



To  
Know  
Us  
Better



# Who we are ?

Founded in 2003, RFC, is recognized in North Africa as a leader in Cloud, IT infrastructures and solutions based on Microsoft & Cisco technologies.

At RFC, we help our customers achieve greater agility, security, and lower IT cost. We modernize IT, optimize architectures, make them secure, scalable and orchestrated across public, private and hybrid clouds.

As one of the leading cloud providers across Tunisia, we're trusted by government, national enterprises, and businesses who all rely on our trusted expertise.

RFC's partner network helps drive collaboration and leverage technology innovation. The company has established strategic partnership with IT industry-leading players like Microsoft, Cisco, Commvault & Fortinet.



+ 15 Years  
Experience



+ 65  
Employees



+ 6 M\$ Turnover



+ 30% YoY  
Growth



+ 200  
Certifications

# Our Services



## Support & Helpdesk



- ✓ Outsourcing
- ✓ Managed Services
- ✓ Support & Helpdesk

## Training



- ✓ Microsoft Portfolio
- ✓ Cisco & Other Technologies

## Project Management

- ✓ Project Management
- ✓ Solutions Implementation

## Consulting & Architecture

- ✓ Solution Design
- ✓ Advanced Architecture

## Cloud Solution Provider

- ✓ Xpress Azure
- ✓ Azure Hybrid Cloud
- ✓ Microsoft 365



Project Management

Support & Helpdesk

Training

Consulting & Architecture

Cloud Solution Provider

# Cloud Solution Provider



# Cloud Solution Provider

## Azure & Azure Stack



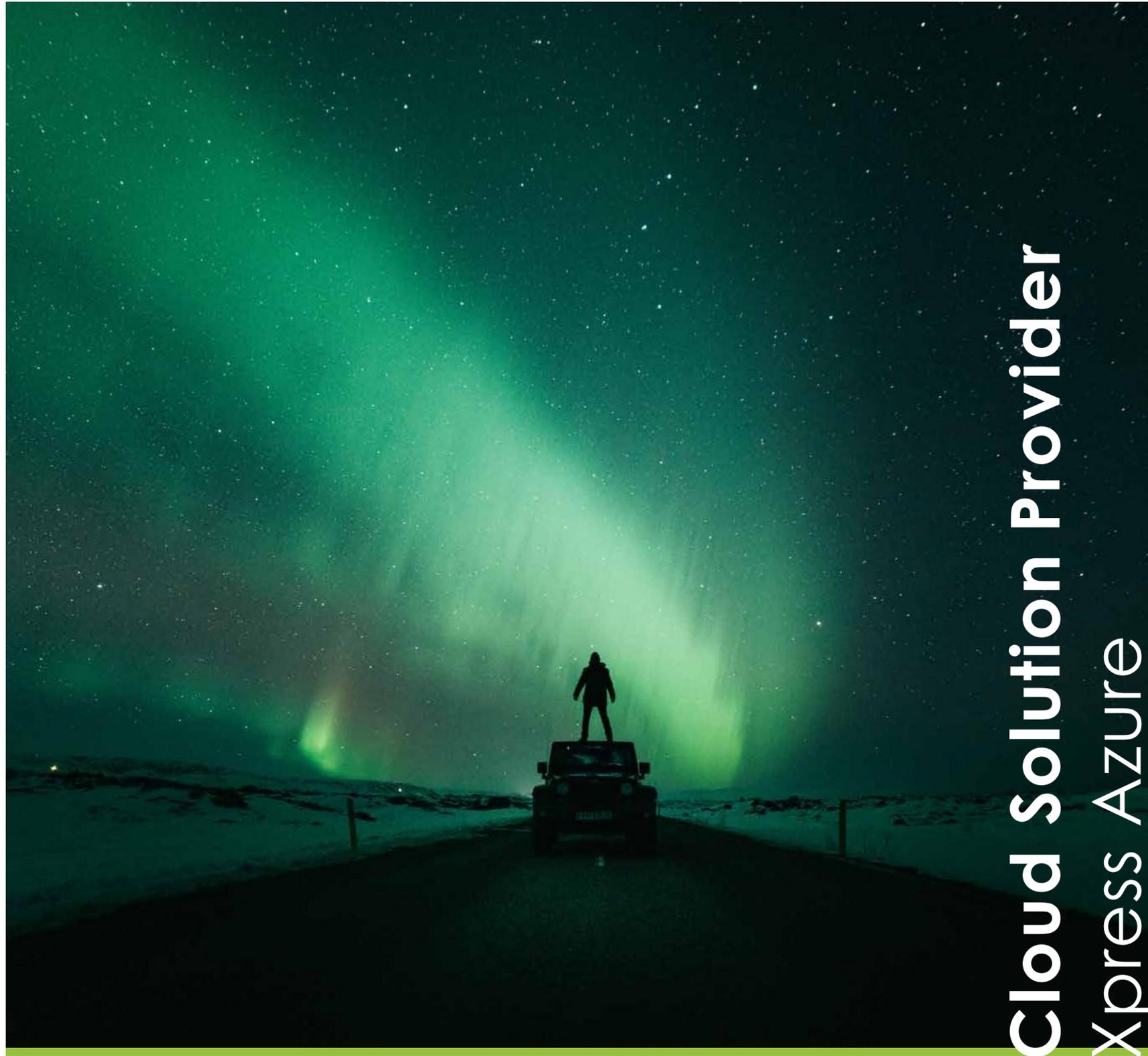
RFC is an Azure and hybrid cloud solutions specialist. We assist companies to move from their legacy environments to hybrid cloud model that enable them to leverage the best technology for their businesses.



Azure Stack Hub is an extension of Azure that brings the agility and innovation of cloud computing to your on-premises environment. Deployed on-premises, Azure Stack Hub can be used to provide Azure consistent services either connected to the internet (and Azure) or in disconnected environments with no internet connectivity.

**Azure & Hybrid Cloud solutions specialist**





For Data Sovereignty, Compliance & Performance

# Cloud Solution Provider

## Xpress Azure



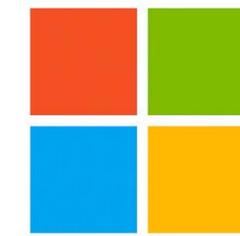
As a reference partner of Microsoft and Cisco, RFC is the first Cloud provider to offer an extension of Microsoft Azure in Tunisia based on Microsoft's Azure Stack Hub solution and Cisco Datacenter technologies.





# Cloud Solution Provider

## Microsoft 365



# Microsoft

Microsoft 365 is a complete, intelligent solution that drives digital transformation.

The productivity and security capabilities of Office 365, Windows 10, and Enterprise Mobility + built-in Security, Microsoft 365 works to empower your people to be more creative and work together securely

**Become more effective by integrating a suite of productivity tools**



# Our Partners



Réseaux Formation & Conseil



# Our Strategic Partners



Historical partner of Microsoft as of 2003, RFC holds 15 Microsoft Gold competencies. RFC is a leader in integrating and supporting customers on Microsoft Solutions.

As CSP direct partner, we offer to our customers Microsoft Cloud Services: Azure, Azure Stack Hub, Hybrid Cloud, Microsoft 365

**Microsoft  
Partner**



Gold Collaboration and Content  
Gold Data Platform  
Gold Project and Portfolio Management  
Gold Data Analytics

**Microsoft  
Partner**



Gold Messaging  
Gold Communications  
Gold Cloud Productivity  
Gold Windows and Devices  
Gold Enterprise Mobility Management

**Microsoft  
Partner**



Gold Cloud Platform  
Gold Datacenter  
Gold Security  
Gold Small and Midmarket Cloud Solutions





**Cisco Cloud & Datacenter partner of the year in  
NWCAfrica region**

## Our Strategic Partners



Strategic partner of Cisco as of 2009, RFC holds an advanced Data Center specialization.

We also have expertise in integrating Cisco Network and Security Solutions.

In 2018 Cisco awarded RFC as The Cloud & Datacenter partner of the Year for the NWCAfrica region.

As a leader in Azure Hybrid Cloud Solutions, RFC jointly with Cisco, was the first partner to introduce Azure Stack to the North African region.

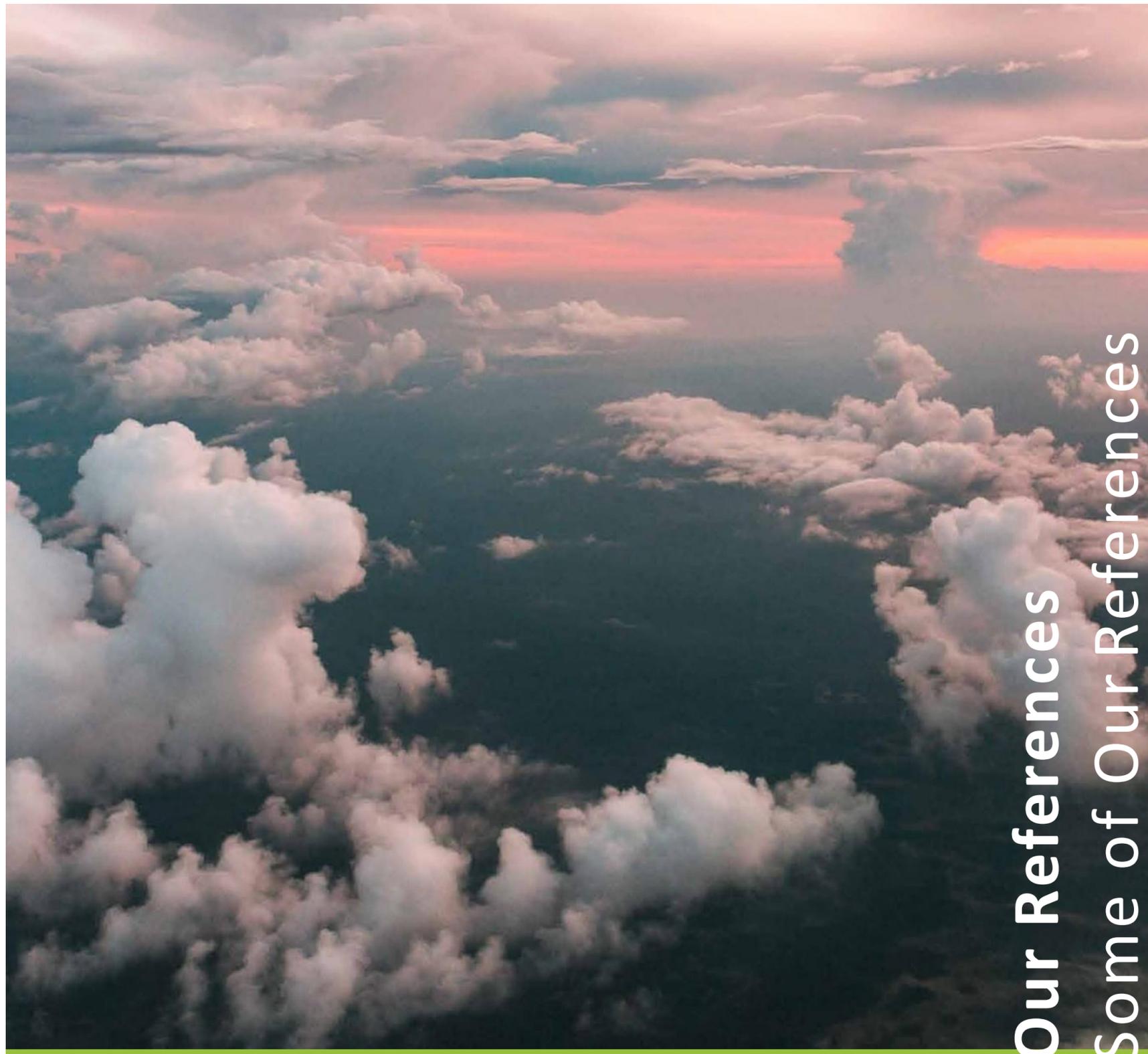




## Our PARTNERS



Strategic partnership with IT industry-leading players



Our References  
Some of Our References

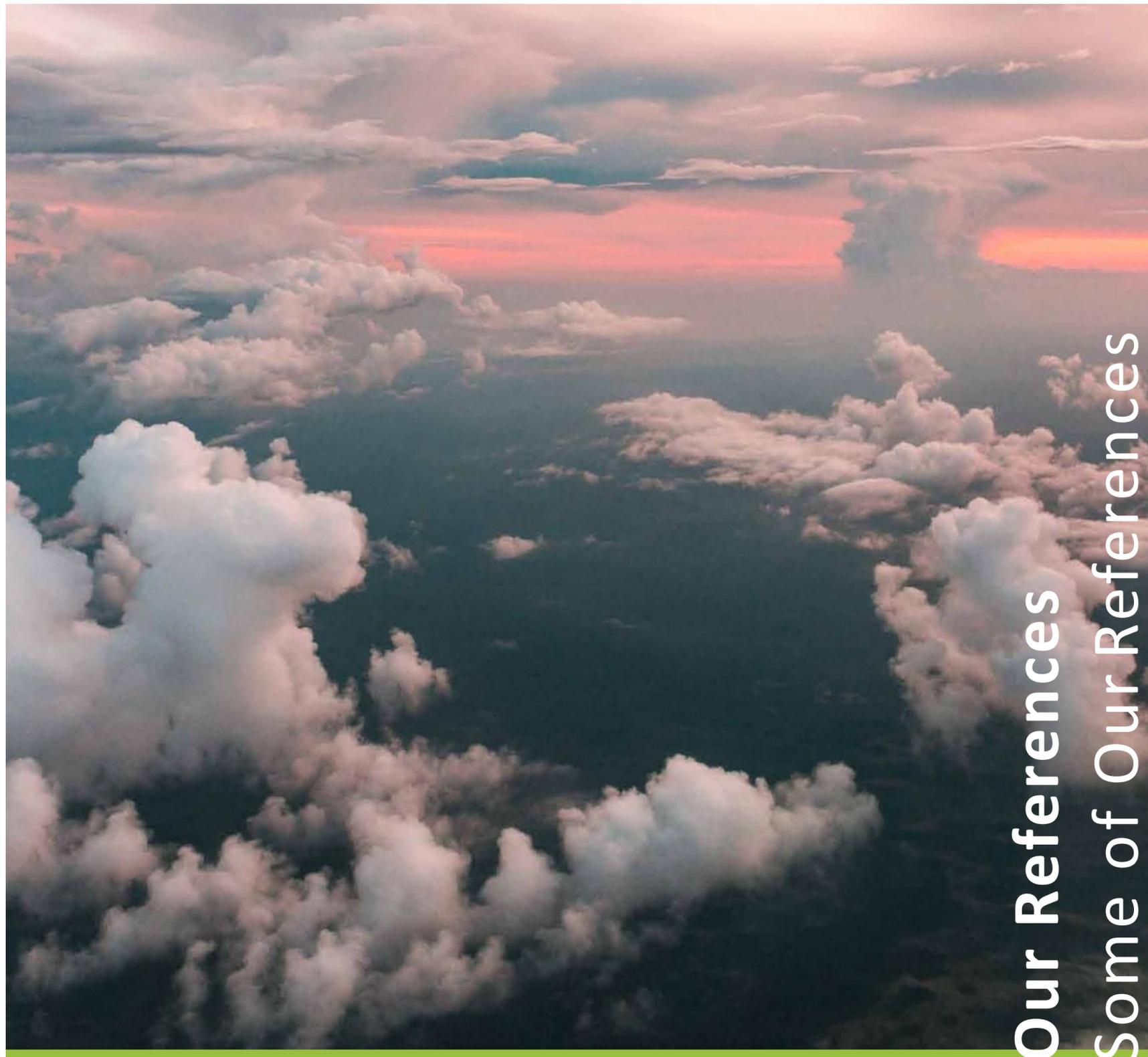
# Our References

## Some of Our References

Attijari bank  
WIFAK BANK  
alBaraka  
BANQUE ZITOUNA  
Tunisian Saudi Bank  
BNA  
BH BANK  
ATB  
BTE  
ZITOUNA TAKAFUL  
Banque Centrale de Tunisie  
Central Bank of Tunisia  
GAT ASSURANCES  
HANNIBAL LEASE  
UNIFACTOR  
ALI FINANCE GROUPE  
AFRICINVEST  
BEST LEASE  
AFC  
ATD SICAR  
BMCE CAPITAL GROUPE BMCE  
UAB ASSURANCES

We're trusted by government, national enterprises and businesses





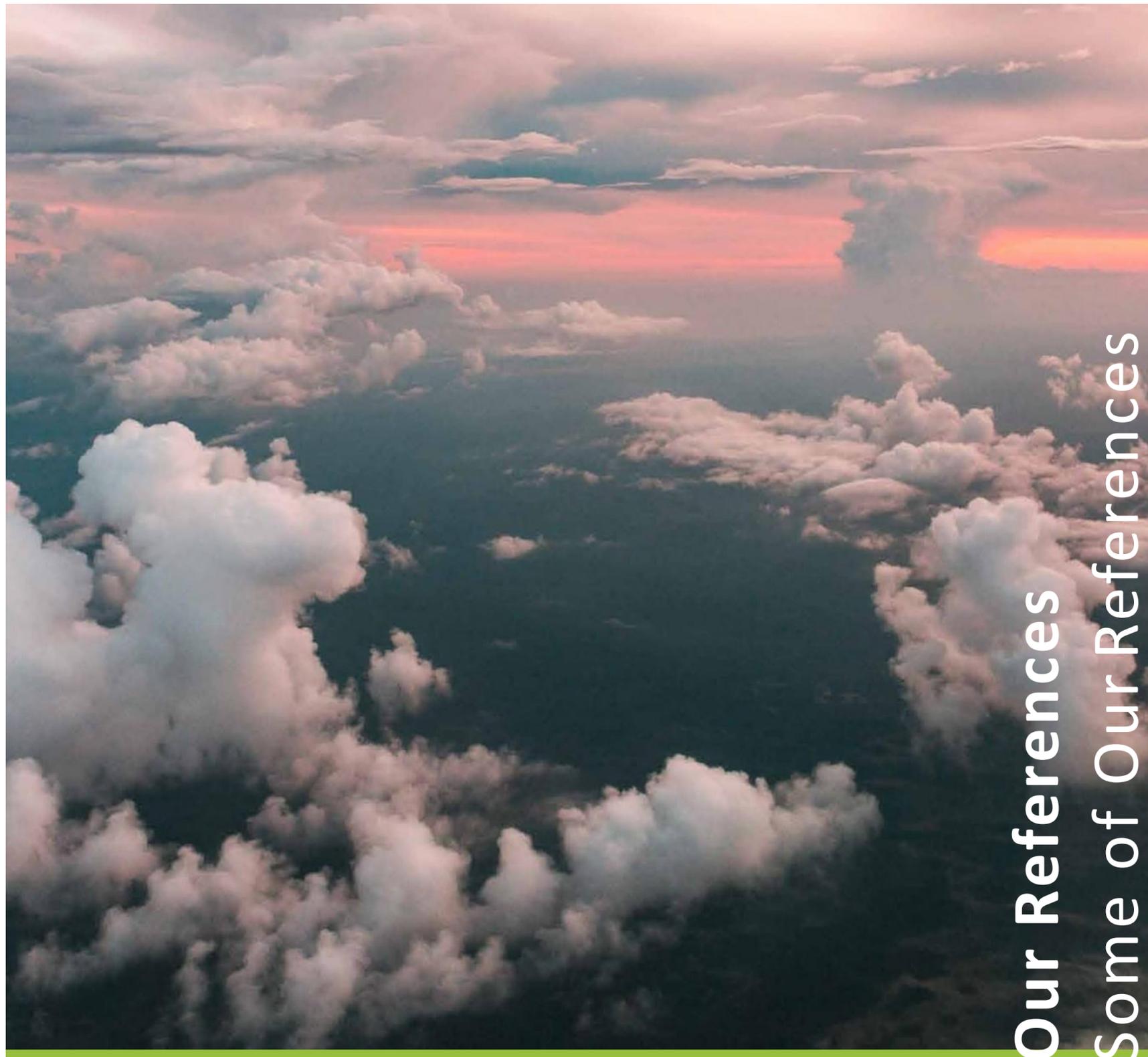
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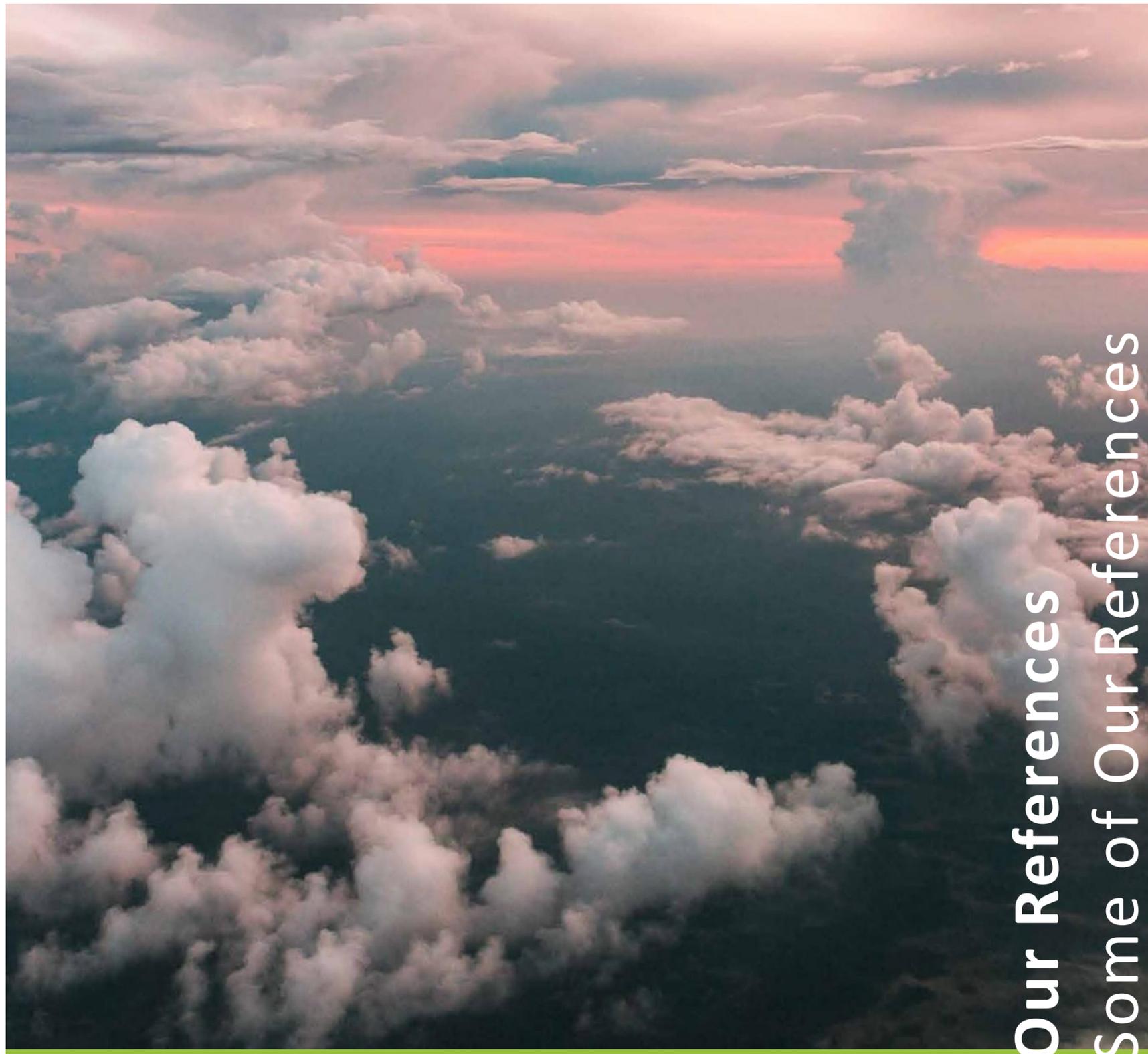


## Our References

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Our References  
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ooredoo

KPMG

اسمنت بنزرت  
Les Ciments de Bizerte

orange™

CARTE ASSURANCES

BTK

STB BANK

Tunisie Telecom  
La vie est émotions

MÖVENPICK  
Hotels & Resorts

مجموعة بولينا القابضة  
POULINA GROUP HOLDING

DERBIGUM AFRIQUE

QNB

NAIB BANK

AMI Assurances

ETAP  
L'Entreprise Tunisienne  
d'Activités Pétrolières

ITALCAR  
Représentation de matériel de transport

مصرف شمال إفريقيا الدولي  
North Africa International Bank

TRANS-VET

Lycée Gustave Flaubert La Marsa

STIVEL ستيفال

We're trusted by government, national enterprises and businesses





# Business Organization



## Business Organization

### Technical Support

- Health check
- Customer Assurance
- Helpdesk
- Skills development
- Outsourcing
- Incident resolving
- Solution implementation

Our Super Heroes



Business Organization  
Our Expertise

## Business Organization

### Our Expertise

RFC have the advantage of being able to call on our own in-house cloud, infrastructure and IT teams. Rather than counting on multiple subcontractors, our teams of experts can deliver key in hand projects, which results in improved communication and efficiency throughout. Our expertise is spread over four major competencies

- Data Center & Cloud
- Platform Network & Security
- Data & Business Application
- Identity & Modern Workplace

**In-House Team**



# Business Organization

## Our Expertise

### Data Center & Cloud Platform

Our team of Azure Solution Architects & Azure Administrator Associates provides cutting-edge expertise around Azure, Azure Stack and Cisco certified Hybrid datacenters Do not worry about your data, our Commvault certified professionals are here to protect it

### Data & Business Application

Planning on transforming your business? We are ready to help you ignite your data using modern architecture Facing adoption & change management challenges? Our Customer success managers are here for you to accelerate user's engagement



Business Organization  
Our Expertise

# Business Organization

## Our Expertise

### Network & Security

Whether you are working on Cisco networking or security projects, our certified network professionals have you covered

Already migrated to the cloud? You can rely on our M365 Security Administrators & Azure Security Engineers

### Identity & Modern Workplace

You can count on our M365 Enterprise Administrator Expert to help you begin your journey to the cloud

Our Modern Desktop, Messaging & Teams Administrator Associates will transform your workplace

Thank  
You

