Accessibility and Inclusion
Readiness Workshop

Accessibly and inclusion is crucial to creating a workplace that welcomes and caters to the needs of every individual. At a basic level, accessibility is the act of enabling an individual to interact with a space or product in as close as possible a way as anyone else would.

Being inclusive isn't just about adapting physical spaces; technology plays a vital part. NTT are committed to help organisations on their journey to create a more inclusive workplace. Through our Strategic Partnership with Microsoft and leveraging our inhouse expertise with Microsoft Teams we help organisations of all sizes foster a more modern and inclusive environment with meet, chat, and collaborate inclusively within Microsoft Teams.

We have developed a workshop to capture your organizational goals and bring stakeholders together and use our experience to ensure you have an actionable plan to work from.

It's likely you've adapted to a more remote way of working and with the pressures and speed at which this was implemented, accessibility and inclusion were often not considered during the transition.

Your users may have relocated their places of work and you could have provided them new tools to maintain productivity, but have you validated they are fit for purpose, for every persona within your organization?

There are features embedded within M365 applications that can substantially support users but very few know they are there and how they can be introduced to create more inclusive and accessible materials and collaboration experiences.

By having Accessibility and Inclusion embedded within your corporate values, you are widening your recruitment pool and creating a working environment that allows every employee to be the best they can possibly be.

It is essential to consider awareness to ensure best practice. By making small changes, you can substantially enhance the experience for your users.

> 'We were able to bring **NTT's implementation experience together with our knowledge** of UCL as a single team. With a combined effort and level of experience, it made us a lot more effective.'
>
> **Ian Calkin**, UCC Team Lead, UCL

01 Discover
Identify your stakeholders and user requirements

Determine your organizational goals and assess existing technology for compatibility

02 Plan
Survey your teams and gather requirements of your users

Set a realistic roadmap to embed change and implement requirements

03 Implement
Raise awareness to your entire organization

Roll out features and hardware to support your people

The workshop – at a glance:

Objectives

- To gain an understanding of your organisation's level of Accessibility & Inclusivity through technology, devices, user behaviours and working culture. To understand what you ultimately want to achieve from this investment.

- To provide you with insights on the benefits of investing in this area, organisational and financial, and provide you with industry figures & research in support.

- To produce a Report of our findings & a set of recommendations for your Accessibility & Inclusivity strategy, short & long-term and how technology supports this strategy.

Recommended Attendees:

- HR, including Learning & Development

- IT, including support

- Identified Accessibility and Inclusion champions

- Marketing and Comms

- Business stakeholders: Managers/Department Heads

Prerequisites (preferable but not essential):

- Success measures: What does success look like?

- Employee locations & numbers

- IT Device offering

- Productivity tools usage & adoption (Reports from IT)

- Current workforce needs (if known)

- Budget & Timeline

- HR: Employee Surveys & Results

We will conduct this half day workshop and present recommendations and next steps, back to you, within 7 days. This workshop is available through our CDF engagement.

Workshop deliverables

Once the workshop is concluded, we will provide you with a realistic plan to raise awareness, introduce the new measures and required supporting features, at a realistic pace to meet your objectives whilst understanding your organisational timeframes.

Having the right people engaged for the workshop is critical to ensure all areas of your business are ready to support and embrace the new way of working, with Accessibility and Inclusion within the foundations of what you do and how you behave.

Did you know?

13%
of the UK workforce has a disability[2]

Almost **2 million** people are living with sight loss in the UK[3]

11 million people in the UK are deaf or hard of hearing[4]

Over 90% of disabilities in the UK are invisible[5]

Better business outcomes

78%
of people in the US buy from a business that offers easy access for disabled people[7]

92%
of customers in the US favour companies that hire people with disabilities[7]

28%
more revenue made by businesses globally that hire and retain disabled people[8]

75%
of disabled people in the UK have left a store or website due to poor customer service or accessibility[9]

Contact us to learn more
arkadin.com/contact

Learn more about the Cloud Communications division of NTT