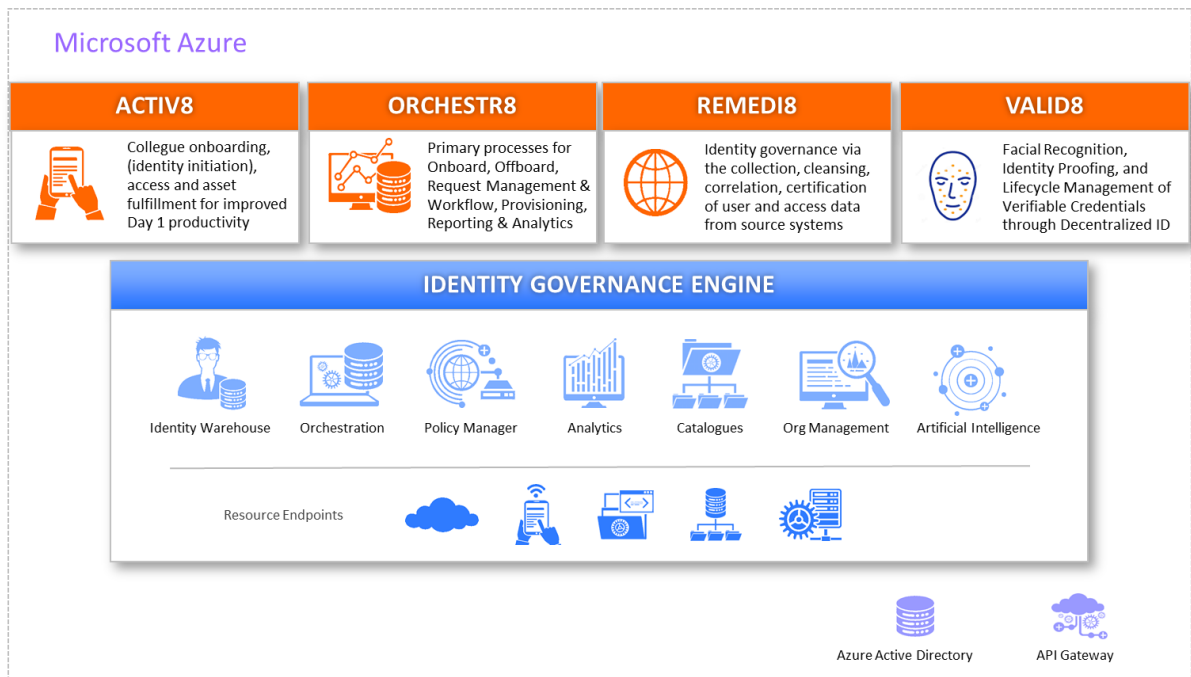
TheAccessHub platform is made up of 4 key modules, each of which leverage a common Governance Engine.

ACTIV8 – UI and gateway for inbound HR events from external systems

ORCHESTR8 – access request management and provisioning

REMEDI8 – define & evaluate compliance rules and execute certifications

VALID8 – use of facial recognition to confirm a user’s identity and issue Decentralized Digital ID



Also commonly referred to as Access Reviews or Attestation, the REMEDI8 module comprises one of the more powerful features of TheAccessHub – Certification campaigns.

Certification campaigns can be generated on-demand in a few simple steps, by selecting the type of Certification required, what is to be certified and who is the appropriate certifier. Access can be certified, modified or revoked.

Four certification models are provided:

Type	Description	Appropriate for
Organization	An Org Owner (Manager) receives 1 task per direct report, which displays all access the colleague has in each application, including the fine-grained entitlements	Department or Company wide Access Certification reviews
Application	Certification of all Colleagues with accounts in a particular application. 1 task per colleague is assigned, showing their permissions, including fine-grained entitlements.	Application Owner or other appropriate delegate periodic reviews
Entitlement	Certification of all users assigned a specific role or entitlement. 1 task is created showing all users.	Reviewing Application Admin rights, or Group memberships (i.e Active Directory)
Contextual Entitlement	A Contextual Entitlement task displays all colleagues who are assigned a specific access being certified, as well as the related context, or scope parameters related to that access. There is 1 task per entitlement being certified.	Assignment of a Role or membership provides additional related access, such as Github Repositories, Workday Roles, Okta Admin groups

Key Features

1. With Scheduled Sync enabled, TheAccessHub is always up to date with Entitlements (permission, roles) catalogs and application assignments though API connection to endpoints, ensuring the most up to date data is being reviewed
2. Separation of Duty Policies are enforced in all Certification tasks and are presented to a certifier when a participant in a campaign task is found to be violating the policy. Certifiers can:
 - o If not mandatory, the certifier can review the access and if appropriate, acknowledge the violation and provide a reason why the access will remain. If the access is deemed inappropriate after review, the certifier can modify the access in the task – real time – to resolve the violation and certify the access.
 - o If Mandatory, the Certifier cannot proceed in certifying the participant with the access left as-is. The Certifier must resolve the access discrepancy to comply with the policy prior to selecting to certify
3. Any changes to Access made during a Certification task are fulfilled via email notification to each Application owner or other appropriate person. When the ORCHESTR8 module is also

- enabled, fulfillment steps can be augmented with an ITSM or direct application integration – where access changes are then submitted directly to the application itself to affect the change.
4. TheAccessHub automatically handles the “self-certification” scenario, where the Certifier is also a participant in the Certification Campaign. A Certifier reviewing their own access, certifies themselves – and then using the build in Organizational Tree, TheAccessHub generates a new Certification task for the 1up Manager to review and certify the access. This task includes the same functionalities of policy violation and access changes by the manager.
 5. Campaign monitoring – real time Dashboard reports, Custom email reports which can be scheduled and distributed to a person or list, and called via reports API function to receive the data for use in an external reporting tool.
 6. Campaign specific details, including progress on Task completion:

General

Campaign Name
ADP Access Review Campaign - Q1 2022

Status
Campaign Running

Description
Campaign to review all colleagues with access roles and permissions in ADP

Certification Model
Application

Certification Scope
ADP

Start Date
Mar 25, 2022, 12:31:01 PM

Target Completion
Mar 30, 2022

Campaign Participants

Application	Colleague	Certifier Type	Certifier	Status
ADP	Whitney Vasquez	Application Owner	Peter Bowers	Waiting for task completion
ADP	Michael Hammond	Application Owner	Peter Bowers	Waiting for task completion
ADP	Lisa Jackson	Application Owner	Peter Bowers	Certified

7. A Post-Certification report is included out-of-the box enabling the Certification Manager to download and provide to Audit teams as proof of completing the reviews. Each campaign report provides
 - o Summary campaign details, including when the review was completed
 - o Report of Access Certified, Modified and Removed
 - o Colleague details for each participant, and the related before/after Application or Entitlement access

See the following pages for an example report.

Certification Campaign Report

Campaign Name:	ADP Access Review Campaign - Q1 2022
Campaign Status:	Campaign Running
Description:	Campaign to review all colleagues with access roles and permissions in ADP
Certification Model:	Application
Scope:	ADP
Start Date:	March 25, 2022, 08:31:01 AM EDT
Target Completion Date:	March 30, 2022
Report Generation Date:	March 25, 2022, 08:38:47 AM EDT

Access Certified

Heather Morton certified by Debra Robles

Access Modified

David Cohen certified by Debra Robles

Access Revoked

Lisa Jackson's access revoked by Debra Robles

Colleagues Awaiting Certification

Elton Harrison to be certified by Peter Bowers

Gerald James to be certified by Peter Bowers

Jameson Hernandez to be certified by Peter Bowers

Michael Hammond to be certified by Peter Bowers

Whitney Vasquez to be certified by Peter Bowers

Debra Robles has been escalated to Thomas Larsen

Certifier Details

Certified by Debra Robles on March 25, 2022, 08:37:39 AM EDT

Policy Violations

This colleague had no policy violations at the time of certification

Colleague Details

Photo	Image data not included
Login ID	david.cohen@quixid.theaccesshub.com
First Name	David
Last Name	Cohen
Display Name	David Cohen
Default Lan ID	david.cohen
Notification Email	david.cohen@quixid.net
Address	3890 Turpis. St.
City	Toronto
State/Province	Ontario
Country	Canada
ZIP/Postal	E0B 0E7
Phone	608-356-9149
Home Address	Ap #916-992 Tempor Road
Home City	Wortel
Home	Ontario
State/Province	
Home Country	Canada
Home ZIP/Postal	P9R 9J3
Home Phone	217-463-2402
Home Email	odio@lacus.net
Gender	M
Emergency	Lamar Scott
Contact Name	
Emergency	217-463-2402
Contact Phone	
Language	FR
Colleague ID	16
Department	Finance
Job Title	VP, Finance
Job Code	608
Cost Center	182
Office	Burlington
Position ID	433

ADP

Previous Access	
Login Id	david.cohen
Display Name	David Cohen
Role	User Administrator
Modules	Payroll

Modified Access

Login Id

david.cohen

Display Name

David Cohen

Role

User Administrator

Modules

Payroll;Time & Attendance

Certifier Details

Certified by Debra Robles on March 25, 2022, 08:31:29 AM EDT

Policy Violations

This colleague had no policy violations at the time of certification

Colleague Details

Photo	Image data not included
Login ID	heather.morton@quixid.theaccesshub.com
First Name	Heather
Last Name	Morton
Display Name	Heather Morton
Default Lan ID	heather.morton
Notification Email	heather.morton@quixid.net
Address	3890 Turpis. St.
City	Toronto
State/Province	Ontario
Country	Canada
ZIP/Postal	E0B 0E7
Phone	658-995-7119
Home Address	9431 Ut Avenue
Home City	Marings
Home State/Province	Ontario
Home Country	Canada
Home ZIP/Postal	H1X 3J9
Home Phone	505-966-0862
Home Email	Pellentesque.ultricies.dignissim@placeraaugue.com
Gender	F
Emergency Contact Name	Yen Kaufman
Emergency Contact Phone	505-966-0862
Language	EN
Colleague ID	20
Department	Human Resources
Job Title	VP, Human Resources
Job Code	933
Cost Center	119
Office	Burlington
Position ID	363

ADP

Login Id	heather.morton
Display Name	Heather Morton
Role	User Administrator
Modules	HR & Benefits;Time & Attendance

Certifier Details

Access revoked by Debra Robles on March 25, 2022, 08:31:35 AM EDT

Policy Violations

This colleague had no policy violations at the time of certification

Colleague Details

Photo	Image data not included
Login ID	lisa.jackson@quixid.theaccesshub.com
First Name	Lisa
Last Name	Jackson
Display Name	Lisa Jackson
Default Lan ID	lisa.jackson
Notification Email	lisa.jackson@quixid.net
Address	3890 Turpis. St.
City	Toronto
State/Province	Ontario
Country	Canada
ZIP/Postal	E0B 0E7
Phone	115-865-9181
Home Address	Ap #533-1007 Aliquam Street
Home City	Thorold
Home State/Province	Ontario
Home Country	Canada
Home ZIP/Postal	T7J 0J3
Home Phone	358-201-7510
Home Email	Arr2ean.e455s@Nunc.com
Gender	M
Emergency Contact Name	Quemby Daniels
Emergency Contact Phone	358-201-7510
Language	EN
Colleague ID	19
Department	Finance
Job Title	Payroll Clerk
Job Code	686
Cost Center	593
Office	Burlington
Position ID	852

ADP

Login Id	lisa.jackson
Display Name	Lisa Jackson
Role	Product User
Modules	Payroll