Microsoft M365 Migration Assessment Services

Services not available everywhere. Business customers only. Lumen may change, cancel or substitute products and services, or vary them by service area at its sole discretion without notice.



Lumen M365 Migration Assessment Services

Anticipated Systems Include:

- M365
- SharePoint
- Teams
- OneDrive
- AD Infrastructure
- SSO Framework



A Lumen assessment provides customers with a proper implementation strategy to successfully support their migration needs.

Post assessment, Lumen can offer a full suite of migration and post migration services with our deep set of experience and engineers with a focus on outstanding delivery and customer satisfaction.

Activities - Assessment of customers' current M365 infrastructure and configuration

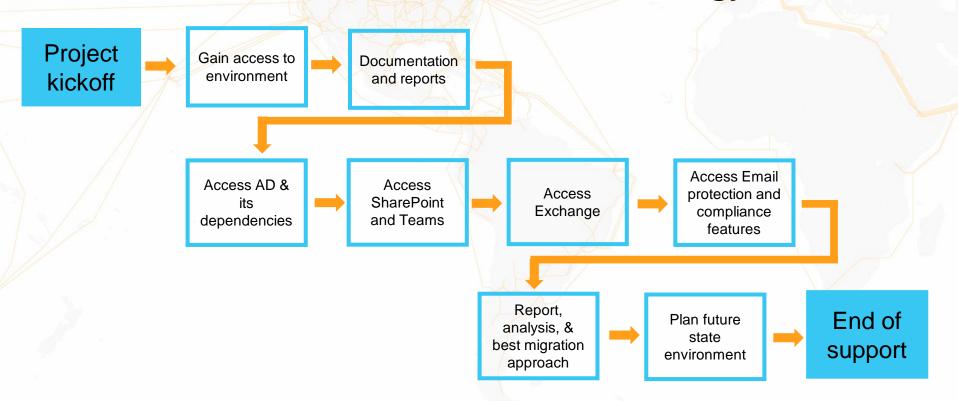
Deliverables:

- Implementation strategy and recommendations
- Implementation/migration pricing
- Comprehensive implementation resource model
- Level-of-effort and milestone-based timeline
- Licensing and optimization recommendations
- SharePoint storage options and recommendations
- AD implementation options and recommendations
- Mobile device enablement recommendations
- Advanced security recommendations (ATP)

Estimated timeline	<u>Size</u>
6-12	200 to 20,000
weeks	employees



Lumen Microsoft 365 Assessment Methodology





Exchange and AD Assessment

Detailed Checklist Example

Exchange Assessment

Exchange environment report	ange environment report Retention	
Number of exchange servers	Retentio	
Exchange server roles	Archive	
Number of databases	Archive Delegati Exchanç	
Analyze the DAG if any		
Analyze the exchange certificates		
Check the autodiscover and its	Public fo	
related entries	Distribut	
Check the firewall port access for	and dyn	
migration	Delegati	
Number of mailboxes		
Assess the number of shared	groups	
mailboxes	Delegat	
Assess the mailbox size	Detailed	
Assess the delegate permissions	size	
such as (full access, send as and	Email ad	
send on behalf)	Active s	
Transport rules	MDM if	
Send connectors	Client a	
Receive connectors	Check a	
Retention policy	are dep	

Retention policy
Retention tags
Archive mailbox – target
Archive mailbox report
Delegations on archive mailbox
Exchange certificates
Public folders
Distribution groups/security groups and dynamic distribution groups consolidation
Delegation on distribution groups
Access restrictions of distribution groups
Delegations on public folders
Detailed reports on public folder with size
Email address policies
Active syn policies
MDM if any and its policies
Client access configurations
Check applications and devices that are dependent on exchange.

Active Directory, AD Connect and Email Filters Assessment

AD and forest functional levels. Forest consolidation and forest trust Number of ADs Sites mapping to physical infrastructure Ad objects with last logon Password policy, password lockouts and expirations Stale objects and passwords DNS internal and external Groups Current setup on Azure AD connect Custom filter settings in Azure AD Connect Verify the password sync Checked if the staging mode on AD is setup Password writeback feature Check the account and security in Azure AD Connect. Access to current / third party email filters if any Check the email filter policies SPAM / malware policies Analyze the allow and block list of domain and IP addresses Content filters Anti-spoofing policies Anti-phishing policies Advanced threat protection



Case Study: Lumen® M365 Assessment Chemical / Ingredient Distributor

Business challenge

- The customer is one of the worlds largest chemical and ingredient distributors, with locations that span the US, EMEA, LATAM and APAC
- The customer was looking for a partner that could help with assessment and migration recommendations to move them from a distributed M365 tenant model, so a single Global infrastructure
- With over 4000 employees, workstations and servers, the customer needed a partner that was experienced with planning and implementing large scale M365 migrations to assist them in the transition
- The customer also had some tight timelines that had to be factored into the resource model as well

Lumen Solution

- During the 5-week assessment, Lumen mapped out a full migration plan for the 4000+ users, workstations and servers, with clear list of tasks, risks, mitigations, tools and licensing options
- The plan also included resource modelling and timeline projections that would provide the engineering depth to meet the customers critical timelines
- The Lumen solution included a blended onshore and offshore model that gave the customer a strong blend of program level management with competitive engineering pricing

Results

- Lumen successfully completed the assessment and presented an implementation plan that was very well received by the customer
- The Lumen solution included a highly collaborative model that blended our engineers with the customer's engineers into a cohesive, well managed solution
- The proposal provided a substantive path to achieve the migration on time and within budget
- As a result, the customer has since signed with Lumen to implement the full migration in 2021



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