



Rand Group Support – flexible, fast, and responsive

Rand Group offers competitive, tiered support tailored to your specific scenarios and user needs. Get the support you need, when you need it, with flexible cost options.



Guaranteed response times

With guaranteed response times and extended support hours we got you covered. We use the latest remote access tools to connect with you wherever you are so you can run your business from anywhere, at any time.



Real-time dashboard

Get real-time insights on when and where you use support hours, outstanding cases including up-to-date statuses, and a full case history. Support requests can be submitted via email, phone or through the dashboard.



Beyond break fix support

Rand Group support includes infrastructure support, report and dashboard creation, reconciliation assistance, audit support, training, and customizations—everything you need to maintain and elevate your business applications.



Long-term partnership

We are dedicated to long-term partnership and support of our clients. As evidenced by our 90% client retention rate, once clients see the Rand Group difference, they decide to partner with us for the long term. Your success is our success.

“We have worked with Rand Group for over 10 years and they are a true partner. When times are tough, they help us make our systems and processes as efficient as possible. When times are good, they help us rapidly expand our business.”

AMY WASHEK
Sr. Manager—Accounting, ERP
Select Energy Services

Get Rand Group Support today

CONTACT US



www.randgroup.com | (866) 714-8422