

**Cloud Communications, a** division of NTT, optimizes **Microsoft Teams and Office** 365 by enabling your entire phone system capabilities with direct routing service, providing extensive global calling plans delivered on NTT's lowest-latency global network with, flexible calling plan offers and global support.

# Providing our clients with flexible direct routing options

Customers can mix-and-match Cloud Communications and Microsoft calling plan options to meet their global voice requirements. Cloud Communications also enables customers to bring their own carrier.

# An overview of our Direct Routing capability

With more than eight years of experience delivering Microsoft cloud voice services, advantages of using us include:



## Global coverage

Calling plans covering 39+ countries with flexible calling plan offers.



## Global compliance

Regulatory compliance in all countries, including emergency services.



## Global network

Global direct routing infrastructure deployed on NTT's lowest latency global network.



#### **Cloud infrastructure**

Our hosted architecture enables users in your organization to make and receive calls in Teams.



## **Cloud transformation** services (CTS)

Proven professional services, support, and support+ services approach in executing your Microsoft Teams strategy.



# Advanced capabilities

The option to bring your own carrier to further enhance your global coverage.

Leverage existing on-premises telephony investments while moving to the cloud at your own pace.

#### **End users:**













Bring your own carrier



Connectivity to an on-premises IP PBX

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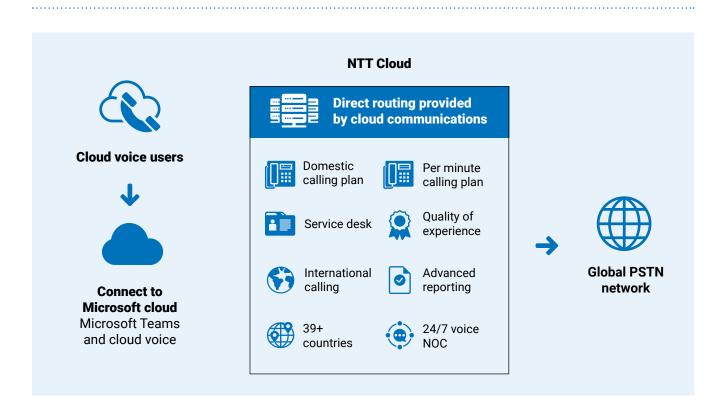
## Office365 health check:

To accelerate and enhance your journey to Teams, please get in touch to book an Office365 health check which includes:

- site analysis, network analysis, port testing, analysis of personas and devices
- CQD review
- · common issues review
- · governance review

### **Customer benefits:**

- optimize your 0365 ROI
- replace legacy PBX with cloud voice
- consolidate your disparate communications, collaboration, and project tools on a single platform
- simplify user experience and administration
- significantly reduce communications costs
- single partner to execute your global cloud voice migration strategy



## **Calling Plans for Teams:**

The four calling plans can be used across your business with every user number allocated to one of the plans. We understand that requirements and usage varies by role, so offer you this flexibility to enable you to benefit from the most cost-effective solution.

Domestic per minute	Domestic 180	Domestic unlimited	Domestic & International
<ul> <li>Domestic outbound calling charged per minute.</li> <li>International outbound calling charged per minute.</li> </ul>	<ul> <li>180 pooled minutes of domestic calls to landline and mobile destinations.</li> <li>Overage domestic calling charged per minute.</li> <li>International outbound calling charged per minute.</li> </ul>	Unlimited calls to domestic fixed and mobile destinations.      International outbound calling charged per minute.	<ul> <li>Unlimited calls to domestic fixed and mobile destinations.</li> <li>250 pooled minutes to 51 international destinations included (landline and mobile).</li> <li>Other international locations outbound calling charged per minute.</li> </ul>

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