BANK GUARANTEE COLLABORATION

Improve productivity of your trade finance operations using Microsoft Cloud for Financial Services
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WHAT WE OFFER
Capgemini’s Bank Guarantee Collaboration solution empowers employees to orchestrate end-to-end processes across your bank to review, comment, and finalize the contract, resulting in increased productivity and significant reduction of operational risk. The solution leverages Collaboration Manager for the interaction among employees and the customers.

Key Highlights of Capgemini’s Bank Guarantee Collaboration solution:
- **Customer Portal**: Customers can request bank guarantee digitally and upload the supporting documents.
- **Collaboration Manager**: The employee experience is delivered using Microsoft Teams with workflow capabilities which can be customized as per bank needs to enable collaboration between various employees.
- **E-signature**: Ability to request digital signature from the customers using Adobe e-sign

**Capgemini’s Engagement Model**: A typical engagement can range from 4-8 weeks where a team of experts from Capgemini can build the omnichannel experience for customers as a POC and build a backlog for delivering these capabilities in the production environment.
6-WEEK RAPID PROTOTYPING ENGAGEMENT MODEL

**Consult – 1 Week**
- Identify and Engage with key business stakeholders
- Understand the business challenge and identify suitable use cases that can benefit from MC4FSI implementation
- Define scope and success criteria for MVP
- Assess environment readiness

**Design & Implement – 4 Weeks**
- Deploy MC4FSI solution components in your tenant
- Customize Capgemini’s Bank Guarantee Collaboration solution
- Iterative build of Minimum Viable product (MVP)
- Show and tell sessions with stakeholders

**FEEDBACK & BACKLOG CREATION – 1 Week**
- Demonstrate business value of Bank Guarantee Collaboration solution
- Seek feedback from key stakeholders on the MVP
- Create roadmap/epics for future enhancements, integrations with your system of records and org-wide rollout
- Conclude with Report and Recommendations for next steps and action items
BANK GUARANTEE PROCESS

01 Customer sends a draft proposal to the bank
02 Trade operations associate performs initial review
03 Bank guarantee specialist reviews the proposal
04 Legal expert reviews and finalizes the proposal
05 Trade operations associate generates the proposal for customer
06 Customer accepts the proposal and requests issuance of Bank guarantee
07 Bank team issues the guarantee to the beneficiary
CAPGEMINI ONBOARDING ACCELERATOR FOR MICROSOFT CLOUD FOR FINANCIAL SERVICES

Microsoft Partnership: https://www.capgemini.com/partner/microsoft/

Contact us: microsoft.fs@capgemini.com

Learn more:

Link to your Microsoft Commercial Marketplace offer
About Capgemini

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