



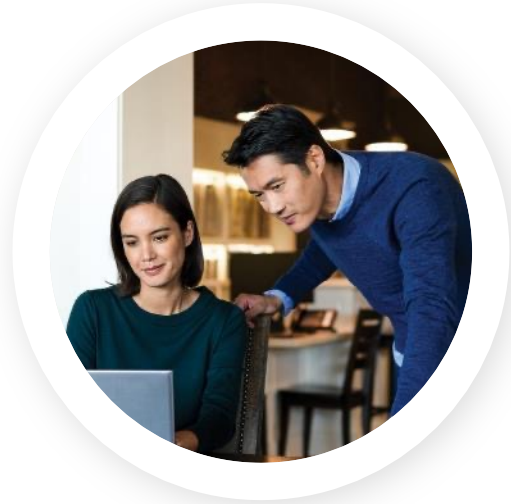
MICROSOFT VIVA

DISCOVERY WORKSHOP



Part of the
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THE 'WORTH IT' EQUATION



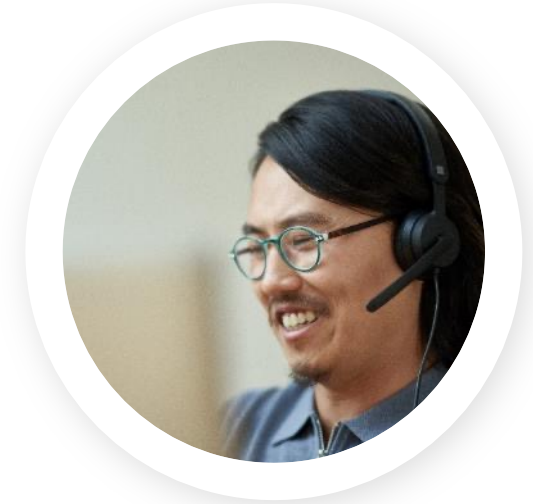
Employee engagement

Only **15%** of employees worldwide are engaged at work.¹



Employee retention

Highly engaged employees are **12x** less likely to leave their company than those who are not engaged.²



Profitability

Organizations with highly engaged employees have **23%** greater profitability.³

EMPLOYEE EXPERIENCE

Enhance business performance



Inform and engage people throughout the organization



Champion effective work habits



Help everyone learn, grow, and succeed



DISCOVERY WORKSHOP

- Identify key business drivers & challenges
- Understand your current state
- Understand specific pain-points & opportunities
- Built out scenarios
- Build the plan



Viva Goals



Viva Topics



Viva Learning



Viva Insights



Viva Connections

MICROSOFT VIVA

A three-phase engagement, that provides an overview of what is possible, and a deep-dive into the features, functionality and benefits of

- **Viva Connections**
- **Viva Topics**
- **Viva Learning**
- **Viva Goals**



1 ASSESS

- Gather information on Business Scenarios and User Experience
- Define scope
- Identify business stakeholders
- Introduce Microsoft Viva

2 ART OF THE POSSIBLE

- Microsoft Viva overview
- Showcase employee experience transformation
- Demos and immersive experiences

3 BUILD THE PLAN

- Prioritize top employee experience use cases and scenarios
- Build a plan and define next steps

VIVA INSIGHTS

productivity and wellbeing

Deliver personalized and actionable insights

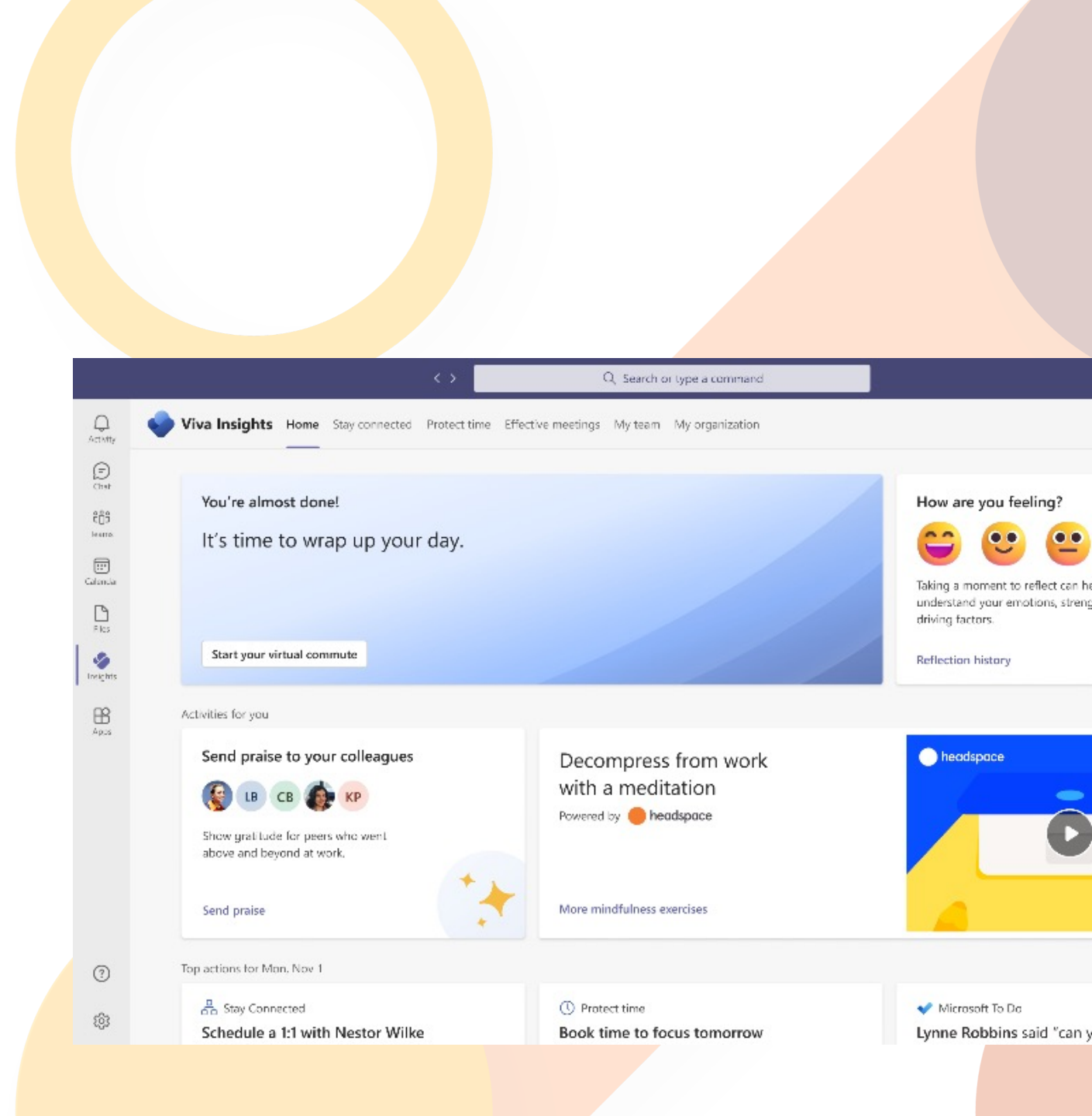
Empower individuals, teams, and orgs to achieve balance, build better work habits, and improve business outcomes with personalized insights and recommended actions.

Quantify impact of work on people

Gain data-driven, privacy-protected visibility into how work patterns affect wellbeing, productivity, and results.

Address complex business challenges

Use advanced tools and additional data sources to perform deeper analysis, address challenges important to your business, and respond quickly to change.



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VIVA TOPICS

knowledge and expertise

Turn content into usable knowledge

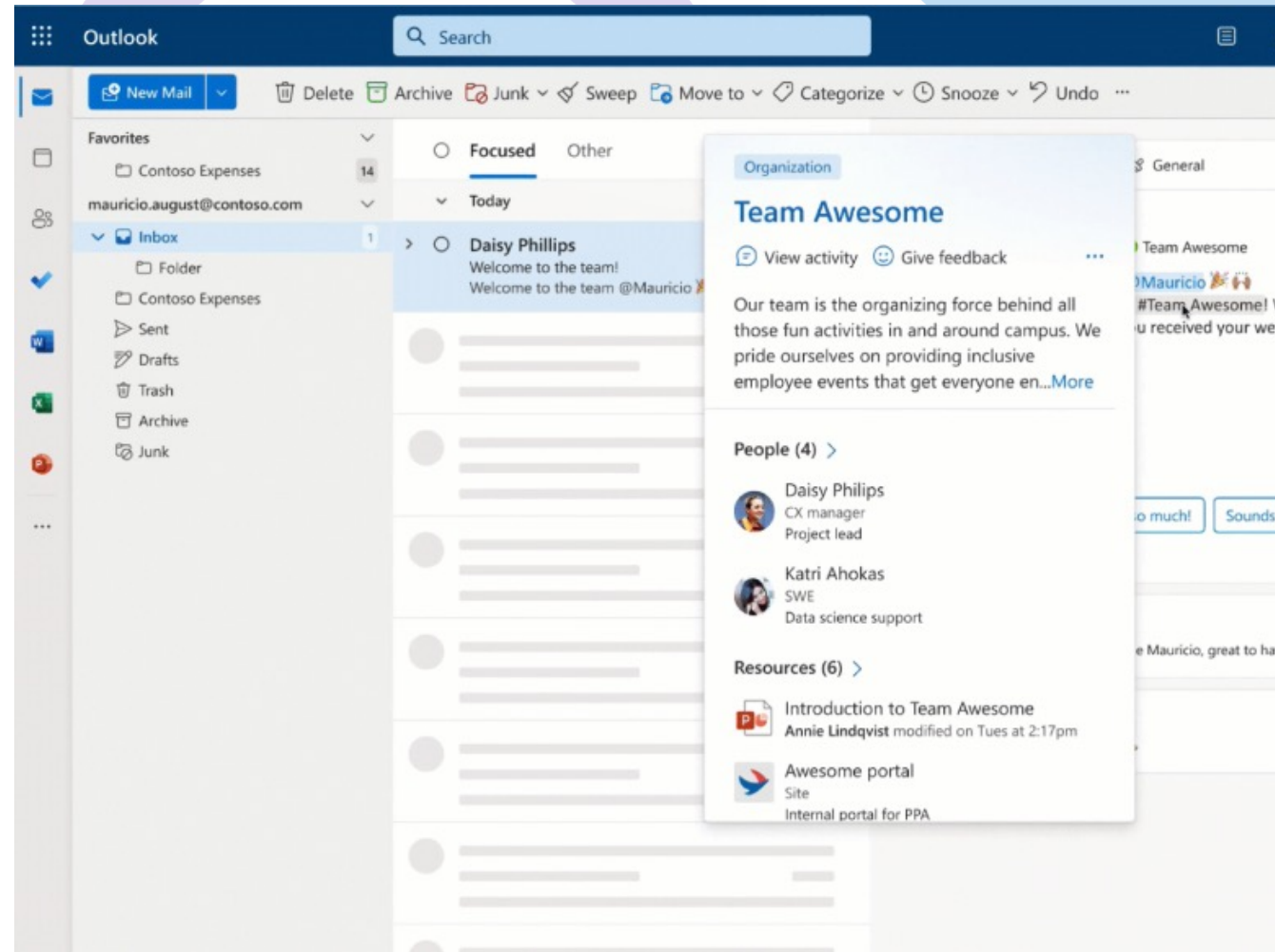
Use AI to reason over your organization's content and automatically identify, process, and organize it into easily accessible knowledge.

Organize knowledge into topic pages

Enable your organization's experts to share and refine knowledge through curated topic pages, automatically generated and updated by AI.

Make knowledge easy to discover and use

Deliver relevant topics cards in the apps people use everyday.



VIVA LEARNING

skilling and growth

Learn in the flow of work

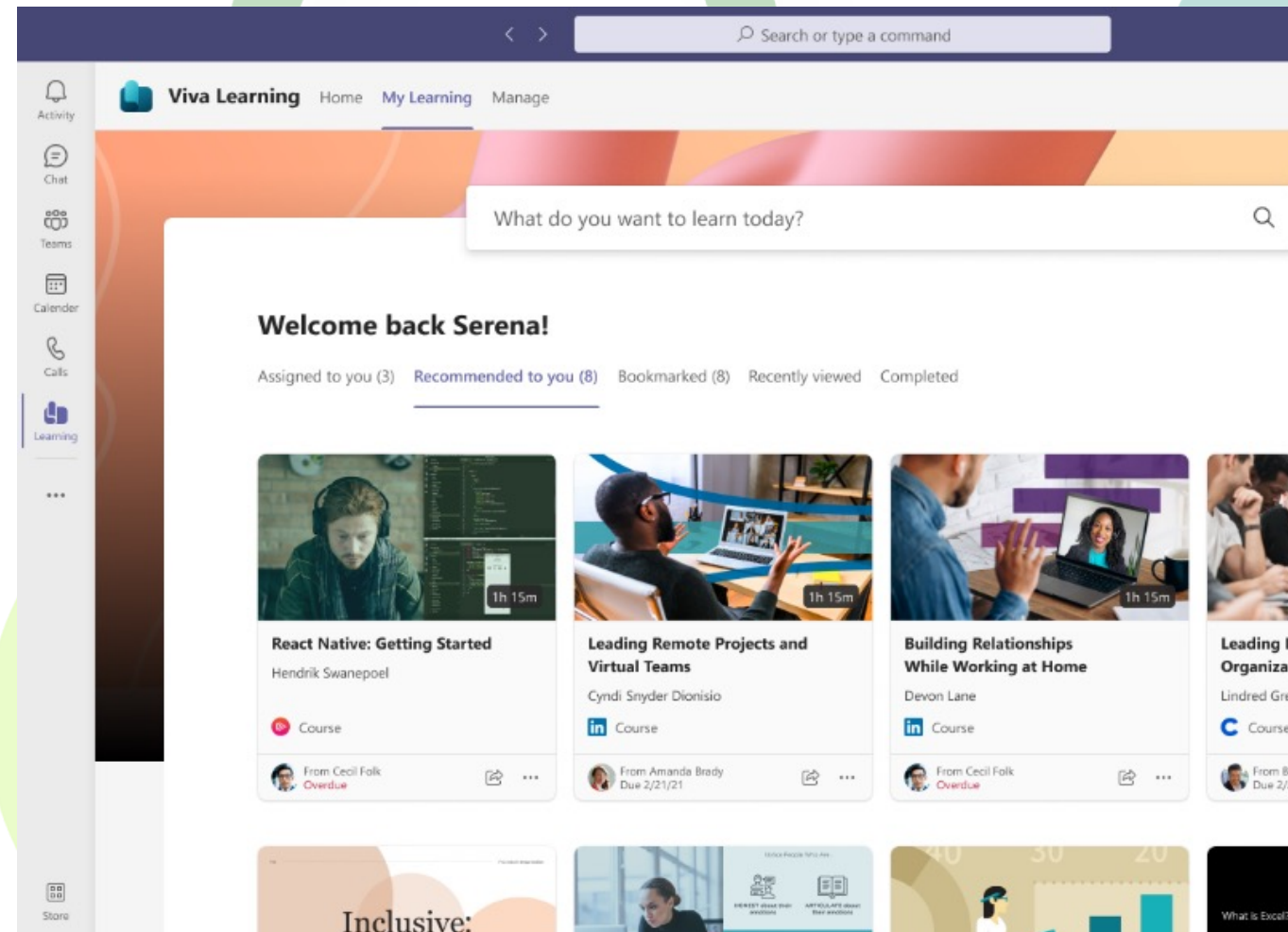
Integrate learning into the tools and platforms where users already spend their time with Microsoft Teams and Microsoft 365.

Simplify and centralize learning

Bring together learning content and tools from different sources in one central hub.

Get personalized and relevant content

Find the right content and discover new skills with personalized recommendations and search.



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VIVA GOALS

purpose and alignment

Create clarity and stay aligned at scale

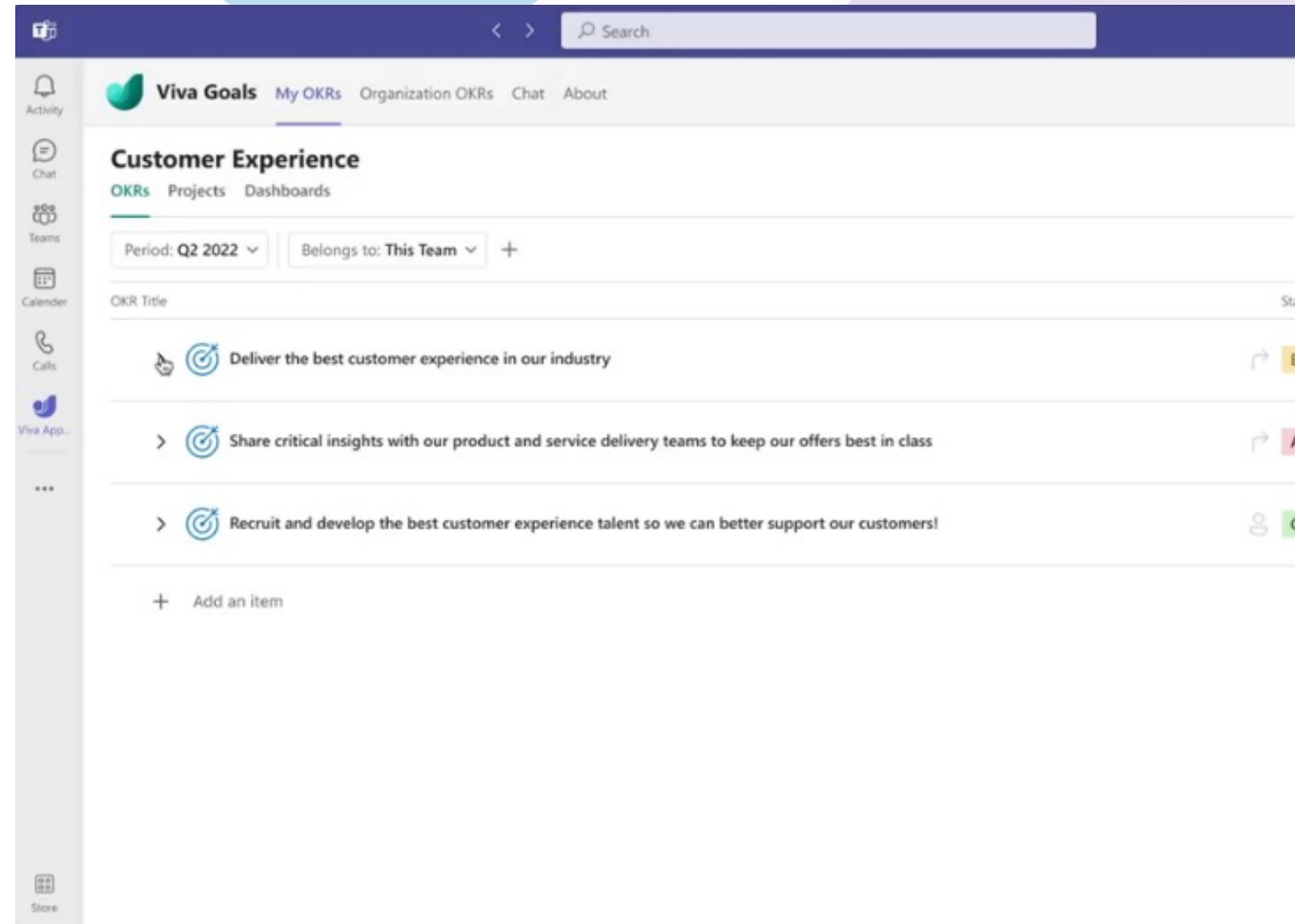
Define success as a team, connect work to outcomes and align at all levels of the organization

Focus teams on impact, not output

Share progress and insights across the organization, focus on work that moves the business forward, and stay agile at scale

Bring goals into the flow of everyday work

Brings data and actions seamlessly into where people are working





CUSTOMER SUCCESS:

Sydney Airport

Sydney Airport presented a need to transition from their outdated document storage system (*EDM OpenText*), to the modern and collaborative platform of SharePoint Online and Microsoft Teams

Disparate Workforce

- A very disparate and at time disconnected workforce who operate in 'siloes'
- High turnover, and a lack of long-term knowledge
- Little governance around document storage and sharing

Complex Solution

- Multiple workstreams running in parallel
- A change that affects all users
- Multiple phases over a longer period of time

With clear, detailed change management the IComm team were able to perform a thorough needs analysis, documenting risks, wins and recommendations for success.

Through this strategy, SYD have been able to lay the foundations to adopt a complete Microsoft Modern Workplace platform in the future.