

# Atos Digital Workplace

Unlock the power of individuals

# Atos



# With Atos Digital Workplace, get ready for the Future of Work



## The new way of working is around the corner

With the workplace as the front line of digital change and employee engagement, innovative managed workplace services give organizations a competitive edge.

**Gartner**

Highly engaged business units achieve a 10% increase in customer ratings and a 20% increase in sales

**Gallup**

Organizations that invest in delivering a superior EX see revenues increase by 100%, profitability increase by 200% and have an average headcount that is 24% smaller than that of other companies

**Jacob Morgan**

Being internally siloed and having fragmented employee data, companies are currently ill-equipped to provide an exceptional EX that differentiates themselves from the competition.

**Deloitte**

## Make it a reality

Atos Digital Workplace approach will deliver value through a new way of working and collaborating!

- Empower your users to support the digital transformation. Make them more agile, more productive, more engaged.
- Protect your organization, data and people
- Create a productive workplace on a global scale
- Unlock the power of individuals through innovative technologies



# Atos Digital Workplace unique value proposition



People | Places | Platforms focused on experiences and outcomes



## Our End-to-End view

Atos combines its skills to offer a complete solution to our customers including

- Advisory through to business and vertical solutions
- Secure workplace platforms
- Intelligent collaboration



## Our focus on complete Employee Experience

Atos supports the organizations in their Employee Experience transformation

- Holistic approach on Employee Experience, embracing People, Places & Platforms
- Atos 6E framework and methodology
- Focus on CSR, wellbeing, talent attraction & accessibility



## Our capacity to commit on outcomes

Atos commits on the outcomes for business and employees

- Commitment on cost reductions through a per user commercial model
- Commitment on transforming the experience through a set of standard XLAs



## Our ability to personalize solutions

Atos relies on a strong Industry expertise and local presence to customize solutions

- Embedding personas and user journeys from sales to delivery
- Industry specific experts
- Local presence
- Customer-centricity

# The Atos Digital Workplace

## End-to-end expertise and solutions to accelerate change

Atos



Connected Field Services  
Critical Response Management Solutions



Industry Expertise & Solutions



Health Stations  
Branch of the future




IoT solutions




Advisory,  
Consulting &  
Design

Employee Experience Strategy  
Consulting  
Adoption Services  
Co-Creation and prototyping




People Leadership

HR systems  
Voice of the Employee  
Training & Communication  
Portal & Intranet  
Digital Inclusion




Smart Offices

Facility services  
Intelligent Building  
Smart Meeting rooms




Employee Care Center

Enablement Center  
Atos Virtual Assistant  
Tech Bars, Smart Vending &  
Lockers  
Digital Workforce & RPA  
HR support



Intelligent Collaboration  
Services

Office 365 services  
Mixed Reality  
Field Support  
Modern Operations



Workplace Platform

Unified Endpoint Management  
Zero Trust Workplace  
Workplace Data platform  
Device Subscription



Cyber Security Services

Access Security Broker  
Security Threat Intelligence

Cyber Threat Management  
Zero Trust Workplace

# The Atos Digital Workplace Microsoft Solutions

Atos



Connected Field Services  
Critical Response Management Solutions



Industry Expertise & Solutions




Health Stations  
Branch of the future




IoT solutions




Advisory,  
Consulting &  
Design




People Leadership




Smart Offices



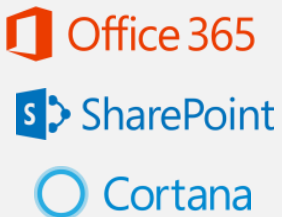
Employee Care Center



Intelligent Collaboration  
Services



Workplace Platform

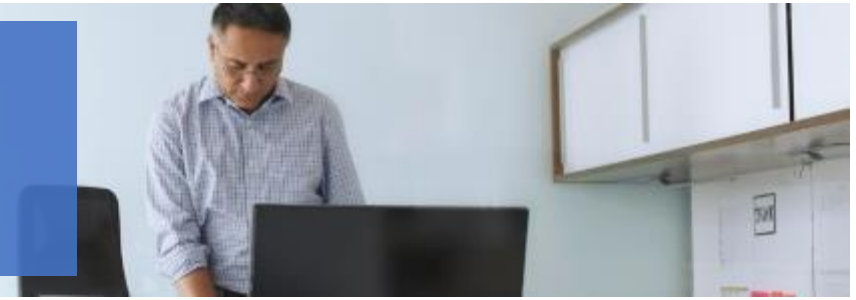


Cyber Security Services

Access Security Broker  
Security Threat Intelligence

Cyber Threat Management  
Zero Trust Workplace

# From Windows 10 to EMS and O365, Atos is ready for Microsoft 365



## Safer and more secure

Data Protection  
Identity & Access Management  
Strong Authentication  
Threat Intelligence



## More productive

Co-existence of traditional and modern management  
Intelligent Collaboration  
EUC Analytics



## More personal

Self-service  
Virtual Assistant  
Managed User Experience



## Powerful, modern devices

BYOD, CYOD  
Modern Management  
Device Subscription Services  
Hosted Applications

Secure and Compliant

Manageable

Extensible

Always up to date

# Advisory, Consulting & Design



For our customers, digitalization rapidly scales the transition from static legacy to more agile digital services

## Accelerate Cloud Adoption

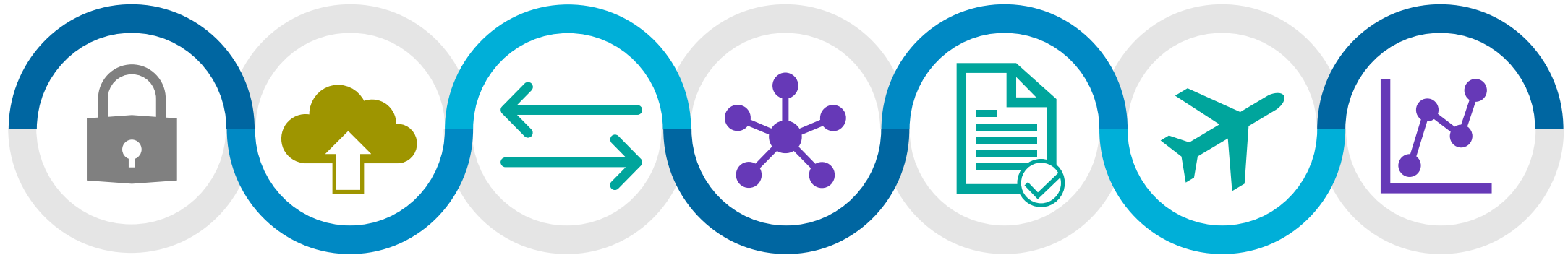
Secured and Managed \$254M Transactions  
for a  
State Agency

## Delight Employees & Lower Costs

Great Place to work top  
40 & lowered cost by 35%

## Create New Digital Services

Enabled the delivery of 13 Million Daily Package  
Shipments



## Security Everywhere

Prevented 3 Billion Events through  
Global Security Operations Centers

## Create New Digital Services

Managed 70 Million Connected Transactions  
Per Day

## Transform Legacy to Digital

Migrated on average 60% of enterprise workloads to  
As-a-Service

## Better Customer Experiences

Improved Theme Park Customer Experience  
with over 90% ride failure predicted

# People Leadership



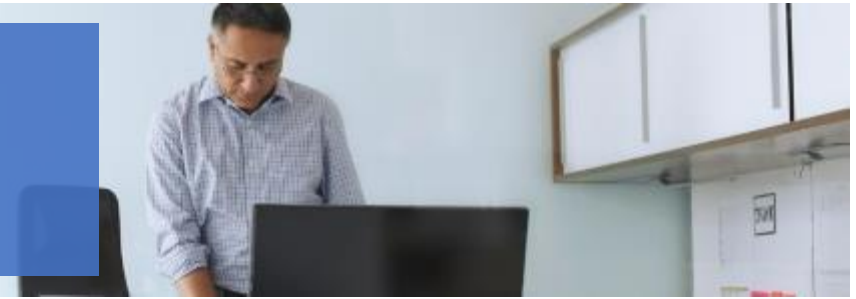
Employee Experience is the totality of employee's perceptions, emotion, either good or bad, across touch points with the company. It is about looking at the world through the lens of the employee



Atos is helping CIOs to partner with HR & CDO to go beyond the IT scope to transform employee experience:

- Manage the **lifecycle** on the employee, from attracting talent to **onboarding** new employees.
- Enhance **accessibility** and digital inclusion to enable access for people with disabilities or special needs.
- Listen to the **Voice of the Employee** through In-moment surveys & sentiment analytics.
- Empower all employees through low-code/no-code and RPA tools and enable the **Citizen Developer**

# Smart Offices



People, Places and Platforms shape our thinking and make each workplace unique and not just technology we propose a comprehensive set of expertise to accelerate change and deliver in real life

## The workplace is changing

Different ecosystems

Mobility of experience

Work is no longer a location

Evolving security threats

Culture,  
Organization,  
Industry

- Work-style analysis
- New service models
- Lean management
- Leadership programs
- Employee wellbeing
- Talent attraction/retention

Digital  
Workplace

- Building design
- Office equipment
- Facility management
- Cost management
- Mobility
- Wire free working

Physical  
Environment

- Optimized workplace
- Omni-channel
- Internet Centric
- Agile and adaptive
- Cloud, Mobile, Social
- Pay-per-use services
- Connecting people

## Future Employee Experience



- Personalized
- Instantaneous
- Cost effective
- Industry Specific
- Productivity focused
- Experiences enhanced

# Employee Care Center



Employee experience has a direct relationship to business performance and customer experience. The quality of an organisation's technology is estimated to influence around 30% of its overall employee experience.

The Employee Care Center is a designed physical and virtual environment in which employees can:

Employee at the Heart

Personal Service

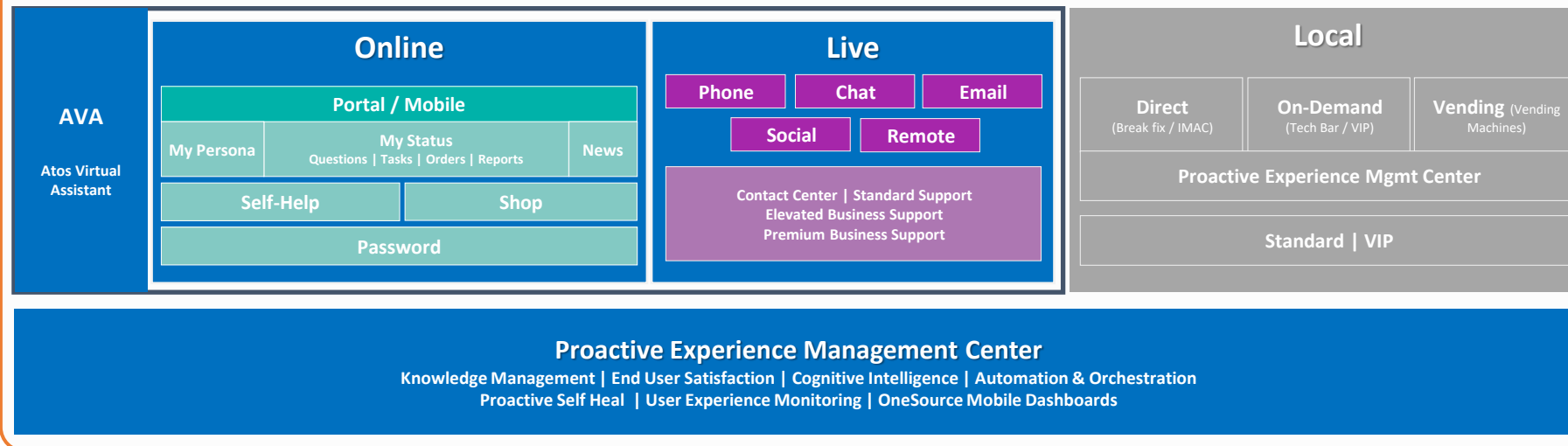
Employee Enablement

Employee Engagement

Equal Access



## Omni-channel Employee Care Center



# Intelligent Collaboration Services



Unique Service Capabilities for both legacy and new way of working. Atos is the safest partner to transform or integrate.

## Intelligent Collaboration solutions globally supported inhouse

### Office 365 Collaboration Services

Hybrid O365 & On Prem	Office 365 Service (all Online Offerings including Teams)		
	Exchange Messaging	SharePoint Server	UCS / Skype for Business Server
	Office 365 Security & Compliancy		



Gold Cloud Productivity



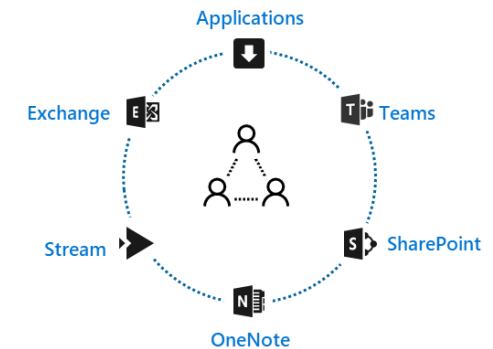
Gold Communications



Gold Collaboration and Content



Gold Messaging



### Our business impact

Enabled cloud based Intelligent Collaboration opex solution

Improve team productivity within the business and beyond

Rapid migration of users for collaboration

Minimising disruption and maximising call savings

# Workplace Platforms



A comprehensive set for the enrollment, maintenance and support of legacy and new workplace types



**Endpoint Management** Capabilities for enrollment, configuration, analytics, wiping; app deploy and management, and security for all kind of endpoints.



## Identity & Inventory

Supporting conditional access, Single-Sign-On, certificates, IT asset management, directory and identity provider integration



## Flexible designs

Public cloud, customized dedicated or hybrid build. Service levels up to 99.9% and an optimized price model starting below 1 EUR\*



## Wearables, Virtual- and Augmented reality

Management and security of wearables and IoT connected to the business<sup>2</sup>



## Application Management & Workplace Virtualization

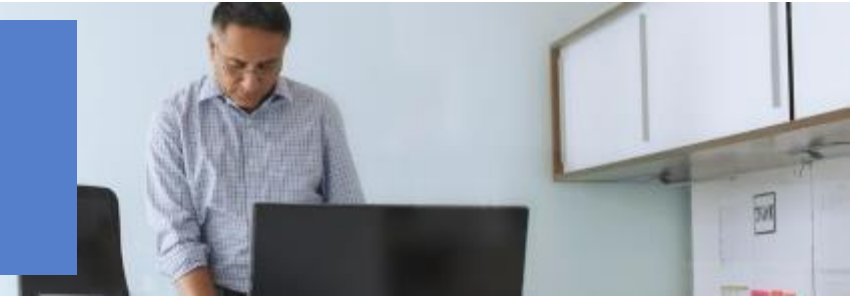
Assume responsibility for evergreen application lifecycle or professional virtual workplaces provisioning



## + Atos Digital Workplace journey

In cooperation with comprehensive Technology Transformation Services supporting full blown workplace transformation projects

# Atos and Microsoft: enabling a secure and productive workforce



End-to-end deployment capabilities to empower and engage employees through an omni-channel and secured experience

## Digital Workplace Consulting

End-to-end transformation services for Cloud- and mobile-based workplaces with Microsoft enablers such as Windows 10, Azure AD and EMS.

## Digital Workplace Enablement and Migration

assisting Atos customers in their journey, shifting from business productivity solutions hosted on private Cloud and on premise platforms to cloud based services

## Digital Workplace Run

deliver administration services, L2-L3 support services and other managed services (including Atos own IP services), to Atos customers using Microsoft solutions.

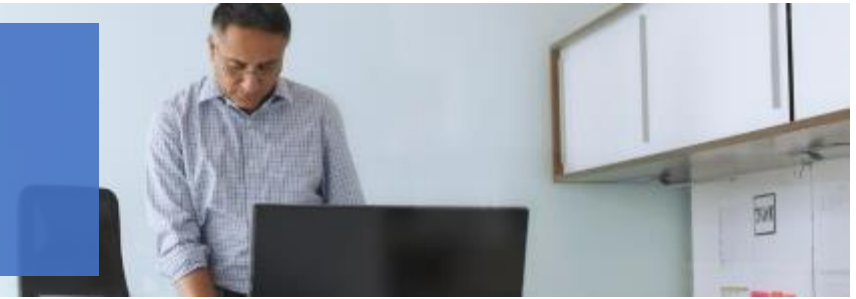
# Atos Digital Workplace Use Cases

**Atos**



## Digital NOW – Chess 2.0 Workplace

# Atos



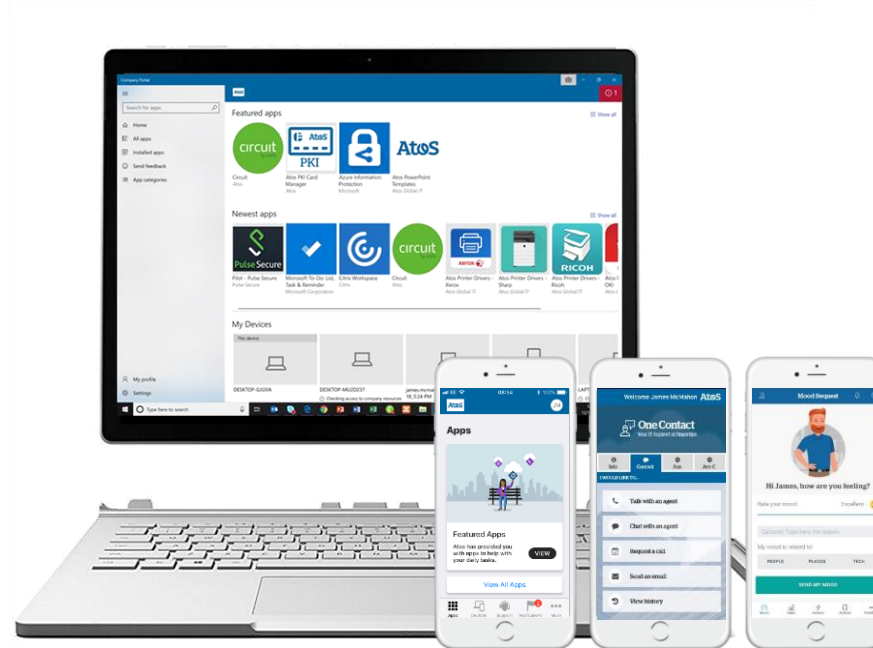
A Full Modern workplace refresh - transforming how the workplace is secure through unified endpoint management and transforming employee experience with apps.

Corporate & BYOD profiles  
deployed

Autopilot & software distribution

Identity integration to existing PKI  
landscape

EUCA & 'Chief Happiness Officer' in  
pilot



### Current Status:

37K App Protection (MAM Only)  
Devices

75K MDM Devices including  
81.2K Windows 10  
18.1K Android  
6.9K iOS  
623 macOS

Employee  
App  
Strategy

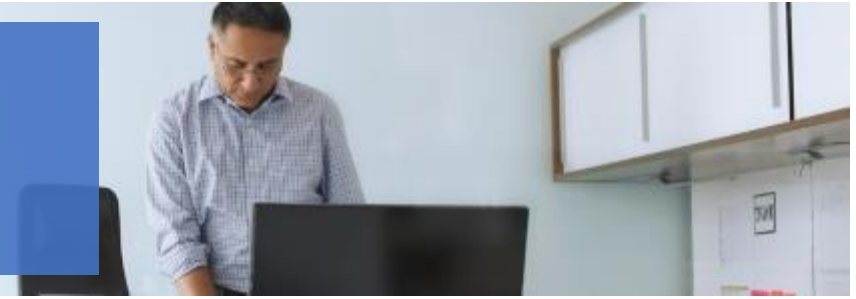
**Value differentiator** in front  
of competitors

**Improves employee  
experience**

**Elevates Atos branding and  
presence**

# International Finance company

## Transforming the Financial Digital Workplace



Client uses data, analytics and technology to help users and businesses to better understand and meet their needs. It has seen the need to improve team collaboration to transform into a dynamic financial services company.

### Our business impact

We transformed our client's ability to deliver a Digital Workplace transformation program that is focused on enabling smarter ways of working and in achieving an adoption rate, of the new collaboration tools, that would be higher than 80%.



### Atos delivers Digital Workplace Office 365 Collaboration services by:

Producing a DWP strategy, 36 interviews to determine 5 personas ready for migration

Increased adoption rate for Teams and OneDrive for 6,000 users across UK and EMEA

Digital Workplace transformation services to migrate the customer users into new collaboration solution

First phase migration in EMEA successfully delivered on time with good user experience

Next phase will be migration from their traditional voice estate to Intelligent Collaboration

