CitiusTech: Score+™
Optimize care management & improve HEDIS performance
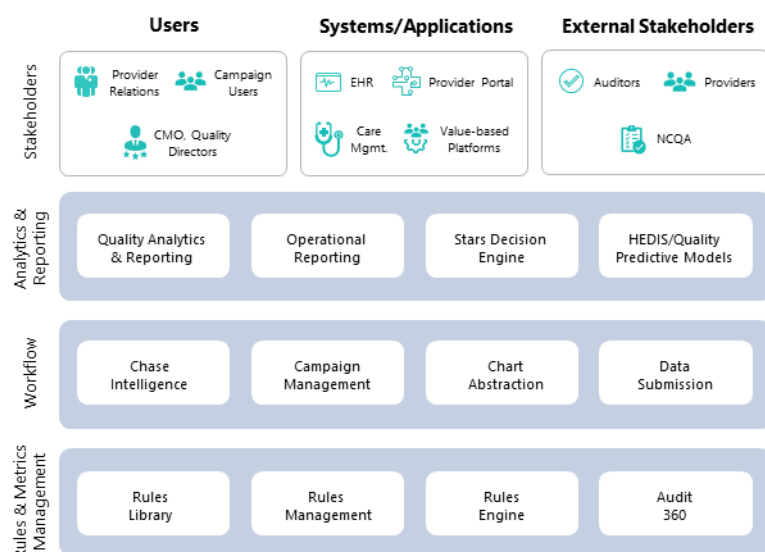
Microsoft Partner
Microsoft

Gold Application Integration
Gold DevOps
Gold Data Analytics
Gold Application Development
Gold Cloud Platform

SCORE+ is an end-to-end HEDIS performance management platform that enables health plans to accelerate quality reporting, enhance collaboration for gap closure and improve HEDIS scores, in a near real-time environment.

With powerful campaign management, chart abstraction and chase intelligence features, SCORE+ empowers payers to:

- Leverage advanced analytics (including AI/ML) across population care and value-based programs
- Drive HEDIS, Star and state regulatory needs through a unified platform
- Carry out HEDIS compliance runs in near real-time
- Improve efficiencies across HEDIS and Medical Record Review

SCORE+™: Solution Overview

Stakeholders

Users
- Provider Relations
- Campaign Users
- CMO, Quality Directors

Systems/Applications
- EHR
- Provider Portal
- Care Mgmt.
- Value-based Platforms

External Stakeholders
- Auditors
- Providers
- NCQA

Analytics & Reporting
- Quality Analytics & Reporting
- Operational Reporting
- Stars Decision Engine
- HEDIS/Quality Predictive Models

Workflow
- Chase Intelligence
- Campaign Management
- Chart Abstraction
- Data Submission

Rules & Metrics Management
- Rules Library
- Rules Management
- Rules Engine
- Audit 360

Key Highlights

- **Flexibility:** Align business and technology, configurable rules, workflows, reporting, and user access / security

- **Vertically Integrated:** Managing campaigns beyond HEDIS with programs such as Risks, State Medicaid etc

- **Efficiency:** Improve productivity of resources with coordinated campaigns, scheduling, and transparency into process

- **AI/ML:** Improve quality planning decisions, segmentation, chase intelligence

- **Reduce Provider Abrasion:** Increase collaboration by identifying the right provider to chase and close gaps

Key Use Cases

- Member 360 and Measure 360

- Charts retrieval and data acquisition

Key Features:

Measure Engine:
Self- author / modify measures (e.g., NCQA allowable adjustments) Ability to perform population cohort study and single member compliance study

Analytics and Reporting:
Out-of-the-box Starter Reports - Quality, HEDIS, HCC, CMS Star, Provider 360, etc. Holistic view of provider, member and measure for benchmarking, trending and traceability

Submission:
Generation of IDSS file for NCQA, PLD file for CMS and other state submissions. Automated utility to reconcile and validate IDSS and PLD output

Medical Record Review:
Rules library with configurability and inbuilt chase prioritization. Highly flexible campaign management. Seamless abstraction with real-time compliance check and error codes

500 M+ Visits Processed	**10 M+** Lives Impacted	**10 States** Regional Presence

CitiusTech