

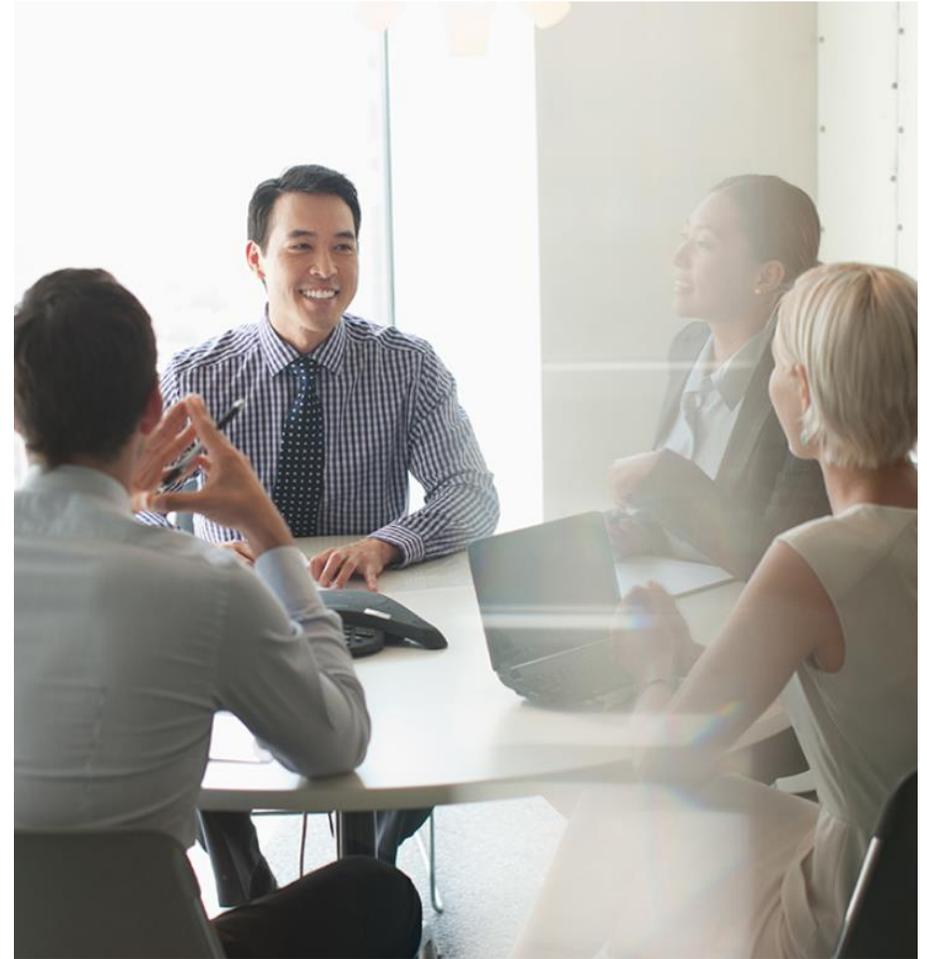
PointClickCare[®]

Care confidently.[™]

About PointClickCare

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- With a suite of fully-integrated applications, powered by a cloud-based electronic health record (EHR) platform, PointClickCare leads the way in helping care providers connect, collaborate, and share data within their network.
- Over 21,000 long-term care facilities, senior living communities, and home health agencies use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry.
- PointClickCare is a Managed Microsoft Partner, and a recipient of both the 2020 Health Innovation Awards and Microsoft IMPACT Awards.



PointClickCare for Skilled Nursing

Skilled Nursing Platform

- Our cloud-based platform offers an end-to-end toolset to help you thrive as a care provider and as a business
- With solutions for care delivery and coordination, business intelligence and financial management, and dozens more, PointClickCare empowers you to deliver the highest quality of care as effectively and efficiently as possible



Skilled Nursing Platform



“PointClickCare combined with Nursing Advantage has made it significantly easier to find data. We can look at a patient’s data by day and we can look at each individual patient by unit.”

– Shane Craycraft, Director of Clinical Services,
Health Care Management Group



Skilled Nursing Platform

Challenge:

Health Care Management Group required a standardized approach to completing patient assessments and analyzing data.

Solution:

PointClickCare's Skilled Nursing Platform and Nursing Advantage

Results:

- Nursing Advantage ensured a standardized approach to patient assessments, allowing for more predictable outcomes.
- Reduced variability between assessments enabled greater data quality control and more thorough analysis.
- Standardized assessments led to reduced readmission rates and associated penalties, and enabled Health Care Management Group to admit a larger volume of higher acuity patients.

PointClickCare for Senior Living

Senior Living Platform

- Our cloud-based platform gives you the tools to:
 - Meet the increasing expectations of residents and their families
 - Engage your staff in an impactful way
 - Have the right insights to make the best decisions for your community
- With mobile tools and nearly invisible technology, you can meet your resident's expectations of a non-clinical environment while still tracking and charting care delivery.



Senior Living Platform



“Today, our organization is providing a better quality of care because of PointClickCare. We can spend more time with our residents, ensuring we are providing the best care and support to each of them.”

– Lesa Scott, VP Resident Services and Program Development, Spring Hills Senior Communities



PointClickCare®

Senior Living Platform

Challenge:

Springs Hills Senior Communities needed to digitize and automate their manual, paper-based processes.

Solution:

PointClickCare's Senior Living Platform

Results:

- Automated workflows enabled care providers to monitor residents more closely, and intervene as needed
- Less time spent dealing with data entry, documentation and auditing
- Increased time spent with residents providing direct face-to-face support and care

PointClickCare for Home Health Care

Home Health Care Platform

- With our cloud-based platform, your agency can become everyone's first choice for home health care.
- From care planning and scheduling to billing and reporting, your team will have the technology in place for empowered, high performance.



Home Health Care Platform



“The PointClickCare Home Health Care solution will make your business run more smoothly, and streamline your operations moving forward.”

– Greg Von Arx, CEO, Recover Health



Home Health Care Platform

Challenge:

Recover Health required a solution that was able to forecast revenue changes due to an upcoming regulatory change – the Patient Driven Groupings Model (PDGM).

Solution:

PointClickCare's Home Health Care Platform

Results:

- Using the data that was available in PointClickCare, Recover Health was able to set up a custom report allowing them to compare PDGM values to existing values.
- Using the data above they discovered that if they continued as usual, a 30-day payment would be frequently missed and result in substantial revenue loss.
- Using insights from PointClickCare's platform, Recover Health made clinical and operational changes which resulted in an increase of over \$700 in payment value within a 60-day period.