**SaaS Platform APIs**

- ServiceNow
- Dynamics 365
- Office 365
- Automate
- Salesforce
- LiveChat
- Zendesk
- Genesys
- Workday

**Custom APIs**

- Task Management
- Event Tracking
- Emergency Services
- Finality

**Azure Data**: Azure Synapse, Azure SQL, Tiered Block Blob Storage

**Bots / Telephony**: Azure Bot Service, Composer, Dispatch, Azure Communications Service

**AI / ML / Cognitive Services**: AutoML, Cognitive Search, Language Understanding (LUIS), QnA Maker, Text to Speech, Speech to Text, Translator, Custom Vision, Content Moderator

**Text Analytics**: Language Detection, Key Phrase Extraction, Sentiment Analysis, Opinion Mining, Computer Vision, PII Detection

**Cloud Native**: Containers, Durable Functions, SignalR

**AppDev/DevOps**: Azure App Service, Microsoft and Verizon CDN's, Azure, Azure DevOps Pipelines

**Status**: IP Co-sell, Partner Reported ACR (PRACR), Data and Analytics resides on customer Azure tenant, Azure Marketplace offer retires customer commit (MACC / CtC)

**Security**: all data secured in transit using TLS 1.2 and above

**Language Detection**
- Spanish
- Hindi
- Portuguese (BR)
- Turkish
- French (FR)
- French (CA)

**Sentiment Analysis**
- Spanish
- Hindi
- Portuguese (BR)
- Turkish
- French (FR)
- French (CA)

**Key Phrase Extraction**
- Spanish
- Hindi
- Portuguese (BR)
- Turkish
- French (FR)
- French (CA)

**Opinion Mining**
- Spanish
- Hindi
- Portuguese (BR)
- Turkish
- French (FR)
- French (CA)

**PII Detection**
- Spanish
- Hindi
- Portuguese (BR)
- Turkish
- French (FR)
- French (CA)