Microsoft Teams Voice Rapid Assessment & Proof of Concept

Microsoft Teams Voice allows for modern communication from anywhere on any device. Getting work done faster by enabling a seamless communications experience integrated within the M365 landscape changes the way people work.

Our Microsoft Teams Voice Rapid Assessment and POC offering provides you with the answers and solutions needed to provide a clear path forward with Microsoft Teams Voice, and a live Proof of Concept for interacting and validating your customized Teams Voice approach.

This Centric Offering will provide everything you need to know about Microsoft Teams Voice, how to plan a Microsoft Teams Voice Deployment, and a customized Proof of Concept based on your needs.

EDUCATE

ENVISION

EXPERIENCE



CALL QUALITY
VOICE MAIL
CALL HANDLING
SECURE
INTEGRATION
ANYWHERE
MULTI-DEVICES
CONFERENCING
QUEUES



Our 4-Week Microsoft Teams Voice Rapid Assessment and POC Approach

Our Teams Voice Rapid Assessment and POC offering focuses on three main areas: Education, Envisioning, and Experiencing:



EDUCATE

Focusing primarily on your IT and Business users, our Educate Phase includes:

- Current telephony state assessment
- Business and technical requirements gathering and facilitation
- Teams Voice features overview and immersion session
- Device and options review



ENVISION

Envisioning beyond education, and aligning your needs to the tools and features – the Envision Phase includes:

- Designing your call handling configuration
- Defining Personas and aligning to features
- Device planning
- Roadmap for Production Deployment



EXPERIENCE

Focusing on a customized Proof of Concept ("POC"), our Experience phase includes:

- A POC that is representative of the identified Personas
- Device range of softphone to MS Teams compatible hard device
- Facilitation of POC testing to include defined success criteria based on the business and technical requirements

GET STARTED WITH TEAMS VOICE TODAY

Email the Enterprise Collaboration Teams at <u>Teams@centricconsulting.com</u> http://bit.ly/2V0Qa52



