



## Enable your Frontline Workforce with KiZAN and Microsoft

Frontline Workers are the backbone of your business. Workers in customer-facing roles or functions have a direct impact on business growth and operations. But, because those services are sometimes routine, Frontline Workers, often those considered essential, may be overlooked during digital transformation efforts.

These people represent tremendous potential that you can unlock by enabling them to do their best work. Don't leave them behind! It's time to provide frontline employees with experiences that deliver back to the bottom line, with powerful and intuitive tools and devices that help every employee succeed and contribute to your success. Learn more.

Up to  
**\$19M**  
 potential benefits  
 over 3 years\*

### Let Microsoft help you empower those who are first

Make sure your Frontline Workers have the tools they need. Take advantage of a universal hub for productivity and communication with Microsoft Teams and provide security and compliance across your organization.



Connect your workforce



Empower with devices



Digitize manual processes



Protect your organization



Accelerate onboarding

### KiZAN has the expertise to move your organization ahead.

As a Microsoft Gold Partner with **30 years experience** helping organizations achieve their IT business goals, we offer unrivaled expertise and innovation in Microsoft technologies.

With our Frontline Worker Workshop for Microsoft Teams, we'll work with you to help maximize the impact of your Frontline Workers. We'll help you assess your Frontline Workforce needs, show you tools that can speed delivery of the outcomes you require, and develop a solution plan tailored for your organization.



**Contact us to get started!**

<sup>1</sup>Estimates based on calculations from a Forrester Total Economic Impact™ study commissioned by Microsoft Corporation, May 2020 – Maximizing The Impact Of Firstline Workers With Microsoft 365



Improve productivity. Reduce management costs. Empower your Frontline Workers.

# Frontline Worker Workshop



Our **Frontline Worker Workshop** for Microsoft Teams shows scenarios and the art of the possible that transform how you connect your workforce, digitize manual processes, accelerate onboarding, and empower your Frontline Workers with purpose-built devices while protecting your business.

Designed as a three-phase engagement, together we'll work through various Frontline Worker challenges and painpoints to identify the top prioritized scenarios for your Frontline Workforce. After assessing needs, we'll develop solutions that are relevant to your unique business challenges and define an actionable roadmap.



## Prepare

- Understand the opportunity for Frontline Workers
- Identify executive sponsors and business stakeholders
- Share information about your organization



## Envision

- Envisioning the Art of the Possible
- Experience solutions first-hand
- Identify Frontline Worker challenges and painpoints



## Design and Plan

- Deep dive on Frontline Worker challenges and map these to scenarios
- Develop a strategy
- Get a tailored success plan based on your scenarios

**You'll walk away with a better understanding of challenges facing your Frontline Workers and a prioritized, actionable plan based on your specific use cases and desired business outcome.**

Contact Us



KIZAN Technologies  
www.kizan.com