

### What is TeamViewer Frontline?

TeamViewer Frontline is an enterprise augmented reality platform, designed to boost efficiency and simplify the processes for frontline workers in deskless environments — essentially, 80 percent of today's workforce in factories, warehouses, production plants and other industrial workspaces.

The TeamViewer Frontline platform includes Frontline Creator, Frontline Workplace, and Frontline Command Center and can be deployed on-premises, in the Frontline Cloud, or in your private Cloud, according to your IT infrastructure requirements.

### **Frontline Creator**

An easy-to-use visual designer, Frontline Creator enables you to set up and edit customized augmented reality workflow applications with drag-and-drop simplicity — no coding, programming, or IT development required.



# **Frontline Workplace**

TeamViewer Frontline Workplace runs on mobile and wearable devices, including smart glasses, tablets, and smart watches. With various customizable modules, highly optimized for wearables, Frontline Workplace supports manual tasks by displaying relevant information when frontline workers need it, right in the field of view of their smart glasses. This enables employees to work more efficiently and effectively with both hands free for errorfree quality.



# **Frontline Command Center**

A web-based centralized management hub, Frontline Command Center enables you to administer the modular Frontline solutions and manage your workforce by assigning tasks or providing help through remote support. Get total visibility into shop floor processes: analyze KPIs, see task overviews, review device statuses, and generate reports.



# **Solution Highlights**

### Scalability

Quickly and easily scale the solutions, replicating workflows across multiple sites for consistency.

# **Usability**

Easy-to-use with a visual dragand-drop user interface (UI) — no coding or programming required.

# **Adaptability**

Send workflow task changes to frontline workers' smart glasses and wearables in real time to meet changing process requirements.

# **Agility**

Quickly create and dynamically update workflows to adapt to unforeseen or onthe-fly process changes.

# TeamViewer Frontline Industrial Augmented Reality Solutions

The TeamViewer Frontline enterprise augmented reality platform enables you to create customized augmented reality workflow apps that run on mobile and wearable devices, optimized for manual processes in industrial workplaces. From vision picking with xPick, to assembly tasks with xMake, to inspections and maintenance with xInspect, and see-what-l-see augmented reality remote support with xAssist, TeamViewer Frontline helps you connect your workforce to increase productivity, improve operational efficiency, and boost overall customer and employee satisfaction.

# xPick

### Vision Picking

Digitalize logistics and warehousing processes by enabling frontline workers to follow graphic picking workflow steps on smart glasses and other wearable devices, improving accuracy and efficiency.



#### xMake

### Make-by-Vision

Provide guided visual manufacturing and production workflows directly in the field of view of frontline workers' smart glasses to boost productivity and enable them to complete tasks with both hands free.



# xInspect

### Inspect-by-Vision

Show your frontline workers step-by-step visual instructions, and enable them to automatically document and confirm every task digitally through their smart glasses for inspections, scheduled service, and predictive maintenance.



### xAssist

# See-What-I-See Augmented Reality Remote Support

Enable your frontline workforce to connect to remote experts through their wearables and mobile devices for augmented reality support to assess problems and fix issues on devices, machines, and systems in real time.



# **Professional Services, at Your Service**

**Team**Viewer

Your success is our success. And that's why we offer comprehensive professional services to simplify and optimize your Frontline solution deployments, ensuring your success from day one.

From initial discovery consultations to define business and technical requirements, to collaborating with partner hardware vendors, we work closely with your team every step of the way to customize Frontline workflows, components, and features to meet your needs.

We'll help you select the optimal hardware and implement Frontline solutions in your manufacturing plant, factory shop floor, or warehouse. As always, stay connected with our help desk and technical support with individual servicelevel agreement plans, designed for your ongoing success.



### **Customer Success**

Customers around the world trust TeamViewer Frontline industrial augmented reality solutions.

































# **Questions?**

Call +1 800 638 0253 (Toll-Free)

Request a free consultation or demo today.

**Let's Connect** 

# **About TeamViewer**

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device - across platforms - from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity. Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

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