MS-900: Microsoft 365 Fundamentals Sample Questions

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Microsoft is exploring the possibility of providing sample questions as an exam preparation resource, and we would like your feedback. While we prefer that you complete the survey after taking the exam, you may complete it at any time. Thank You!

User Guide

These sample questions are intended to provide an overview of the style, wording, and difficulty of the questions that you are likely to experience on this exam. These questions are **not** the same as what you will see on the exam nor is this document illustrative of the length of the exam or its complexity (e.g., you may see additional question types, multiple case studies, and possibly labs). These questions are **examples** only to provide insight into what to expect on the exam and help you determine if additional preparation is required.

In the first section, you will find the questions without answers so that you can test your knowledge. In the second section, the answer, a rationale, and a URL that will link you to additional information is provided immediately below each question.

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Questions

Question # 1 (Multiple Choice)
Your company wants to create cloud only users. To lower expenses, the information technology (IT) team chooses Platform as a Service (PaaS).

Which PaaS service is your IT team responsible for managing?

    A. Virtual Machines
    B. Azure Active Directory
    C. Storage
    D. Microsoft 365

Question # 2 (Multiple Choice)
Your company wants to migrate applications from on-premises to hybrid cloud deployment. Over time, the applications will be moved to the cloud. You need to ensure that the service supports hybrid deployments.

Which three options support hybrid deployments?

    A. Exchange
    B. SharePoint
    C. Microsoft Sway
    D. Microsoft Viva Insights
    E. Skype for Business
    F. Microsoft Stream

Question # 3 (Sentence Completion)
Select the answer that correctly completes the sentence.

Your company decides to move the order processing applications to the cloud and needs to calculate the estimated cost benefits in migrating your workloads to Azure. The estimates should include computing costs, data center costs, networking costs, storage costs, and information technology administrative costs for five (5) years.

_____ allows you to estimate the cost savings you can realize by migrating your workloads to Azure.

    A. Pricing Calculator
    B. Total Cost of Ownership Calculator
    C. Dynamics 365
    D. Microsoft Excel

Question # 4 (Multiple Choice)

The following tasks need to be completed for your Office 365 tenant:

- View a list of the features that were recently updated in the tenant.
- View incident, typically involving noticeable user impact.
- View advisories
- View history of incidents and advisories that have been resolved.
- Track the status of issues reported by people in your organization over the last thirty (30) days.

Which option is necessary to accomplish all these tasks in the Office 365 administrative portal?

A. Service health
B. Reports
C. Customer Lockbox
D. Setup

Question # 5 (Multiple Choice)

Which two options allow an organization to store files and enable collaboration with different teams both internally and externally?

A. Microsoft Dynamics 365
B. Sway
C. SharePoint
D. Intune
E. OneDrive

Question # 6 (Matching)

Match the appropriate product on the left to the correct description on the right.

Product	Descriptions
A. Yammer	_____ 1. Enterprise Social network enables community collaboration and idea-sharing for your organization.
B. Microsoft Teams	_____ 2. Video service that allows you to upload, watch, and share videos in a secure manner, share video content of meetings, training sessions, classes, and live events to help facilitate collaboration for your organization's teams.
C. Microsoft Viva	_____ 3. Tool that brings together communications, knowledge, learning, resources, and insights into an integrated experience that empowers people and teams to be the best, from any location
D. Microsoft Stream	_____ 4. Tool that provides a central point of access that your teams can use to work together on their projects through chat-based workspaces.

Question # 7 (Multiple Choice)

Your company purchased three hundred and twenty (320) Microsoft 365 E3 Licenses. The company also purchased one hundred and twenty (120) Microsoft 365 E5 Licenses. You installed Microsoft 365 Apps to four hundred and forty (440) devices using Microsoft Endpoint Configuration Manager.

How often do you need to be connected to the internet to ensure that your license is still active on the device?

A. 30 days
B. 60 days
C. 90 days
D. 120 days

Question # 8 (Sentence Completion)

Select the answer that correctly completes the sentence.

Windows-as-a-Service offers servicing channels as a method of controlling the frequency at which organizations deploy Windows 10 features. Servicing channels allow you to control how and when updates are applied.

The _____ channel receives Windows features before general release, often during development. This allows organizations to test and evaluate new features and provide feedback to Microsoft.

A. Insider preview
B. Semi-annual
C. Long-term servicing
D. General Availability

Question # 9 (Sentence Completion)

Select the answer that correctly completes the sentence.

You need to use Artificial Intelligence (AI) to provide insights into the working habits of individuals and organizations. The required metrics to capture include:

- Day-to-day collaboration in the organization
- Meeting's overview
- Management and coaching
- Internal networks
- External collaboration
- Teams' collaboration

_____ helps you understand how your organization invests its time by giving insight into how groups collaborate across the organization.

A. MyAnalytics
B. Workplace Analytics
C. SharePoint Admin Center
D. Intune Admin Center

Question # 10 (Matching)

Match the appropriate product on the left to the correct description on the right.

Product
A. Webhooks
B. Power Virtual Agents
C. Connectors
D. Tabs

Descriptions
_____ 1. Create chatbots without writing any code
_____ 2. Embed interactive Power BI reports in their Microsoft Teams channels and chats
_____ 3. Enable your external services to send messages to your Teams channels through an HTTP endpoint.
_____ 4. A way for your users to subscribe to receive alerts and information from your web services

Question # 11 (Multiple Choice)

Your organization recently experienced an identity theft attack. You need to ensure that the company is protected from future attacks. You suggest implementing a zero-trust model and the security improvements should cover areas such as:

- **Identities**: use strong authentication
- **Devices**: gain visibility of devices for health and compliance
- **Application**: discover Shadow IT applications
- **Network**: implement segmentation, real-time threat protection, end-to-end encryption.
- **Infrastructure:** assess for version, configuration, and JIT access, and use telemetry to detect attacks and anomalies
- **Data:** should be classified, labeled, and encrypted based on its attributes

What is the underlying theory behind the zero-trust security model?

A. Trust no one, verify everything
B. Only trust verified sources
C. Trust once, verify sometimes
D. Trust some unverified sources

Question # 12 (Sentence Completion)

Select the answer that correctly completes the sentence.

Your organization decides to move into modern management to:

- simplify windows 10 deployment and management
- improve security
- provide better end-user experiences

- lower costs for your Windows devices

You need to set up provisioning packages for these deployments. _____ enables organizations to create self-contained provisioning packages that transform new devices into fully customized, fully managed devices.

    A. Windows Configuration Designer
    B. Microsoft Intune
    C. Microsoft Autopilot
    D. Desktop Analytics

Question # 13 (Matching)

Match the appropriate license type on the left to the correct description on the right.

Choose the option that minimizes the cost for the organization.

License type	Descriptions
A. Azure Active Directory Free	_____ 1. Multi-Factor Authentication
	_____ 2. Multi-Factor Authentication with Conditional Access
B. Microsoft 365 Apps	_____ 3. Self-service password reset for cloud users
C. Azure Active Directory Premium P1	_____ 4. Risk-based Conditional Access policies
	_____ 5. Privileged Identity Management (PIM)
D. Azure Active Directory Premium P2	_____ 6. Group access and management

Question # 14 (Sentence Completion)

Select the answer that correctly completes the sentence.

You need to analyze the security posture within your organization to enable opportunities for improvements in Microsoft 365 identities, data, apps, devices, and infrastructure.

You need to:
- report on the current state of the organization's security posture
- improve their security posture by providing discoverability, visibility, guidance, and control
- compare with benchmarks and establish key performance indicators (KPIs)

Microsoft _____is a representation of your organization's security posture and your opportunity to improve it.

    A. Secure Score
    B. Azure Sentinel
    C. Defender for Identity (MSDI)
    D. Defender for Endpoint (MSDE)

Question # 15 (Multiple Choice)

Your company recently implemented controls to prevent external risks. The next step is to improve the security architecture of internal risks. You need to monitor illegal, inappropriate, unauthorized, or unethical behavior and actions by employees and managers including:

- leaks of sensitive data and data spillage
- confidentiality violations
- intellectual property (IP) theft
- fraud
- insider trading
- regulatory compliance violations

To manage insider risk, you need to implement an insider risk management workflow.

What are the three components of this workflow?

A. Policies
B. Alerts
C. Triage
D. eDiscovery
E. Customer Lockbox

Question # 16 (Sentence Completion)

Select the answer that correctly completes the sentence.

You need to ensure that all sensitive data is identified and labeled according to your organization's policies and procedures. You need to create these five labels to organize the data:

1. Personal
2. Public
3. General
4. Confidential
5. Highly Confidential

_____ is a cloud-based solution that helps an organization classify and optionally protect its documents and emails by applying labels.

A. Azure Information Protection
B. Data classification
C. Records management
D. Office 365 Message Encryption

Question # 17 (Multiple Choice)

Your organization has two hundred and forty (240) employees. You need to select a Microsoft 365 plan that offers the full set of Office 365 productivity tools. You are not looking for a more advanced information protection, compliance, or analytics tool.

Which plan should you recommend for your organization to save costs?

A. ProPlus
B. Microsoft 365 for business
C. Enterprise E3
D. Enterprise E5

Question # 18 (Multiple Choice)

Which Microsoft 365 option should you recommend to ensure that Intune and Azure Information Protection (AIP) are covered under your organization's business subscription?

A. Business Basic
B. Apps for business
C. Business Standard
D. Business Premium

Question # 19 (Multiple Choice)

Your company purchased a Microsoft 365 subscription and a Microsoft Azure support plan. As part of your governance and risk framework, your company only implements Azure services that have Azure support available.

Which two services from Microsoft lifecycle can you implement?

A. Private preview
B. Public preview
C. General Availability (GA)
D. End of Support

Question # 20 (Matching)

Match the appropriate support type on the left with the correct description on the right.

Support type	Descriptions
A. Microsoft 365 Support Assistant	_____ 1. Bot in the Microsoft 365 admin center to quickly find answers to support related questions
B. FastTrack	_____ 2. Receive on-site support, a dedicated technical account manager, and access to advisory services
C. Premier Support for Microsoft 365	_____ 3. Dedicated Microsoft engineers, project managers, and resources to help deploy Microsoft 365 services and resolve issues along the way
D. Microsoft Partner	_____ 4. Support directly through a certified Microsoft 365 Cloud Solution Provider.
E. Community-based support	_____ 5. Collaborate with others and use the Microsoft 365 support forms to ask questions and solve issues with members from Microsoft & public.

Questions and Answers

Question # 1 (Multiple Choice)

Your company wants to create cloud only users. To lower expenses, the information technology (IT) team chooses Platform as a Service (PaaS).

Which PaaS service is your IT team responsible for managing?

    A.   Virtual Machines
    B.   Azure Active Directory
    C.   Storage
    D.   Microsoft 365

Answer:	B
Objective:	1.1 Describe the different types of cloud services available
Rationale:	Only Azure Active Directory is a PaaS service, all other options are part of IaaS or SaaS
URL:	Azure IAAS - https://azure.microsoft.com/en-in/overview/what-is-azure/iaas/#benefits Azure PAAS - https://docs.microsoft.com/en-us/azure/architecture/guide/design-principles/managed-services Cloud Beginner guide- https://azure.microsoft.com/en-in/overview/what-is-cloud-computing/#benefits

Question # 2 (Multiple Choice)

Your company wants to migrate applications from on-premises to hybrid cloud deployment. Over time, the applications will be moved to the cloud. You need to ensure that the service supports hybrid deployments.

Which three options support hybrid deployments?

    A.   Exchange
    B.   SharePoint
    C.   Microsoft Sway
    D.   Microsoft Viva Insights
    E.   Skype for Business
    F.   Microsoft Stream

Answer:	A, B, E
Objective:	1.2 Describe the benefits of and considerations for using a cloud service instead of on-premises services
Rationale:	Exchange, SharePoint, Skype for Business can be deployed in hybrid mode, other options are cloud-only.
URL:	Hybrid applications support- https://docs.microsoft.com/en-us/microsoft-365/solutions/cloud-architecture-models?view=o365-worldwide

Select the answer that correctly completes the sentence.

Your company decides to move the order processing applications to the cloud and needs to calculate the estimated cost benefits in migrating your workloads to Azure. The estimates should include computing costs, data center costs, networking costs, storage costs, and information technology administrative costs for five (5) years.

_____ allows you to estimate the cost savings you can realize by migrating your workloads to Azure.

    A. Pricing Calculator
    B. Total Cost of Ownership Calculator
    C. Dynamics 365
    D. Microsoft Excel

Answer:	B
Objective:	1.2 Describe the benefits of and considerations for using a cloud service instead of on-premises services
Rationale:	Total Cost of Ownership (TCO) Calculator - estimates the cost savings you can realize by migrating your workloads to Azure
URL:	TCO calculator- https://azure.microsoft.com/en-us/pricing/tco/calculator/

Question # 4 (Multiple Choice)

The following tasks need to be completed for your Office 365 tenant:

- View a list of the features that were recently updated in the tenant.
- View incident, typically involving noticeable user impact.
- View advisories
- View history of incidents and advisories that have been resolved.
- Track the status of issues reported by people in your organization over the last thirty (30) days.

Which option is necessary to accomplish all these tasks in the Office 365 administrative portal?

    A. Service health
    B. Reports
    C. Customer Lockbox
    D. Setup

Answer:	A
Objective:	2.1 Identify core Microsoft 365 capabilities

Rationale:	Service health allows you to: View a list of the features that were recently updated in the tenant. View incident or critical service issue, typically involving noticeable user impact. View Advisories View History of incidents and advisories that have been resolved. Track the status of issues reported by people in your organization over the last 30 days.
URL:	Microsoft 365 admin center- https://docs.microsoft.com/en-us/microsoft-365/admin/admin-overview/about-the-admin-center?WT.mc_id=M365-MVP-4039827&view=o365-worldwide Customer lockbox- https://docs.microsoft.com/en-us/microsoft-365/compliance/customer-lockbox-requests?view=o365-worldwide

Question # 5 (Multiple Choice)

Which two options allow an organization to store files and enable collaboration with different teams both internally and externally?

- A. Microsoft Dynamics 365
- B. Sway
- C. SharePoint
- D. Intune
- E. OneDrive

Answer:	C, E
Objective:	2.1 Identify core Microsoft 365 capabilities
Rationale:	**SharePoint-** SharePoint is the cloud evolution of Microsoft SharePoint Server. It is a cloud service that enables you to store, organize, and add third-party apps, access information from almost any device, and allow sharing with external people by default, all by using a web-browser. It helps you create team or communication-focused sites for efficient collaboration and communication. Internal users with an appropriate Microsoft 365 or SharePoint license can use SharePoint. They can share files or folders with others inside or outside the organization. Sharing outside the organization can be controlled by site administrators **One-Drive-** Use OneDrive to store and access your files. OneDrive works seamlessly with Microsoft 365 and comes pre-installed with Windows. When you synchronize your files to your desktop, you can work offline. And you can access your files on Windows, Mac, or mobile devices**.**
URL:	SharePoint- https://docs.microsoft.com/en-us/learn/modules/file-storage-sharing-with-onedrive-sharepoint/ One Drive: https://docs.microsoft.com/en-us/learn/modules/microsoft-365-productivity-teamwork-solutions/8-file-storage-share

Question # 6 (Matching)

Match the appropriate product on the left to the correct description on the right.

Product	Descriptions

A. Yammer B. Microsoft Teams C. Microsoft Viva D. Microsoft Stream	_____ 1. Enterprise Social network enables community collaboration and idea-sharing for your organization. _____ 2. Video service that allows you to upload, watch, and share videos in a secure manner, share video content of meetings, training sessions, classes, and live events to help facilitate collaboration for your organization's teams. _____ 3. Tool that brings together communications, knowledge, learning, resources, and insights into an integrated experience that empowers people and teams to be the best, from any location _____ 4. Tool that provides a central point of access that your teams can use to work together on their projects through chat-based workspaces.

Answer:	A1, B4, C3, D2
Objective:	2.1 Identify core Microsoft 365 capabilities
Rationale:	**Yammer-** Enterprise Social network that helps facilitate community collaboration and idea-sharing for your organization. **Viva-** Tool that brings together communications, knowledge, learning, resources, and insights into an integrated experience that empowers people and teams to be the best, from anywhere **Stream-** Microsoft Stream is a video service that allows members of your organization to upload, watch, and share videos in a secure manner. Microsoft Stream makes it possible for you to share video content of meetings, training sessions, classes, and live events to help facilitate collaboration for your organization's teams. **Microsoft Teams-** Tool that provides a central point of access that your teams can use to work together on their projects through chat-based workspaces.
URL:	Yammer- https://docs.microsoft.com/en-us/learn/modules/engage-employees-with-microsoft-stream-teams-yammer/4-connect-yammer?ns-enrollment-type=LearningPath&ns-enrollment-id=learn.wwl.m365-productivity-teamwork-solutions Viva- https://docs.microsoft.com/en-us/learn/modules/engage-employees-with-microsoft-stream-teams-yammer/3a-employee-experience-viva Stream- https://docs.microsoft.com/en-us/learn/modules/engage-employees-with-microsoft-stream-teams-yammer/5-use-stream-engagement MS teams- https://docs.microsoft.com/en-us/learn/modules/engage-employees-with-microsoft-stream-teams-yammer/2-chat-collaborate-teams

Question # 7 (Multiple Choice)

Your company purchased three hundred and twenty (320) Microsoft 365 E3 Licenses. The company also purchased one hundred and twenty (120) Microsoft 365 E5 Licenses. You installed Microsoft 365 Apps to four hundred and forty (440) devices using Microsoft Endpoint Configuration Manager.

How often do you need to be connected to the internet to ensure that your license is still active on the device?

- A. 30 days
- B. 60 days
- C. 90 days
- D. 120 days

Answer:	A
Objective:	2.2 Describe options for deploying and supporting Windows and Office
Rationale:	You will need to connect at least once every 30 days to ensure your license is still active.
URL:	Explore Microsoft 365 Apps- https://docs.microsoft.com/en-us/learn/modules/get-more-done-with-office-across-devices/2-microsoft-365-apps-outlook-word-excel-powerpoint

Question # 8 (Sentence Completion)

Select the answer that correctly completes the sentence.

Windows-as-a-Service offers servicing channels as a method of controlling the frequency at which organizations deploy Windows 10 features. Servicing channels allow you to control how and when updates are applied.

The _____ channel receives Windows features before general release, often during development. This allows organizations to test and evaluate new features and provide feedback to Microsoft.

- A. Insider preview
- B. Semi-annual
- C. Long-term servicing
- D. General Availability

Answer:	A
Objective:	2.2 Describe options for deploying and supporting Windows and Office
Rationale:	**Insider preview**. This channel receives Windows features before general release, often during development. This allows organizations to test and evaluate new features and provide feedback to Microsoft.
URL:	Describe Windows-as-a-Service- https://docs.microsoft.com/en-us/learn/modules/get-done-stay-secure-with-windows-10/2-windows-service

Select the answer that correctly completes the sentence.

You need to use Artificial Intelligence (AI) to provide insights into the working habits of individuals and organizations. The required metrics to capture include:

- Day-to-day collaboration in the organization
- Meeting's overview
- Management and coaching
- Internal networks
- External collaboration
- Teams' collaboration

_____ helps you understand how your organization invests its time by giving insight into how groups collaborate across the organization.

A. MyAnalytics
B. Workplace Analytics
C. SharePoint Admin Center
D. Intune Admin Center

Answer:	B
Objective:	2.3 Describe analytics capabilities in Microsoft 365
Rationale:	**Workplace Analytics** helps you understand how your organization invests its time by giving you insight into how groups collaborate across the organization
URL:	Explore how Workplace Analytics can help organizations improve productivity https://docs.microsoft.com/en-us/learn/modules/harness-business-intelligence-with-microsoft-365-analytics-reporting/2-workplace-analytics Describe the additional admin centers in Microsoft 365- https://docs.microsoft.com/en-us/learn/modules/harness-business-intelligence-with-microsoft-365-analytics-reporting/4-service-specific-admin-centers

Question # 10 (Matching)
Match the appropriate product on the left to the correct description on the right.

Product | **Descriptions**

A. Webhooks	_____ 1. Create chatbots without writing any code
B. Power Virtual Agents	_____ 2. Embed interactive Power BI reports in their Microsoft Teams channels and chats
C. Connectors	_____ 3. Enable your external services to send messages to your Teams channels through an HTTP endpoint.
D. Tabs	_____ 4. A way for your users to subscribe to receive alerts and information from your web services

Answer:	A3, B1, C4, D2
Objective:	2.4 Describe Microsoft 365 collaboration solutions
Rationale:	**Tabs-** These apps can be added directly to Teams by creating tabs for those apps. Apps can be accessed from the tabs. It will have the least administrative overhead. **Power Virtual Agents:** Users can create chatbots using Power Virtual Agents without writing any code. Users can then integrate those bots into Microsoft Teams by publishing the bots and making them reachable to Microsoft Teams from the Power Virtual Agents portal. **Webhooks-**Microsoft Teams enables your users with outgoing webhooks, incoming webhooks. Outgoing webhooks enable your users to send text-based messages to your organization's web services. Your services can then respond with a message consisting of text or a card that includes text and image-type content. Incoming webhooks are also available. Incoming webhooks enable your external services to send messages to your Teams channels through an HTTP endpoint. This is useful for notification and tracking tools **Connectors-** Connectors are a way for your users to subscribe to receive alerts and information from your web services.
URL:	Extend Teams with Power Platform and apps- https://docs.microsoft.com/en-us/learn/modules/engage-employees-with-microsoft-stream-teams-yammer/6-extend-teams-power-platform-apps

Question # 11 (Multiple Choice)

Your organization recently experienced an identity theft attack. You need to ensure that the company is protected from future attacks. You suggest implementing a zero-trust model and the security improvements should cover areas such as:

- **Identities**: use strong authentication
- **Devices**: gain visibility of devices for health and compliance
- **Application**: discover Shadow IT applications
- **Network**: implement segmentation, real-time threat protection, end-to-end encryption.
- **Infrastructure:** assess for version, configuration, and JIT access, and use telemetry to detect attacks and anomalies
- **Data:** should be classified, labeled, and encrypted based on its attributes

What is the underlying theory behind the zero-trust security model?

A. Trust no one, verify everything
B. Only trust verified sources
C. Trust once, verify sometimes
D. Trust some unverified sources

Answer:	A
Objective:	3.1 Explain zero-trust security principles for Microsoft 365
Rationale:	Zero Trust assumes everything is on an open and untrusted network, even resources behind the firewalls of the corporate network. The Zero Trust model operates on the principle of "**trust no one, verify everything**."
URL:	Describe the zero-trust methodology- https://docs.microsoft.com/en-us/learn/modules/describe-security-concepts-methodologies/2-describe-zero-trust-methodology

Question # 12 (Sentence Completion)
Select the answer that correctly completes the sentence.

Your organization decides to move into modern management to:

- simplify windows 10 deployment and management
- improve security
- provide better end-user experiences
- lower costs for your Windows devices

You need to set up provisioning packages for these deployments. _____ enables organizations to create self-contained provisioning packages that transform new devices into fully customized, fully managed devices.

A. Windows Configuration Designer
B. Microsoft Intune
C. Microsoft Autopilot
D. Desktop Analytics

Answer:	A
Objective:	3.2 Explain unified endpoint management concepts
Rationale:	**Windows Configuration Designer-**To transform new devices into fully configured, fully managed devices, you can create self-contained provisioning packages built with the Windows Configuration Designer.
URL:	Modern management- https://docs.microsoft.com/en-us/learn/modules/simplify-device-management-with-microsoft-endpoint-manager/2-modern-management Intune- https://docs.microsoft.com/en-us/learn/modules/simplify-device-management-with-microsoft-endpoint-manager/4-intune

	AutoPilot and zero-touch deployment- https://docs.microsoft.com/en-us/learn/modules/simplify-device-management-with-microsoft-endpoint-manager/6-autopilot-zero-touch-deployment Desktop Analytics- https://docs.microsoft.com/en-us/learn/modules/simplify-device-management-with-microsoft-endpoint-manager/3-integrated-solutions

Question # 13 (Matching)

Match the appropriate license type on the left to the correct description on the right.

Choose the option that minimizes the cost for the organization.

License type
- A. Azure Active Directory Free
- B. Microsoft 365 Apps
- C. Azure Active Directory Premium P1
- D. Azure Active Directory Premium P2

Descriptions
- _____ 1. Multi-Factor Authentication
- _____ 2. Multi-Factor Authentication with Conditional Access
- _____ 3. Self-service password reset for cloud users
- _____ 4. Risk-based Conditional Access policies
- _____ 5. Privileged Identity Management (PIM)
- _____ 6. Group access and management

Answer:	A1, B3, C2, C6, D4, D5				
Objective:	3.3 Explain identity and access management concepts				
Rationale:	**Feature**	**Azure AD Free**	**Microsoft 365**	**Premium P1**	**Premium P2**
	Single Sign-on across Azure and Microsoft 365	Yes	Yes	Yes	Yes
	Cloud Authentication (Pass-Through Auth, Password Hash sync, Seamless SSO)	Yes	Yes	Yes	Yes
	Azure AD Connect sync (extend on-premises directories to Azure AD)	Yes	Yes	Yes	Yes
	Self-Service Password Change for cloud users	Yes	Yes	Yes	Yes
	Azure AD Join: desktop SSO & administrator BitLocker recovery	Yes	Yes	Yes	Yes
	Password Protection (global banned password)	Yes	Yes	Yes	Yes
	Multi-Factor Authentication	Yes	Yes	Yes	Yes
	Self-service password reset for cloud users		Yes	Yes	Yes
	Device write-back (two-way synchronization between on-premises directories and Azure)		Yes	Yes	Yes

Password protection (custom banned password)				Yes	Yes
Self-service password reset/change/unlock with on-premises write-back				Yes	Yes
Conditional Access based on a group, location, and device status				Yes	Yes
Multi-Factor Authentication with Conditional Access				Yes	Yes
Microsoft Identity Manager				Yes	Yes
Group access and management				Yes	Yes
Identity Protection					Yes
Risk-based Conditional Access policies					Yes
Privileged Identity Management (PIM)					Yes
Entitlement Management					Yes

URL:	Manage identities and access in Microsoft 365 with Azure Active Directory- https://docs.microsoft.com/en-us/learn/modules/describe-identity-access-management-capabilities-of-microsoft-365/3-manage-identities-access-with-azure-active-directory

Question # 14 (Sentence Completion)

Select the answer that correctly completes the sentence.

You need to analyze the security posture within your organization to enable opportunities for improvements in Microsoft 365 identities, data, apps, devices, and infrastructure.

You need to:
- report on the current state of the organization's security posture
- improve their security posture by providing discoverability, visibility, guidance, and control
- compare with benchmarks and establish key performance indicators (KPIs)

Microsoft _____is a representation of your organization's security posture and your opportunity to improve it.

A. Secure Score
B. Azure Sentinel
C. Defender for Identity (MSDI)
D. Defender for Endpoint (MSDE)

Answer:	A
Objective:	3.4 Explain Threat Protection in Microsoft 365
Rationale:	**Microsoft Secure Score** is a representation of your organization's security posture and your opportunity to improve it. Following the Secure Score recommendations can

	protect your organization from threats. From a centralized dashboard in the Microsoft 365 security center, organizations can monitor and work on the security of their Microsoft 365 identities, data, apps, devices, and infrastructure.
URL:	Define your security posture with Microsoft Security Center and Secure Score- https://docs.microsoft.com/en-us/learn/modules/describe-threat-protection-capabilities-of-microsoft-365/4-understand-security-posture

Microsoft Azure Sentinel - https://docs.microsoft.com/en-us/learn/modules/describe-threat-protection-capabilities-of-microsoft-365/5-describe-value-intelligent-security-graph

MSDI & MSDE- https://docs.microsoft.com/en-us/learn/modules/describe-threat-protection-capabilities-of-microsoft-365/3-prevent-detect-respond-to-threats |

Question # 15 (Multiple Choice)

Your company recently implemented controls to prevent external risks. The next step is to improve the security architecture of internal risks. You need to monitor illegal, inappropriate, unauthorized, or unethical behavior and actions by employees and managers including:

- leaks of sensitive data and data spillage
- confidentiality violations
- intellectual property (IP) theft
- fraud
- insider trading
- regulatory compliance violations

To manage insider risk, you need to implement an insider risk management workflow.

What are the three components of this workflow?

A. Policies
B. Alerts
C. Triage
D. eDiscovery
E. Customer Lockbox

Answer:	A, B, C
Objective:	3.5 Describe the Service Trust Portal, Microsoft 365 security center, and Compliance Manager
Rationale:	Insider risk management workflow
Policies - Insider risk management policies are created using pre-defined templates and policy conditions that define what risk indicators are examined in Microsoft 365 feature areas. These conditions include how indicators are used for alerts, what users are included in the policy, which services are prioritized, and the monitoring time.

	Alerts - Alerts are automatically generated by risk indicators that match policy conditions and are displayed in the **Alerts dashboard**. This dashboard enables a quick view of all alerts needing review, open alerts over time, and alert statistics for your organization **Triage** - New activities that need investigation automatically generate alerts that are assigned a *Needs review* status. Reviewers can quickly identify these alerts and scroll through each to evaluate and triage. Alerts are resolved by opening a new case, assigning the alert to an existing case, or dismissing the alert. As part of the triage process, reviewers can view alert details for the policy match, view user activity associated with the match, see the severity of the alert, and review user profile information.
URL:	Manage insider risk- https://docs.microsoft.com/en-us/learn/modules/reduce-risk-simplify-discovery-audit-process/2-manage-insider-risk eDiscovery - https://docs.microsoft.com/en-us/learn/modules/reduce-risk-simplify-discovery-audit-process/8-manage-compliance-legal-investigations-with-advanced-ediscovery Increase control with Customer Lockbox- https://docs.microsoft.com/en-us/learn/modules/reduce-risk-simplify-discovery-audit-process/6-increase-control-with-customer-lockbox

Question # 16 (Sentence Completion)
Select the answer that correctly completes the sentence.

You need to ensure that all sensitive data is identified and labeled according to your organization's policies and procedures. You need to create these five labels to organize the data:

1. Personal
2. Public
3. General
4. Confidential
5. Highly Confidential

_____ is a cloud-based solution that helps an organization classify and optionally protect its documents and emails by applying labels.

A. Azure Information Protection
B. Data classification
C. Records management
D. Office 365 Message Encryption

Answer:	A
Objective:	3.6 Describe information protection and governance solutions
Rationale:	**Azure Information Protection** (sometimes referred to as AIP) is a cloud-based solution that helps an organization classify and optionally, protect its documents and emails by applying labels. Labels can be applied automatically by administrators who define rules

	and conditions, manually by users, or a combination where users are given recommendations.
URL:	**Azure Information Protection & data classification** - https://docs.microsoft.com/en-us/learn/modules/describe-information-protection-governance-capabilities-of-microsoft-365/2-discover-identify-important-information **Records Management-** https://docs.microsoft.com/en-us/learn/modules/describe-information-protection-governance-capabilities-of-microsoft-365/4-govern-data **Office 365 Message Encryption-** https://docs.microsoft.com/en-us/learn/modules/describe-information-protection-governance-capabilities-of-microsoft-365/3-protect-sensitive-data

Question # 17 (Multiple Choice)

Your organization has two hundred and forty (240) employees. You need to select a Microsoft 365 plan that offers the full set of Office 365 productivity tools. You are not looking for a more advanced information protection, compliance, or analytics tool.

Which plan should you recommend for your organization to save costs?

A. ProPlus
B. Microsoft 365 for business
C. Enterprise E3
D. Enterprise E5

Answer:	B
Objective:	4.1 Plan, predict and compare pricing
Rationale:	Microsoft 365 for business is designed for small- and medium-sized organizations. Like Microsoft 365 Enterprise, Microsoft 365 for business offers the full set of Office 365 productivity tools and includes security and device management features. It does not include some of the more advanced information protection, compliance, or analytics tools available to enterprise subscribers. It is designed for organizations that need up to 300 licenses; if your organization is larger than that, you will have to subscribe to a Microsoft 365 Enterprise plan instead.
URL:	Explore the Microsoft 365 subscription options- https://docs.microsoft.com/en-us/learn/modules/what-is-m365/3-m365-subscriptions

Question # 18 (Multiple Choice)

Which Microsoft 365 option should you recommend to ensure that Intune and Azure Information Protection (AIP) are covered under your organization's business subscription?

A. Business Basic
B. Apps for business
C. Business Standard
D. Business Premium

Answer:	D
Objective:	4.2 Identify licensing options available in Microsoft 365

Rationale:					
Options	**Microsoft 365 Business Basic**	**Microsoft 365 Apps for business**	**Microsoft 365 Business Standard**	**Microsoft 365 Business Premium**	
Microsoft 365 apps		X	X	X	
Exchange	X		X	X	
OneDrive	X	X	X	X	
SharePoint	X		X	X	
Teams	X		X	X	
Intune				X	
Azure Information Protection				X	

URL:	Explore the Microsoft 365 subscription options- https://docs.microsoft.com/en-us/learn/modules/what-is-m365/3-m365-subscriptions

Question # 19 (Multiple Choice)

Your company purchased a Microsoft 365 subscription and a Microsoft Azure support plan. As part of your governance and risk framework, your company only implements Azure services that have Azure support available.

Which two services from Microsoft lifecycle can you implement?

- A. Private preview
- B. Public preview
- C. General Availability (GA)
- D. End of Support

Answer:	B, C
Objective:	4.3 Describe the service lifecycle in Microsoft 365
Rationale:	**Public preview** – During this phase we allow any customer with the proper Azure AD license to evaluate the new feature. Microsoft Customer Support Services will supply support services during this phase, but normal service level agreements do not apply. For new features exposed in the Azure AD Portal, customers can expect to see information banners in the user interface that draw attention to the new experience available during the preview. By clicking on the information banner customers then opt-in to the preview experience. **Generally available (GA)** – After the public preview is completed, the feature is open for any licensed customer to use and is supported via all Microsoft support channels. Be aware when a new feature impacts existing functionality, it might change the way you or your users use the functionality.

Question # 20 (Matching)

Match the appropriate support type on the left with the correct description on the right.

Support type
- A. Microsoft 365 Support Assistant
- B. FastTrack
- C. Premier Support for Microsoft 365
- D. Microsoft Partner
- E. Community-based support

Descriptions
_____ 1. Bot in the Microsoft 365 admin center to quickly find answers to support related questions
_____ 2. Receive on-site support, a dedicated technical account manager, and access to advisory services
_____ 3. Dedicated Microsoft engineers, project managers, and resources to help deploy Microsoft 365 services and resolve issues along the way
_____ 4. Support directly through a certified Microsoft 365 Cloud Solution Provider.
_____ 5. Collaborate with others and use the Microsoft 365 support forms to ask questions and solve issues with members from Microsoft & public.

Answer:	A1, B3, C2, D4, E5
Objective:	4.4 Describe support offerings for Microsoft 365 services

Rationale:	Support type	Description
	Microsoft 365 Support Assistant	Your organization can use the Support Assistant bot in the Microsoft 365 admin center to quickly find answers to support-related questions.
	FastTrack	Here, your organization is connected with dedicated Microsoft engineers, project managers, and resources to help deploy Microsoft 365 services and resolve issues along the way
	Premier Support for Microsoft 365	Microsoft offers Premier Support Services that your organization can take advantage of to receive on-site support, a dedicated technical account manager, and access to advisory services.
	Support through a Microsoft Partner	Your organization can get support directly through a certified Microsoft 365 Partner. For example, if your organization has purchased a Microsoft 365 subscription through a Tier 1 Cloud Services Provider, it will receive direct support from the CSP. The CSP will act as the first line support for all issues and will escalate issues to Microsoft if they are unable to resolve them.

	Community-based support	Your organization can take advantage of community-based support through the Microsoft 365 Tech Community, where you can collaborate with others, and solve problems. Your organization can also use the Microsoft 365 support forms to ask questions and solve issues with members from Microsoft and the community.
URL:	Explore support options for Microsoft 365 services- https://docs.microsoft.com/en-us/learn/modules/describe-support-offerings-for-microsoft-365-services/2-explore-support-options	