

Microsoft Azure Cloud Services

The Microsoft Azure Cloud always offers the latest technology and flexible capacity expansion. It also scores with transparent prices and meets the highest security requirements. As our customer, you decide in which destination you obtain your Microsoft Azure services. The Swiss Azure Cloud meets all the security standards of the Swiss Financial Market Supervisory Authority and other European regulators.

BitHawk AG offers comprehensive services for the optimal operation of your Microsoft Azure services. In this way, you benefit from the advantages of the cloud in combination with the know-how of our team. You decide with which services we support you in the smooth operation.

Cloud Operation Services

Cloud basic resources

- Provision required resources on Azure (IaaS, PaaS, SaaS)
- Updating the systems with Microsoft patches
- Tenant governance for cloud administration policies

Cloud cost, application and service management

- Resource & cost optimization
- Management of PaaS or SaaS applications
- Preconfigured dashboards
- (IT) Service Management

Cloud- Monitoring & Security

- Proactive service monitoring
- Proactive measurement of capacity and performance parameters
- Backup - backup of data files and daily control
- Security Services

Cloud Support & Services

- Operation and troubleshooting of IaaS services including Windows operating system
- On-call 7x24 (standby / deployment)
- Access to Microsoft Premium contract
- Service Delivery Management