

**Velosio**<sup>®</sup>



# Customer Care



# Solution Details

## Which Apps

D365 for Customer Service

Power Apps Portal with Power Virtual Agent

D365 for Remote Assist

Customer Insights

## Industries

Horizontal solution that can be deployed for any industry

## Price / Timeline

(services only)

Full Package \$95,000 / 10 weeks

(or) individually at:

D365 Customer Service is \$35,000

Power Apps Portal with Power Virtual Agent is \$25,000

D365 for Remote Assist is \$15,000

Customer Insights is \$35,000

Full Package \$95,000

# Solution Details

## Description

Redefine your customers' experience by empowering your organization to provide real-time, personalized response across any channel and get needed insights to quickly adjust and optimize delivery.

Quickly deploy a baseline solution that adds immediate value, that afterwards you can enhance as needed.

## Scope Includes:

D365 for Customer Service

- Agent Chat Desktop with Reporting

Power Apps Portal with Power Virtual Agent

- Self Service with Virtual Agent engagement

D365 for Remote Assist

- Collaborate from different locations and reduce travel

Customer Insights

- Bring transactional, behavioral, and demographic data together in real-time to drive meaningful actions

# Screenshot

