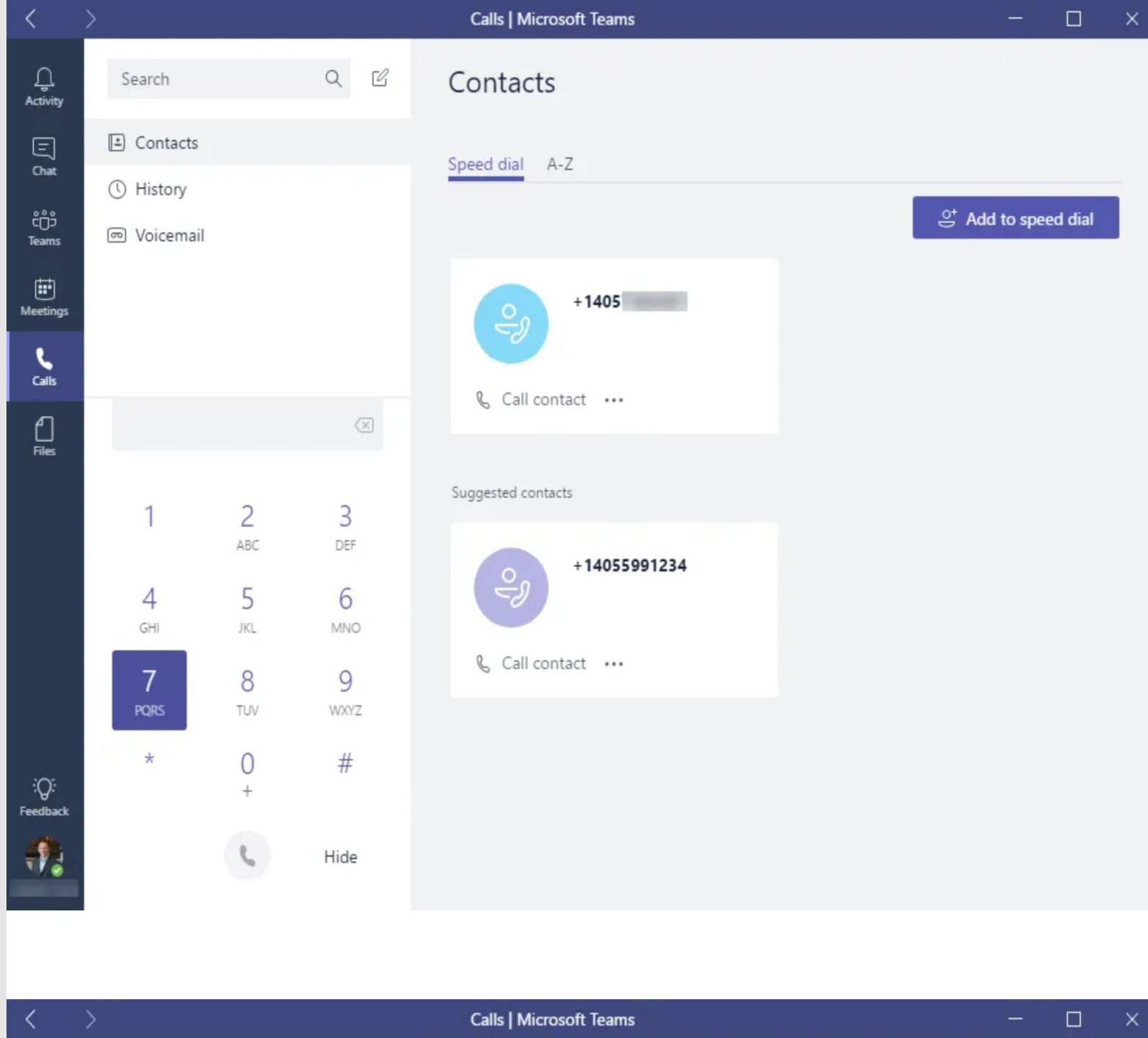


Preeminent Solutions, Inc.

Microsoft 365 Business (Teams) Voice

<https://www.preeminentolutions.com>



Microsoft
Partner



Gold Cloud Platform
Silver Cloud Productivity
Silver Windows and Devices
Silver Messaging
Silver Communications

Remote Work

Due to the global health crisis, many people are working remotely for the first time. Organizations of all sizes have had to quickly shift focus and support users who need to stay connected from new locations (home) and devices.



CHALLENGES

- Callers have difficulty reaching employees who are out of the office
- Complications when changing users in the system
- Inflexible call forwarding or scheduling out of office recordings which keep you from getting calls you should be getting
- Business has outgrown the capability of current phone system
- Loss of potential sales/productivity if employees aren't answering business calls right away
- Cloud-based phone system still works if power goes down

IDEAL SOLUTION

- All-in-one communication solution bringing together calling, chat, and meetings into a single application.
- Call from anywhere, on any device
- Solution with streamlined management capabilities
- Easy when changing users in the system for new hires or when an employee leaves
- Save time and money with a single provider for communications.
- Easily add phone numbers with the familiar Admin Center.

Microsoft 365 Business (Teams) Voice

The most productive phone system built into Microsoft Teams

Microsoft 365 Business Voice is an all-in-one communication solution for small and medium businesses (SMBs) that integrates into Microsoft 365—bringing together calling, meetings, and messaging into a single application, Microsoft Teams.



All-in-one solution

- Bring together calling, chat, and meetings in an all-in-one app.
- Quickly start a call from Teams, Outlook, or a mobile device.
- Collaborate in the Office apps within calls and meetings.
- Work across Teams and Outlook seamlessly with unified contacts and calendars.

Call from anywhere, on any device

- Have one phone number across computer, mobile, and desk phones.
- Turn a call into a group meeting without hanging up or redialing.
- Add flexibility to meetings with a dial-in conference number.
- Choose from a range of personal and shared devices built for Teams.

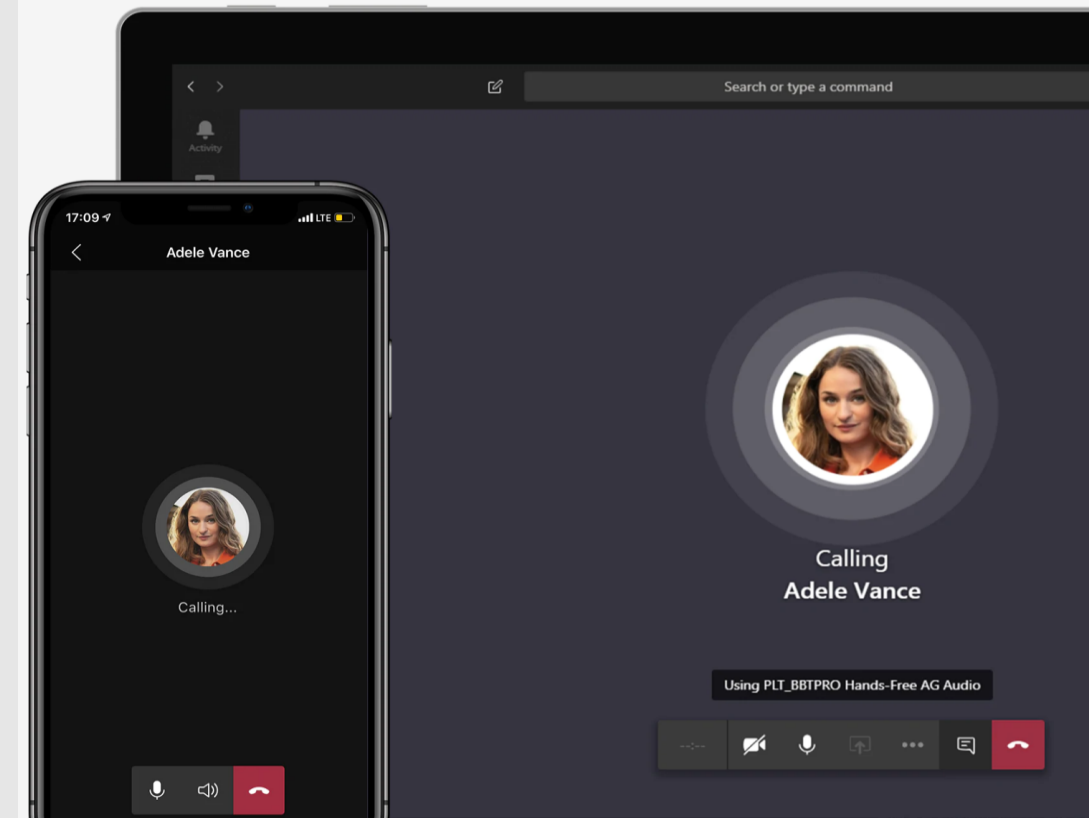
Secure, reliable, and rich calling

- Enjoy cloud calling features like consultative transfer, music on hold, call park, and more.
- Work as a team with group call pickup, delegation, and shared line appearance.
- Use built-in auto-attendants and call queues or connect your contact center software.
- Improve uptime with built-in redundancy and load balancing.

Yeshiva University

Microsoft 365 Business Voice

Yeshiva University needs communication and collaboration tools that are easy to use and designed to work together and which can be used by their faculty and staff from home as well.



Full features of cloud-based phone system including call transfer, multi-level auto attendants, and call queues. Easy to add and remove users instantly

Simplify communications by unifying calling with chat and meetings in Microsoft Teams. Contacts and calendar are connected across Teams and Outlook. And collaborate using Word, Excel, and PowerPoint within calls and meetings

Stay always connected, communicate with more flexibility and work confidently with a reliable and secure cloud-based solution

Microsoft 365 Business Voice

Make and receive calls from anywhere, in
Microsoft Teams

Website for more information: www.preeminentsolutions.com

Email for more information: abu@preeminentsolutions.com

Call for more information: 917-902-5956



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