



UNIFIED COMMUNICATIONS

Your solution for the Hybrid Workplace

We know that remote working is here to stay. Collaboration tools like Microsoft Teams have made this possible, enabling your workforce and your customers to communicate and collaborate from anywhere.

But what happens when there are technical problems you can't solve? If your business relies on your people and your customers being able to communicate seamlessly on voice and video, you need peace of mind that any problems can be solved fast. Supporting a new Unified Communications platform with Enterprise Voice isn't always easy to do in-house. If you've made the move to Telephony on Microsoft Teams you might need expert help to keep things running smoothly.

With Unified Communications from SoftwareONE, our customers get access to expert support for Microsoft Teams and Enterprise Voice at any hour of the day, any day of the week.

Our Unified Communications portfolio unlocks all the key features behind your Teams deployment, including features like audio and video conferencing, telephony, auto-attendant, call quality reports and more. SoftwareONE helps you drive innovation, reduce your business risks, improve your efficiency, and optimize your cloud investments.

- > **Drive Innovation:** Empower your people and customers with the latest in communications technology. Reap the benefits of transformation to the digital workplace.
- Cost Optimization: We'll help your team fully adopt and get value from UC in the cloud, while quickly enabling you to retire expensive legacy on-premises equipment..
- Reduce Risks: Don't let technical difficulties get in the way of your day-to-day business. Our Teams Managed Services will give you peace of mind and unmatched confidence in your communication strategy.
- Improve Productivity: With regular call quality reports and 24/7 support, your team will always have a high-quality calling and conferencing experience. This helps users stay connected, engaged, and productive.



"Keeping your people and customers connected in the Future Workplace"

CONTACT US TODAY Find out more at www.softwareone.com/en/solutions/unified-communications

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