Adatis DBA as a Service Outline Options

The Adatis DBA as a Service provides a comprehensive database administration service for the many on-premises and cloud favours of Microsoft SQL Server, Azure SQL and Azure Synapse databases and for the breadth of critical transactional and analytical workloads.

The service fully supports your existing in-house capability without the need to provide an in-house specialist team. You can alsoscale up the service and scale out to provide ad-hoc development capability and other auxiliary services.

Service Plans	ESSENTIAL	ESTABLISHED	ENTERPRISE
Reactive Support – 3rd Line Incident Escalation & Resolution	▪	▪	▪
Monitoring including availability, performance, timeouts, deadlocks, blocking, CPU, I/O Latency, backups, file growth etc.	Call-Off	▪	▪
Maintenance activities including security, patching, capacity planning, recovery etc	Call-Off	▪	▪
Performance analysis and tuning	Call-Off	▪	▪
Virtual "Ask an Adatis Database Expert"	Call-Off	▪	▪
On-demand capacity to scale out of your development capacity	Call-Off	Call-Off	Call-Off
Design and architecture advice and support for the wider SQL Server and Azure Data Platform		Call-Off	▪
24 / 7 Service			o
Cloud Solution Provider Catalogue			
Full service and licence provisioning including environment configuration & licence management	o	o	o

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