



Gold Cloud Platform
Gold Data Analytics
Gold Application Development
Gold Windows and Devices
Gold Data Platform

Increase control, enjoy greater freedom in cloud management with Caloudi

Trend Micro, Inc., a multinational software company founded in 1988 and headquartered in Japan and the United States, specialized in cybersecurity. The business has transformed and elevated its products to adapt to cloud services, including Microsoft Azure. To fulfill its mission, Trend Micro requires high levels of cloud consumption for research and development. Each of its

business groups and projects is focused on different resources and costs. It needed a cloud management solution that could be customized and controlled without additional support. The Caloudi CMP solution allows clients to effectively monitor their clouds on-demand. Data can now be customized, filtered, and represented through dashboards and reports.



AT A GLANCE

Customer: Trend Micro, Inc.

Website: <https://www.trendmicro.com>

Customer Size: Large (1,000 - 9,999 employees)

Country: Japan and the United States

Industry: Other

Products and Services: Microsoft Azure



Caloudi Corp., Trend Micro, Inc., & Microsoft Azure

Customer Challenges

Considering the scale of Trend Micro, its extensive Microsoft Azure usage, and the complexity of its organizational structure, it needed personalization in its cloud management to improve decision-making and control costs. Built-in groupings such as subscriptions and resource groups were insufficient for reporting on divisions and their shared resources. This created managerial inefficiency and increased the efforts involved in cross-department clarification. Most importantly, errors and anomalies weren't easily identified—a significant bottom-line impact.

Partner Solution

Caloudi CMP has implemented a range of capabilities within its solution to tackle cloud-management personalization issues. With access controls, managers can now simply drag-and-drop policies to assign them to individuals and groups. Individuals can use groups and resource tag options to sort their interests, with a limitless number of possible tags. Analysis, alerts, and anomaly detection can then be performed on any desired groups or tags. These settings provide broad flexibility to users based on their roles and objectives.

Customer Benefits

Our solution helps customers better control access and costs, while freeing up valuable resources through automated reports, forecasting, and anomaly detection. “With the help of Caloudi CMP, our cloud management process has become autonomous and precise. Especially with the newly added AI-based features of anomaly detection and forecasting, our cloud resources have been managed effortlessly,” said Soros Liu, Trend Micro Senior Manager.

We put our customers at ease by enabling simplified automated reports, budget alert systems, and RI suggestions to aid proactive decision-making via AI-based anomaly detection and forecasting.

Our clients enjoy the flexibility of segmentation and personalization. Individual users can employ filters and resource tags to redesign cloud management for groups, users, and projects.

Client-defined administrators govern user permissions and grant customizable access to users and groups, providing a distraction-free user environment while maintaining control.