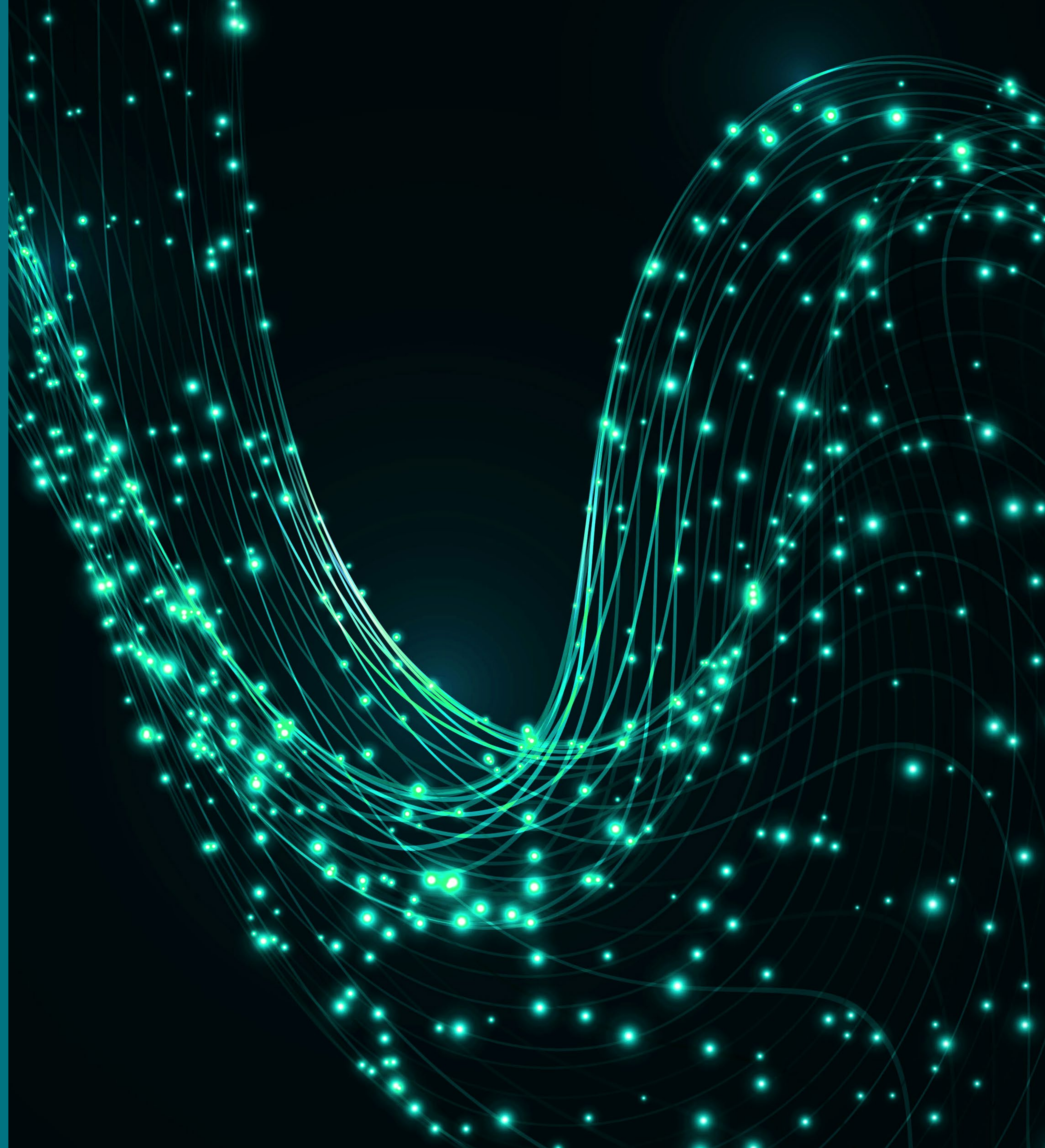


Escrow as a Service

From NCC Group
Embrace the cloud with confidence



Explore our Cloud Resilience Portfolio

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Current business landscape

With the software landscape rapidly evolving, more and more businesses are turning to Software-as-a-Service (SaaS) applications for its agility, cost savings and streamlined processes.

Due to the complexities of developing and maintaining SaaS applications in-house, many organisations are reliant on third-party suppliers to develop, configure, monitor and update business-critical SaaS applications.

The increased reliance on SaaS applications and specialist third-party suppliers, to deliver these solutions, puts businesses at risk of service disruption, bringing caution and hesitation around the resilience and continued availability of their operations.

85% of organisations¹ still lack the necessary measures to manage third-party risks in their ecosystem, meaning many are unprepared for large scale disruption or downtime from their third-party SaaS application supplier.

Third-party service disruption might not be as unlikely as some organisations think, with NCC Group receiving an application for release of third-party software source code and materials held in Escrow on average once every 9 days over the past 10 years.

85% of organisations still lack the necessary measures to manage third-party risks in their ecosystem, meaning many are unprepared for large scale disruption or downtime.

Gartner

70% of businesses are already SaaS based

81% of IT leaders are prioritising Cloud usage²

¹ www2.deloitte.com

² www.computerweekly.com

Embrace the Cloud with Escrow as a Service

Escrow as a Service (EaaS) makes business continuity simple. It helps you take control of third-party software risk and ensures your business critical SaaS applications are safe, secure and always available.

EaaS is a fully scalable solution where you choose the level of resilience you require - helping you protect operations, minimise the cost of downtime and ensure your reputation remains intact.

So, whether you just need the ability to gain access to your data, require the operational knowledge of your production environment or want a replicated snapshot of the live cloud-hosted production environment, we can help.

³ www.forbes.com

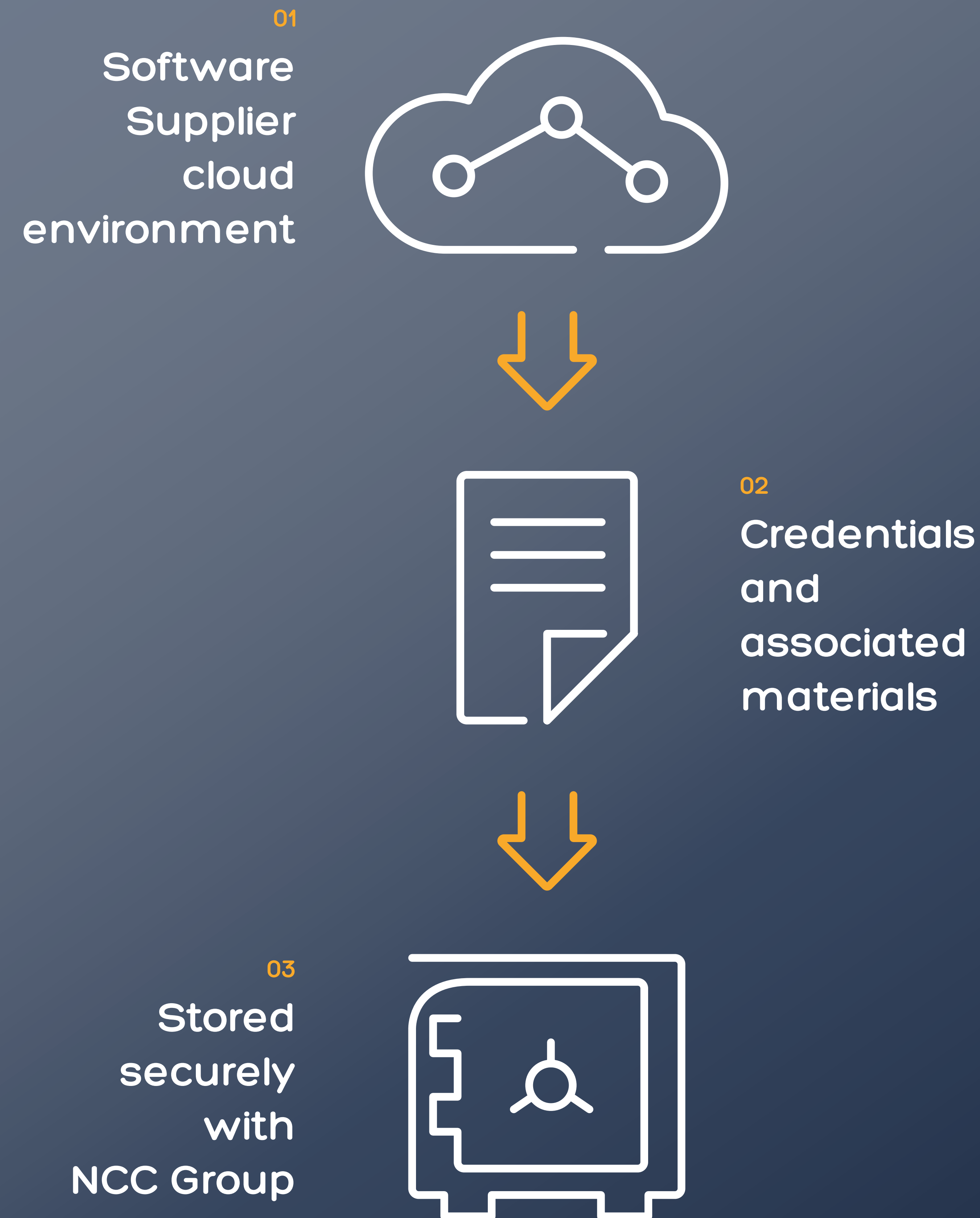
Relying on a cloud service provider means you're vulnerable if it runs into problems.³

Forbes



EaaS Access

Our solution



EaaS Access

Our EaaS Access solution provides independent third-party software resilience and continuity assurance for applications running on single-tenanted Cloud hosted environments.

EaaS Access enables the access and transfer of credentials for the latest iteration of your software suppliers cloud-hosted application within its current production environment.

You'll gain access to administrative usernames and/or passwords, which will be required in the event of software supplier failure.

For additional assurance, that the cloud-hosted application can be properly restored, an EaaS Access verification is highly recommended. This will ensure we capture the root administrative credentials, any Multi-Factor Authentication (MFA) token in use and the associated documentation required to access the live Cloud environment.

As part of our EaaS Access solution, there is also the option to include verified source code and associated materials within escrow.



EaaS Control



EaaS Control

EaaS Control provides independent resilience and continuity assurance for software which is hosted within an organisations public/private self-managed Cloud infrastructure.

Not only will EaaS Control provide you with an architectural overview of how the application is hosted and its operational dependencies, it will guarantee you access to the source code and build documentation should you experience any disruption to your software supplier.

To ensure you are able to fully regain Control of your cloud-hosted application an EaaS Control Verification is recommended. This will allow us to witness and document the tasks, information and knowledge that would be required if you were to continue to operate the live environment in the event of software supplier failure.

As part of our EaaS Control solution, there is also the option to include verified source code and associated materials within escrow.

Our solution





EaaS Replicate



EaaS Replicate

Our EaaS Replicate solution provides independent third-party software resilience and continuity assurance where a single software application is shared or used by a number of customers.

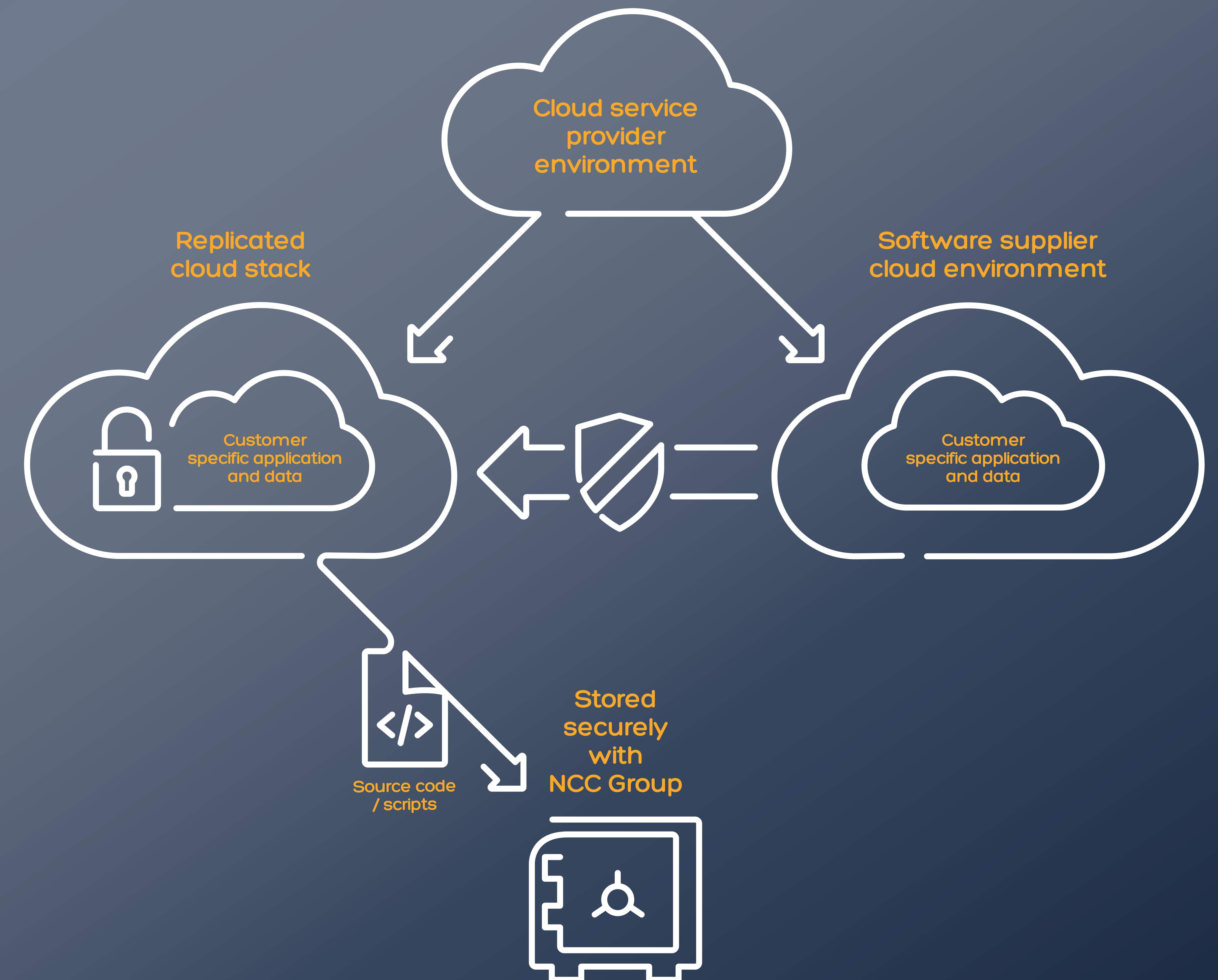
We take a replicated snap shot of the live environment into a controlled/custodial environment, which will ensure you have access to a separately hosted and mirrored instance of your software and unique data in the event of software supplier failure.

Where an organization does not have its own in-house technical expertise to interpret the technical information provided by the software supplier and/or an application is business-critical an EaaS Replicate Verification is highly recommended.

This will enable us to witness and document the full creation of the Cloud infrastructure required to support the licensed application, should an issue be encountered in the environment or further development be required.

As part of our EaaS Replicate solution, there is also the option to include verified source code and associated materials within escrow.

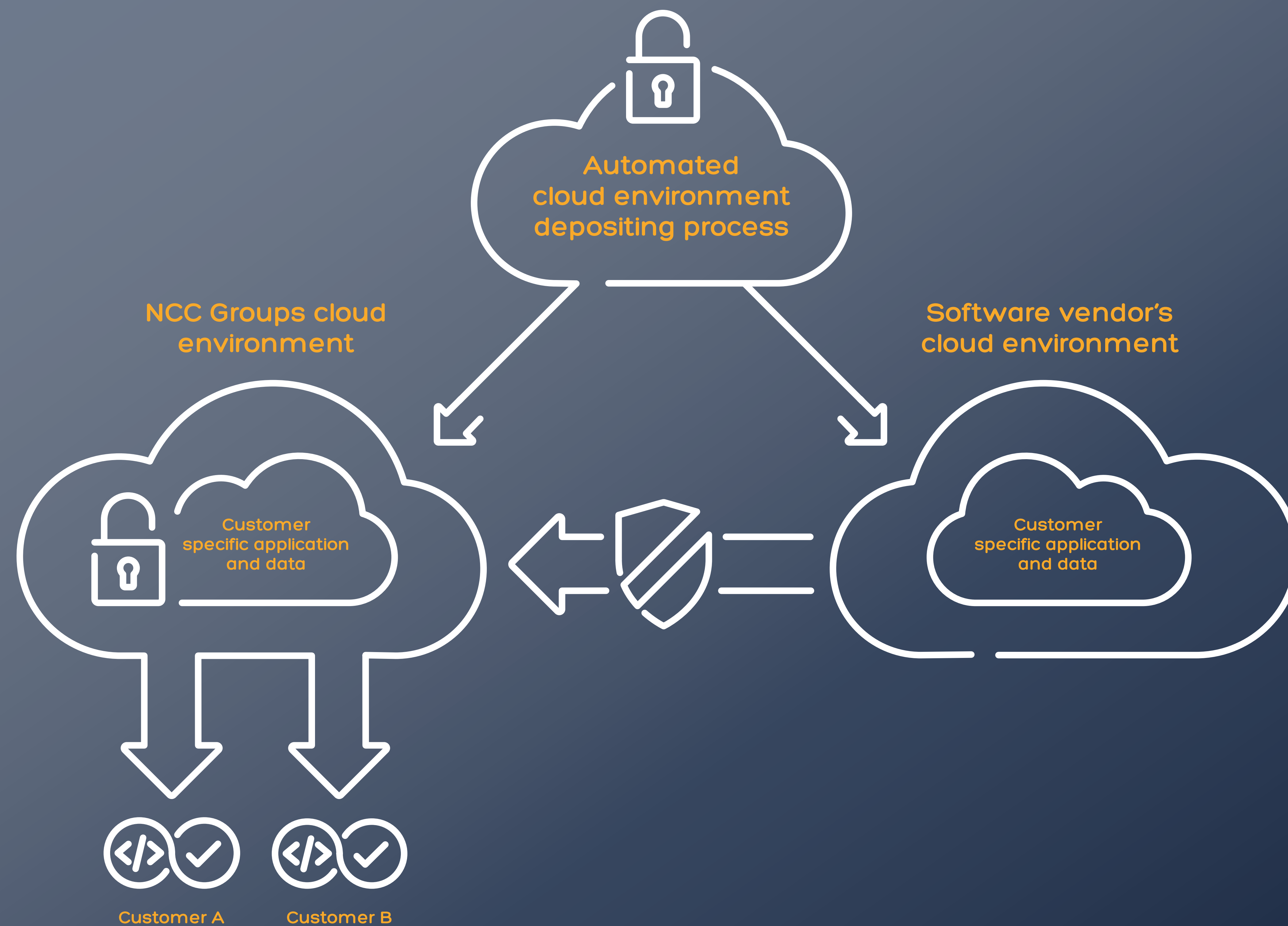
Our solution





EaaS Scale

Our solution



EaaS Scale

Our EaaS Scale solution simplifies the Escrow depositing process for Software Suppliers and is ideal for those that require continuous updates to be deposited at scale.

It allows for multi depositing of the application deposit material and organizations' individual data from a software suppliers cloud environment to our secure cloud environment at a predefined frequency.

The software supplier works with our in-house Cloud engineers to establish a stable connection between the two environments, and refine requirements to meet the expected scale of deposits. This ensures any relevant material is collated and stored for continual maintenance and subsequent release processes. Materials include source code, infrastructure as code, configuration, data backups and documented build/compile processes.

EaaS features



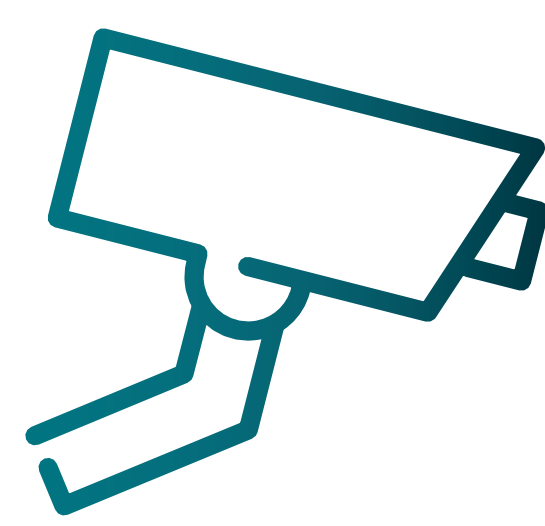
Contractual agreement secured by a third-party



Protection of software, source code, environment and data



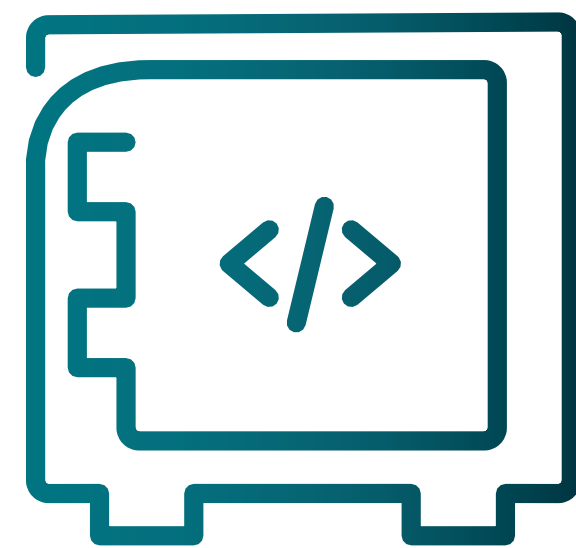
Deposit stored in line with GDPR and protection regulations



NCC Group's cloud environment is monitored 24/7 by our SOC



Additional verification testing options for added assurance



The option to embed source code securely in our Virtual Vaults environment

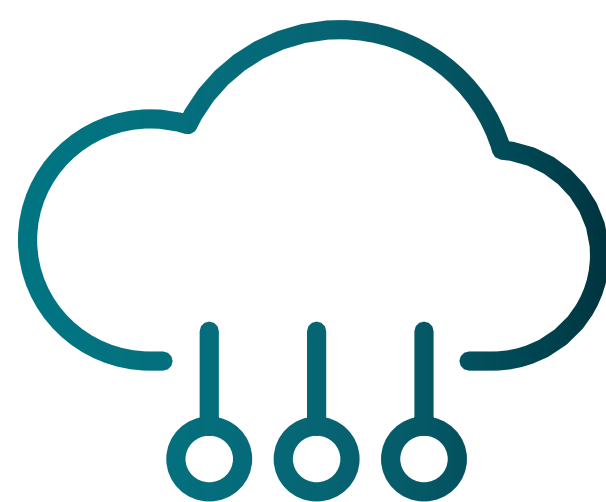
EaaS benefits



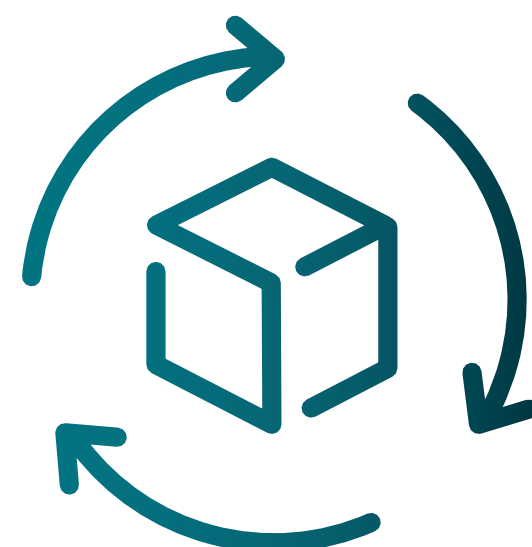
Independent assurance from an industry expert



Safeguards brand and reputation with robust continuity strategy



Provides access to specific application environment and data



Enables business without the risk of supply chain disruption



Provides time to transition to alternative agreements

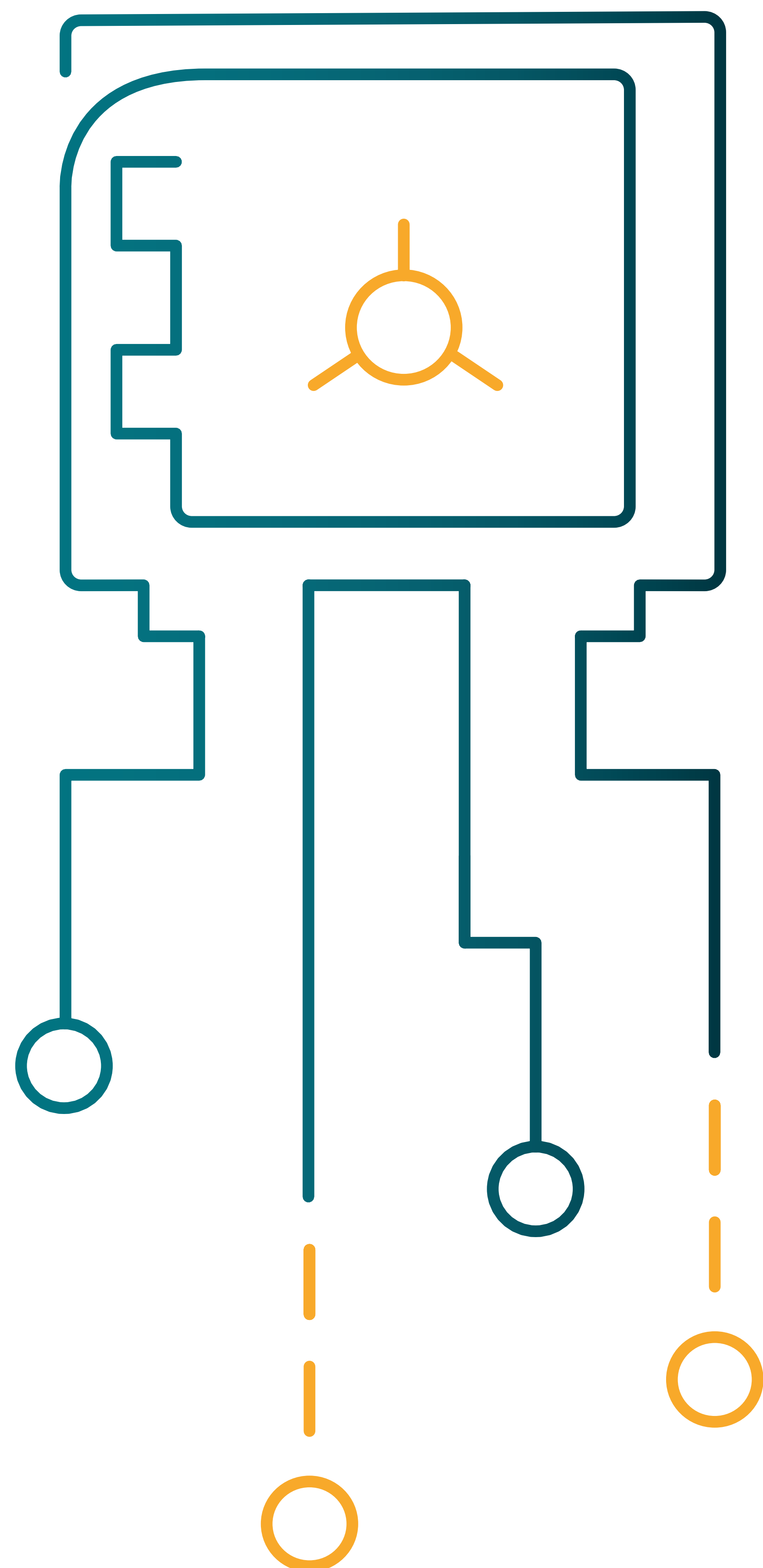


Demonstrates a proactive approach to risk mitigation

Services to facilitate your Cloud resilience plans

As well as our range of EaaS solutions, our wider Cloud resilience portfolio is designed to provide you with a complete solution enabling you to achieve the highest level of software resilience.

[Virtual Vaults](#) | [View Portal](#)



Virtual Vaults

Virtual Vaults is the world's most secure cloud environment which enables the safe depositing and storage of business-critical third-party code, application data and IP.

Backed by our Security Operations Centre and secured by industry standard encryption, our secure storage environment provides you with round-the-clock monitoring, secure access, and built-in compliance.

No access to external parties

Access is granted to authorised NCC Group employees only and secured by multi-factor authentication, strong credential policies, conditional access policies and, identity and access management controls.

Flexibility in the storage of Data

Virtualising the deposits held in our own cloud environment enables us to leverage all current and future data centres across the globe, ensuring organisations remain compliant with the ever-changing regulations that govern the storage and residency of data.

Industry standard encryption

Data within the environment is secured by industry-standard encryption, backed by HSM technology.

Geo-replication of data

Data is geo-replicated within the same region to protect against datacentre failure and a 90-day retention policy enables the recovery of data if required.

View Portal

View is our secure online depositing portal and is where you manage and oversee your entire Software Resilience Portfolio.

You'll be notified when renewals and deposits are made, receive live data on the status of deposits and have immediate access to all of the vital information you'll need to support your Software Resilience requirements.

Manage your Software Resilience portfolio

Account summary function allows you to manage and review your entire Software Resilience portfolio in real time.

Streamlined depositing process

Software vendors are able to connect directly to popular source control source control repositories including Github, Bitbucket, Gitlab, SourceForge, Mercurial & Subversion.

On-demand access and 24-7 visibility

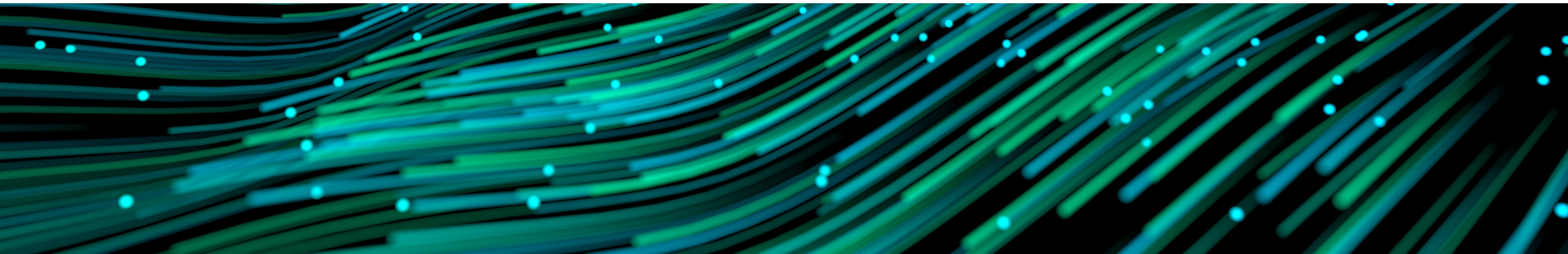
Gain immediate access to the latest information needed to make key decisions to support your Software Resilience plans.

Deposit with the highest level of assurance

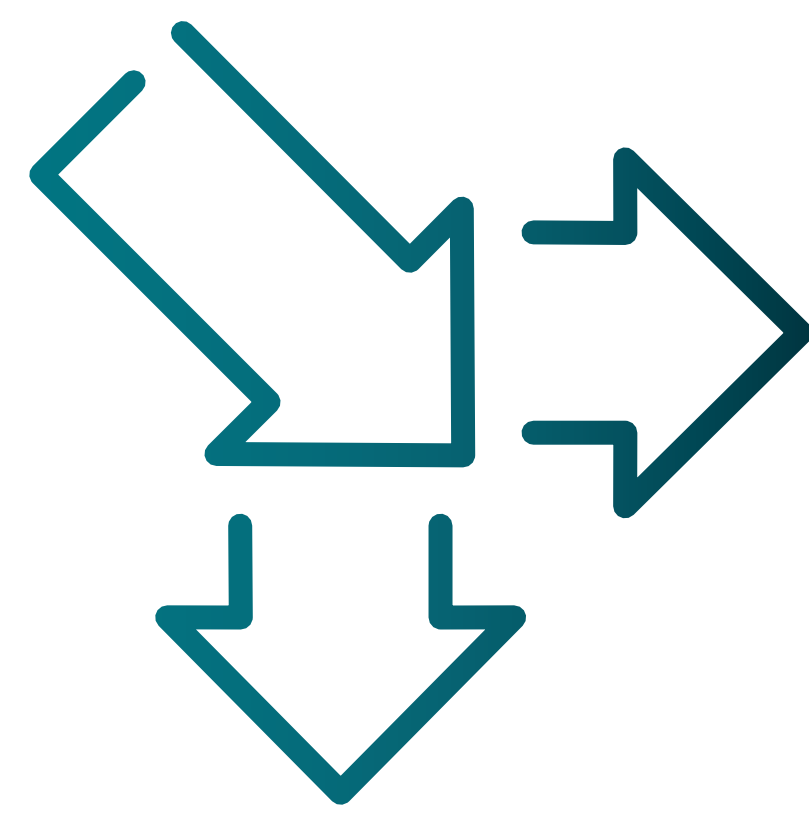
As a market leader in cyber security we ensure your IP and source code is always secure, with 24/7 deposit monitoring by NCC Group's Security Operations Centre.

Account Management tools

Contact your dedicated Account Manager, add additional parties to existing agreements and notify users of contract changes and release conditions.

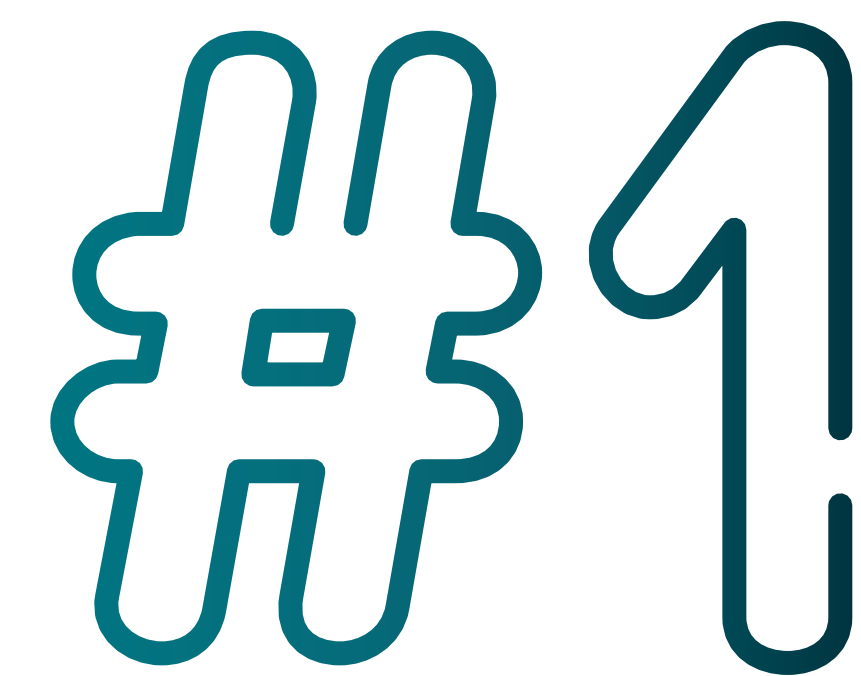


Why NCC Group?



Agile and Market Leading solutions

Flexible and scalable Software resilience solutions will empower you to confidently meet and facilitate the demands of today's complex digital world - safe in the knowledge that the associated risks are being properly managed.



Global Leader for Software Resilience

Over 30 years of experience and knowledge in protecting on-premise and cloud solutions on a global scale. All backed by in-house technical and legal teams, guaranteeing an independent and quality service - using the highest level of security with our Virtual Vaults backed up by our cyber pedigree SOC.



Continuous innovation

Continuously evolving our products and injecting new innovation in this rapidly evolving digital world. That's why our product portfolio is continually optimized with innovative features and products to provide you with a complete solution enabling you to achieve the highest level of software resilience.

Protecting business-critical applications for over

30
years

We have over
20 agreement
templates in
10 jurisdictions

10,000
Deposits made
each year

Our services are
used in more than

135
different countries

14,000
Customers worldwide

Each member of our
in-house technical
team has an average
of over **7** years service
and delivery of over
250 verifications

5 Our account
managers have
an average of 5
years experience

35

Offices in Europe, North
America, Asia-Pacific
and the Middle East

5,000
Days

We deliver 5000 days of
verification testing and
technical consultancy
each year

We protect more than
12,000
software applications

Our legal team
have delivered
15,000
agreements

Trusted relationships with more than

7,000
technology partners worldwide

For support in starting your journey to SaaS Resilience, or for more information on how NCC Group Software Resilience solutions can support your business, get in touch with our team of in-house legal and technical experts:

softwareresilience.nccgroup.com

For more information regarding
Software Resilience please visit:

