

Scale Mixed Reality with Center of Excellence

The Challenge

Implementing and adopting Mixed Reality in organizations requires strong orchestrating efforts. New hardware, new software and new ways of working needs to be addressed, managed and governed through controlled processes and well executed organizational change management.

Reap the full benefit of Mixed Reality

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Since 2018, NNIT has build end-to-end capabilities that has been put into creating this service, that supports customers reap the benefits of their investments. As a Mixed Reality partner at Microsoft, we are the first choice for scaling your Mixed Reality efforts in your organization in a facilitated and proven 7 phase program.

#1 PLANNING	#2 IDENTIFICATION OF AS-IS PROCESSES	#3 ALIGNMENT OF TO-BE PROCESSES	#4 CREATE, TEST, REVIEW & ADAPT PROCESSES	#5 DEPLOYMENT & TRAINING	#6 HYPERCARE	#7 MONITORING
<ul style="list-style-type: none"> Define scope of CoE Define project governance Define CoE governance Appoint process owners Define success criteria Discuss cost drivers 	<ul style="list-style-type: none"> Identify relevant AS-IS processes Document and validate AS-IS processes AS-IS assessment will be based on key competency areas in the organization 	<ul style="list-style-type: none"> Align and validate TO-BE processes Create process plan and align with process owners Define acceptance criteria for the processes and related analytics Document and validate TO-BE processes 	<ul style="list-style-type: none"> Initiate establishment or adjustment of processes from prioritization plan Iterative testing of processes and user journeys Sign-off based on acceptance criteria 	<ul style="list-style-type: none"> Creation of deployment backlog Creation of OCM plan for deployment, implementation, training and adoption Intense focus on training Establishing continuous feedback mechanisms and analytics 	<ul style="list-style-type: none"> Define scope of hypercare support Uptake and analyze all feedback from support tickets and trainings Continuous verification of CoE processes Gradual transfer processes from hypercare to monitoring 	<ul style="list-style-type: none"> Monitor use of Mixed Reality applications and processes Continue exploring new use cases, functions and applications Continue providing insides and updates of the technology to technical teams and end-users
3-6 days	30-60 days	30-60 days	30-60 days	30-90 days	90-180 days	Continuously

Key Benefits

- A facilitated and proven scale program tailored to your maturity and needs
- A streamlined orchestrating and implementation of Mixed Reality processes
- A 360 focus on adoption from procuring, configuration, training to deployment

Analysis



The planning phase #1 will be a defining factor for the rest of the program – each organization is individual, and the process will be adjusted accordingly.

Framework



Proven framework, that meticulous brings organizations up to speed by adopting NNIT's Mixed Reality learnings since 2018.

Results



A well-orchestrated governance of all your Mixed Reality processes. Ensuring that the challenges of introducing new hardware, new software and new ways of working is done in a controlled and successful way.