# MICROSOFT VIVA INSIGHTS

## DISCOVERY WORKSHOP

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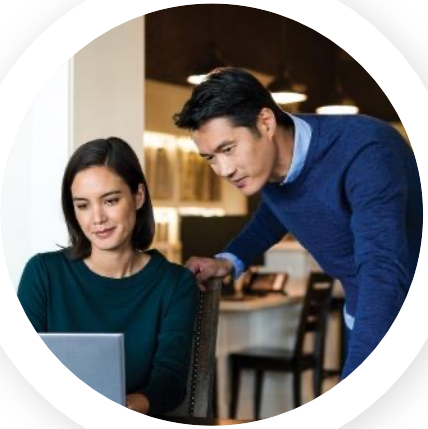
# THE ‘WORTH IT’ EQUATION



**Employee engagement**

Only 15% of employees worldwide are engaged at work.[1]

**Employee retention**

Highly engaged employees are 12x less likely to leave their company than those who are not engaged.[2]

**Profitability**

Organizations with highly engaged employees have 23% greater profitability.[3]

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[1]Gallup [2]Glint [3]Gallup

# EMPLOYEE EXPERIENCE

Enhance business performance

Inform and engage people throughout the organization

Champion effective work habits

Help everyone learn, grow, and succeed

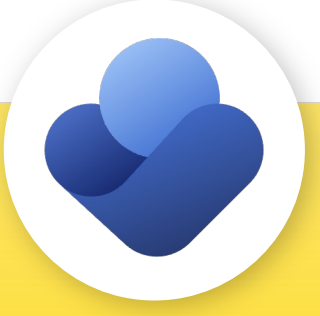
# DISCOVERY WORKSHOP

- Identify key business drivers & challenges
- Understand your current state
- Understand specific pain-points & opportunities
- Built out scenarios
- Build the plan

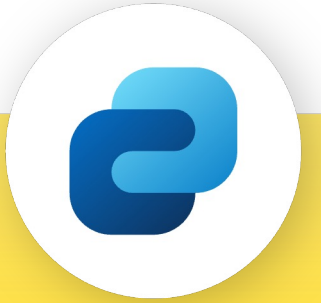
Viva Goals

Viva Topics

Viva Learning



Viva Insights



Viva Connections

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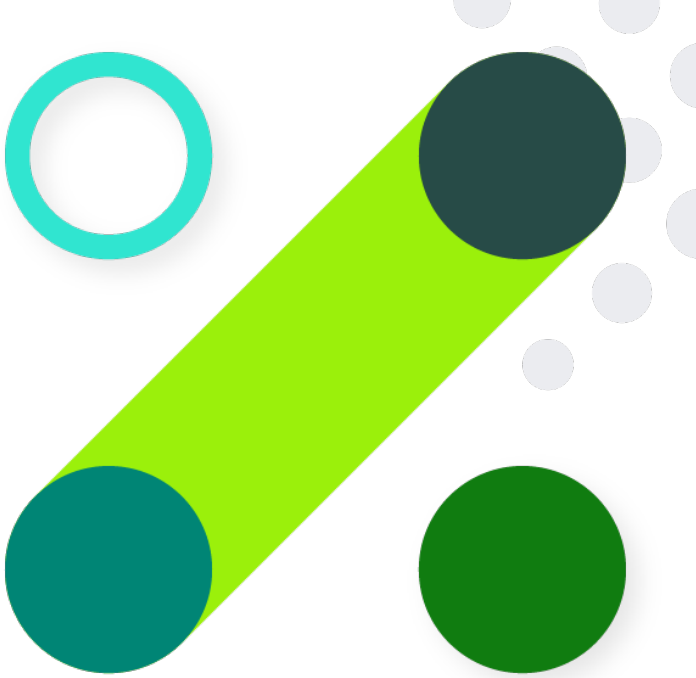
# MICROSOFT VIVA INSIGHTS

A three-phase engagement, fully funded by Microsoft to help us showcase modern employee experience capabilities, tailored to your team's unique needs and your business goals.

A combination of presentations, workshops and interactive experiences to take a deep dive into the capabilities and features of **Viva Insights** and how it can help your team thrive..



## 1 ASSESS

- Gather information on Business Scenarios and User Experience
- Define scope
- Identify business stakeholders
- Introduce Microsoft Viva

## 2 ART OF THE POSSIBLE

- Microsoft Viva overview
- Showcase employee experience transformation
- Demos and immersive experiences

## 3 BUILD THE PLAN

- Prioritize top employee experience use cases and scenarios
- Build a plan and define next steps

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# VIVA INSIGHTS

productivity and wellbeing

## Deliver personalized and actionable insights

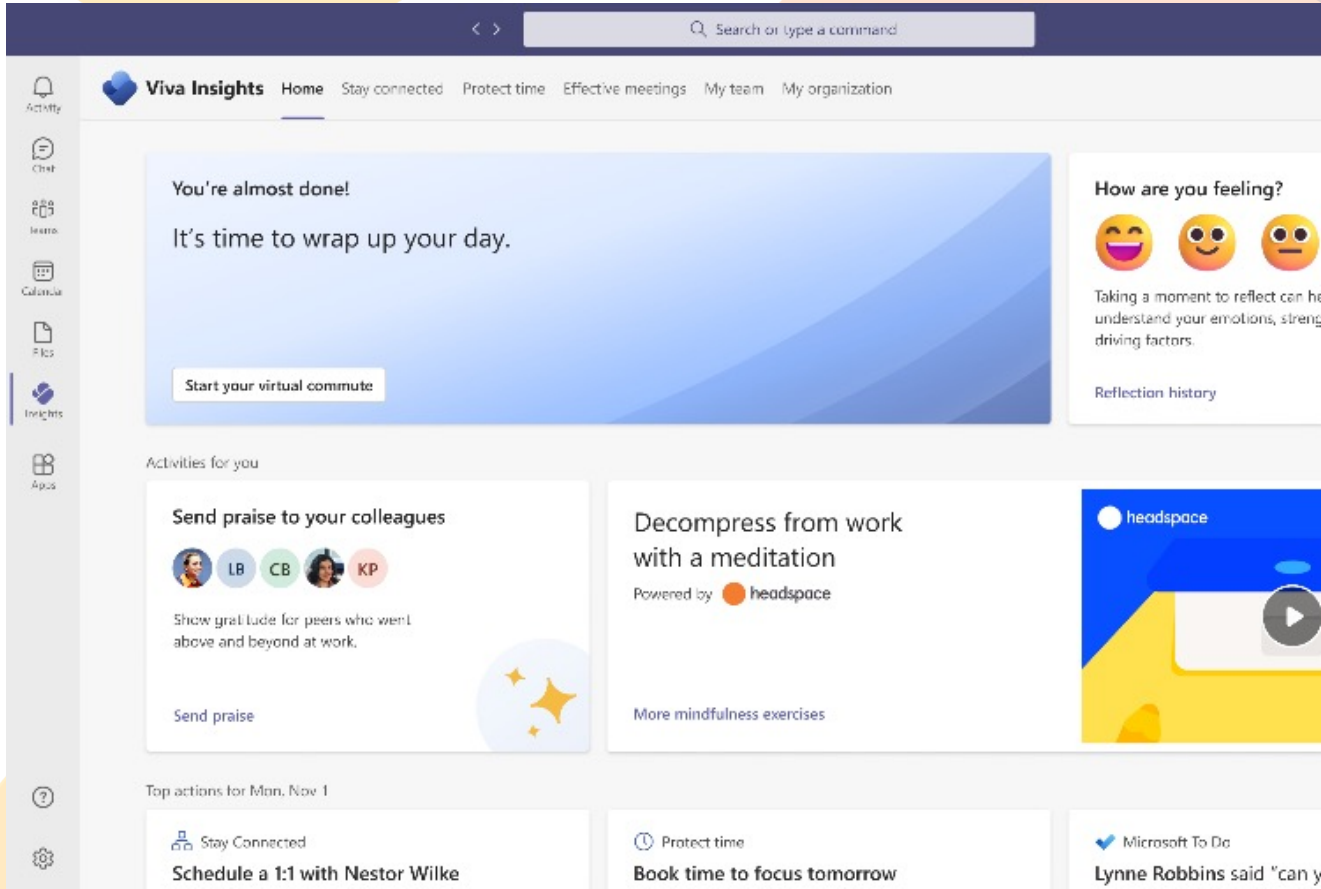
Empower individuals, teams, and orgs to achieve balance, build better work habits, and improve business outcomes with personalized insights and recommended actions.

## Quantify impact of work on people

Gain data-driven, privacy-protected visibility into how work patterns affect wellbeing, productivity, and results.

## Address complex business challenges

Use advanced tools and additional data sources to perform deeper analysis, address challenges important to your business, and respond quickly to change.

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# CUSTOMER SUCCESS:
## Sydney Airport

Sydney Airport presented a need to transition from their outdated document storage system *(EDM OpenText)*, to the modern and collaborative platform of SharePoint Online and Microsoft Teams

### Disparate Workforce

- A very disparate and at time disconnected workforce who operate in ‘siloes’
- High turnover, and a lack of long-term knowledge
- Little governance around document storage and sharing

### Complex Solution

- Multiple workstreams running in parallel
- A change that affects all users
- Multiple phases over a longer period of time

With clear, detailed change management the IComm team were able to perform a thorough needs analysis, documenting risks, wins and recommendations for success.

Through this strategy, SYD have been able to lay the foundations to adopt a complete Microsoft Modern Workplace platform in the future.

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