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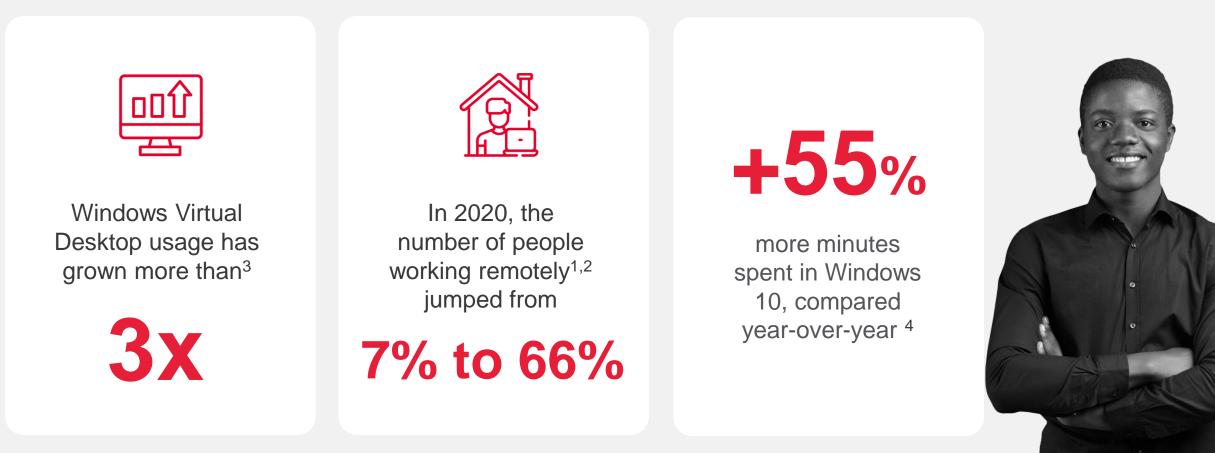
Digicel's Desktop as a Service The Modern Way to work

This is a Sales Guidance Document.

DO NOT SHARE WITH THE CUSTOMER

Evolution of the modern workplace

To stay agile and resilient, organizations are looking for a new approach to desktop delivery



*1. Before the Coronavirus, telework was an optional benefit, mostly for the affluent few, Pew Research Center March 20, 2020. 2. Working from Home during the Coronavirus Pandemic: The State of Remote Work. Clutch. April 16, 2020.

3. https://azure.microsoft.com/en-us/blog/update-2-on-microsoft-cloud-services-continuity/. 4. https://www.microsoft.com/en-us/Investor/events/FY-2020/earnings-fy-2020-q4.aspx



Evolution of the modern workplace

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Organizations need a simple path for transitioning to a more modern, agile, and secure way of working

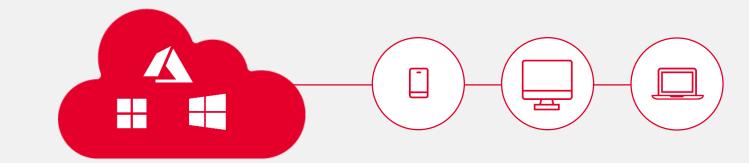
- Support your remote workforce by providing cloud-based, secure access to apps and data
- Control costs and get more value from your existing budget
- Stay ahead of evolving cybercrime and changing regulations
- Streamline management of disparate locations, technologies, and users

Digicel's Desktop as a Service powered by Microsoft

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A comprehensive, highly-secure desktop and app virtualization service running in the cloud

- Microsoft 365
- Windows 10
- Azure



Cut costs with the only virtual desktop infrastructure that provides multi-session Windows 10. Offer a personalized, role-based experience for individual users with single-session deployment.

Gain an environment optimized for Microsoft 365 Business Premium including familiar Office apps and Microsoft Teams. Seamlessly run existing line-of-business software, Microsoft 365 productivity tools, and apps from Microsoft Store in the same desktop.

Virtualization makes IT simpler to manage and less costly to own and operate

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Ability to **Increased IT** automate agility, flexibility, operations Greater and scalability workload mobility X \$ Increased performance and availability Significant cost of resources savings

Optimize your desktop virtualization experience to leverage the power of a modern cloud

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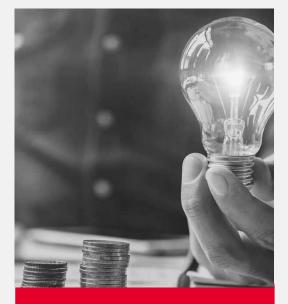


Expand capabilities with the best virtualized end-user experience



Realize more efficient and simplified management

Ensure security and modernization with a standardized, global cloud



Significantly reduce costs without compromising quality

Modern remote end-user experience

- Connect to any platform with a native experience
- Enable seamless connection to your full desktop virtually anywhere including your line-of business and familiar Office apps
- Enhance collaboration and productivity with the latest Microsoft 365 tools
 including Microsoft Teams¹
- Enhance protocols by adapting bandwidth utilization
- Enable fast Virtual Hard Drive load times and log-on times with containerized user profiles
- Provide a personalized, role-based experience with easy setup through the Azure portal¹





Realize more efficient and simplified management



- Unify both Desktop and RemoteApp experiences for easy-to-grasp learning
- Streamline management of users, applications, and devices with simple cloud tool
- Engage flexible user experiences through a single host pool
- Utilize automated virtual machine deployments
- Solve errors quickly with simplified but powerful troubleshooting with advanced diagnostics

Access to Virtual Desktop



- OneDrive sync will run in non-persistent environments
- Co-authoring and collaborative capabilities
- Files On-Demand capabilities
- Automatically populate user profile folders
- OneDrive per machine installer

Modern remote end-user experience

- Decrease spending to only virtual machines, storage, and networking consumed while using the service
- Employ the full Windows 10 experience at multi-session cost
- Absorb the licenses you already own to limit spending
- Give all employees a full Windows 10 experience at multi-session pricing
- Save IT management time and money by hosting apps, data, and desktops in the cloud
- Provide a full desktop experience on low-cost devices¹
- Control deployment costs with low-cost or existing licencing²
- Replace costly on-premises infrastructure with flexible, scalable pricing for cloud services

1. Internet access required. 2. Deploy Windows Virtual Desktop at no extra cost with Microsoft 365 Business Premium or qualifying Windows 10 licenses.



Access to Virtual Desktop

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What are the eligible Windows and M365 licenses to access Virtual Desktops?

You are eligible to access Windows 10 and Windows 7 with Windows Virtual Desktop if you have one of the following licenses*

- Microsoft 365 E3/A3
- Microsoft 365 E5/A5
- Microsoft 365 F1
- Microsoft 365 Business
- Windows 10 Enterprise E3/E5
- Windows 10 Education A3/A5
- Windows 10 VDA per user

*Customers can access Windows Virtual Desktop from their non-Windows Pro endpoints if they have a Microsoft 365 E3/E5, Microsoft 365 A3/A5 or Windows 10 VDA per user license.



What is the eligibility criteria on Remote Desktop Services (RDS) CAL licenses to access Windows Server desktops and apps on DaaS?

You are eligible to access Windows Server 2012 R2 and newer desktops and apps if you have an RDS CAL license with active Software Assurance (SA).

Next steps

