

# TELIA

&

MICROSOFT  
TEAMS  
TELEPHONY



# MICROSOFT TEAMS PHONE SYSTEM

## ALL COMMUNICATION IN ONE PLACE

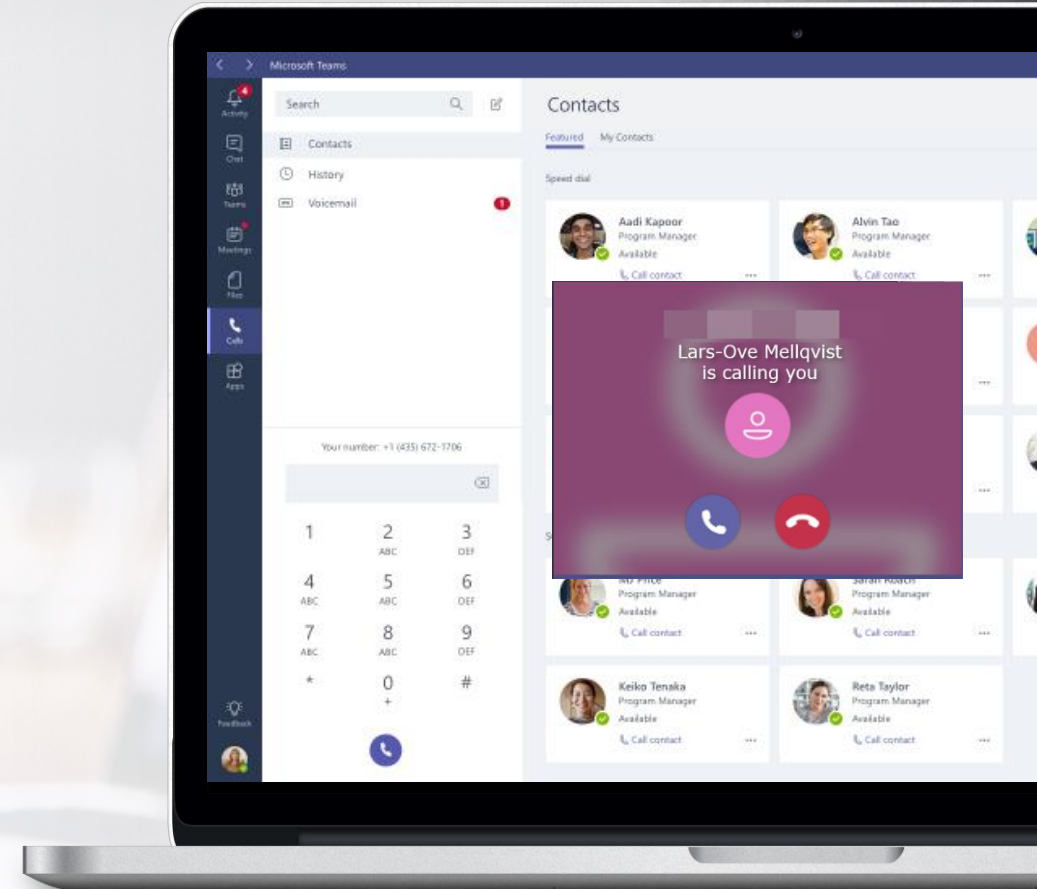
Chat, video and voice in the same session

## ENABLE PHONE NUMBERS FOR TEAMS

Inbound and outbound for external calls

## TEAMS AS A TELEPHONY SYSTEM

Integrate or replace your existing telephony system



# TEAMS TELEPHONY WITH TELIA

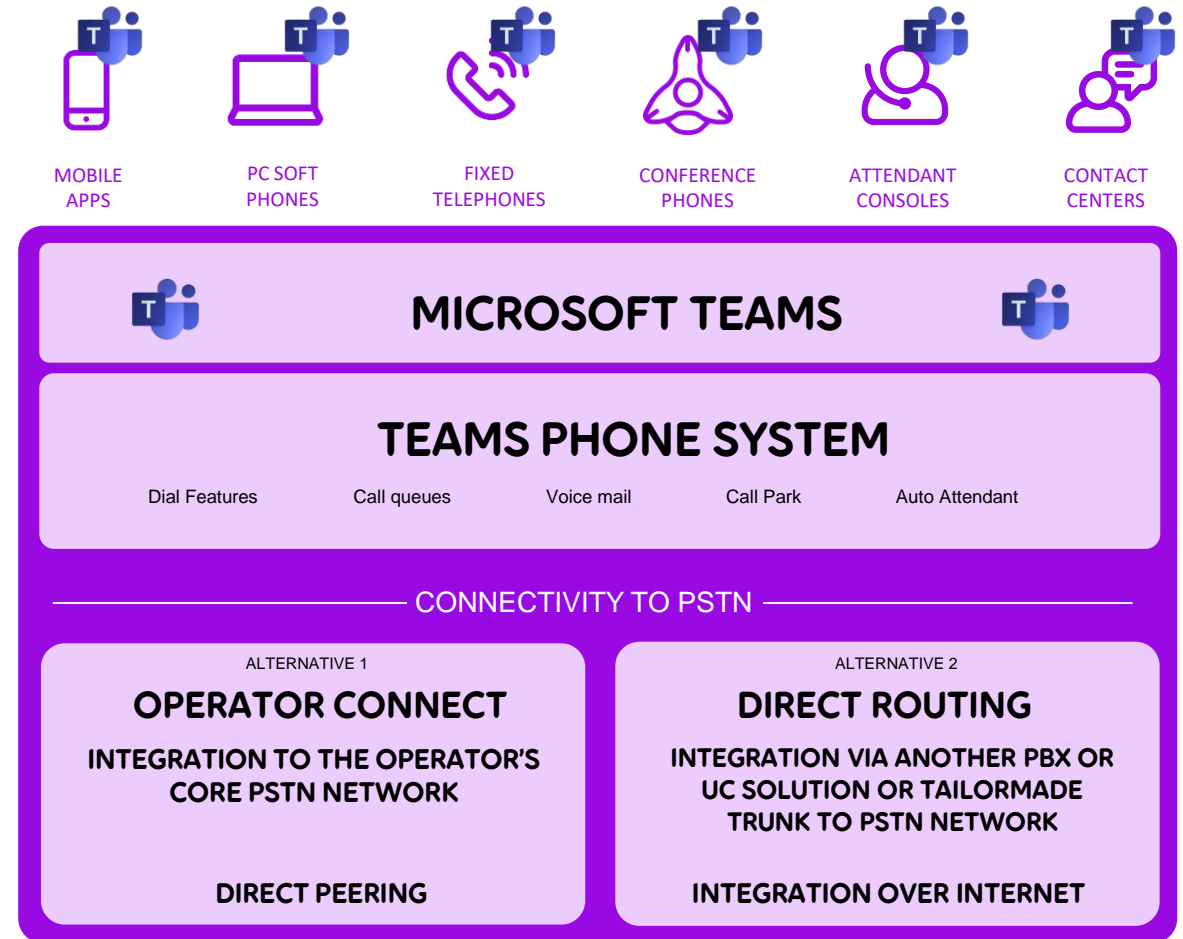
## CONNECT YOUR TEAMS PHONE SYSTEM

“Teams Phone System is a telephony solution in the Microsoft Cloud.”

“It includes a set of phone features, and available clients, apps and devices for calling.”

“It can be integrated to other PBX or UC systems via Direct Routing.”

“It can be direct integrated to the PSTN (without any other PBX/UC system) via Operator Connect.”





# TEAMS TELEPHONY WITH TELIA

## TEAMS INTEGRATIONS FROM TELIA...

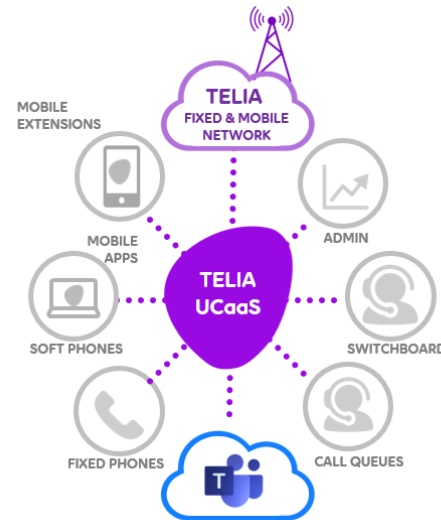


### PBX –TEAMS INTEGRATION

Integrates existing PBX (On-prem or hosted)

Use Teams as a softphone with existing telephony features in the PBX

Available in:



### MOBILE UC –TEAMS INTEGRATION

Integrates existing Telia's Mobile UC solution

Use Teams as a softphone with existing telephony features in the mobile UC

Available in:



### TEAMS UC CENTRIC SOLUTIONS

Replaces existing PBX/UC solution with Microsoft Teams

Use full functionality in Teams Phone System for calling and connect 3<sup>rd</sup> party telephones, switchboard and contact centers

Available in:



# TEAMS UC CENTRIC SOLUTIONS



## TELIA TEAMS OPERATOR CONNECT

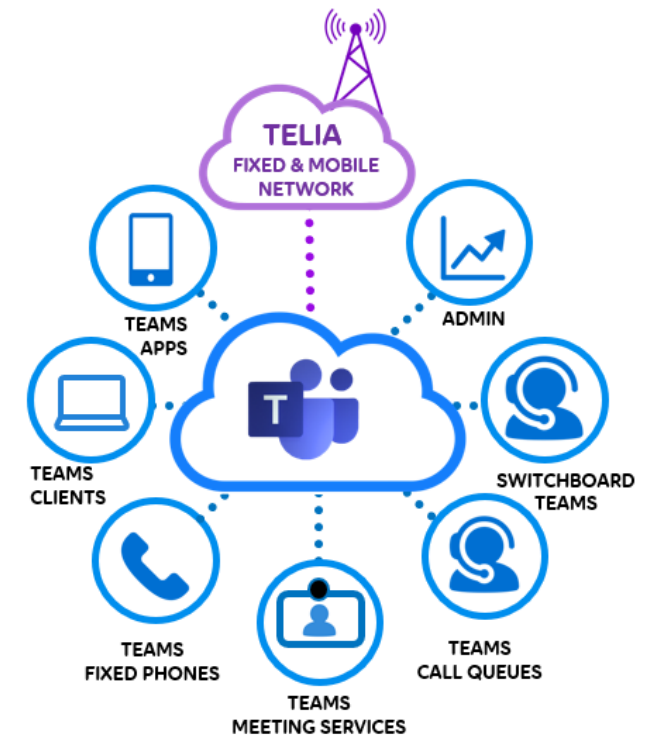
Integrates fixed phone numbers, where administrator can manage and assign the numbers with the admintool in Teams (Teams Admin Center). It is based on a direct integration between Telia and Microsoft with a shared SLA for the customer. The offer is currently available in Sweden and planned to be rolled out across the Nordic region.

For more information: [Operator Connect \(teliacompany.com\)](https://teliacompany.com)



## TELIA MOBIL UC ACCESS

Integrates the mobile phone with Microsoft Teams. It supports a fixed phone number or a mobile phone number as the "one number" for the user. Incoming calls for the mobile number can be answered in Teams and the mobile number can be presented for outgoing calls. The outgoing calls will be charged on the existing calling & data plan for the mobile phone subscription. It is based on Direct Routing integration between Telia and the customer's Microsoft Teams tenant.



# TELIA TEAMS OPERATOR CONNECT



## EASY ADMINISTRATION

In Teams Admin Center you will automatically find your number series from Telia to easily be assigned to the corresponding users for calling.



## PHONE NUMBERS IN TEAMS FROM TELIA

The service supports all Telia numbering services, which means port-in or new numbers such as all local area codes, none geographical as well as free and premium rated numbers.



## CARRIER GRADE VOICE QUALITY

Telia is integrated directly to Microsoft's Cloud with full Quality of Service without calls over the Internet. This secures a carrier-grade telephone experience in Microsoft Teams.



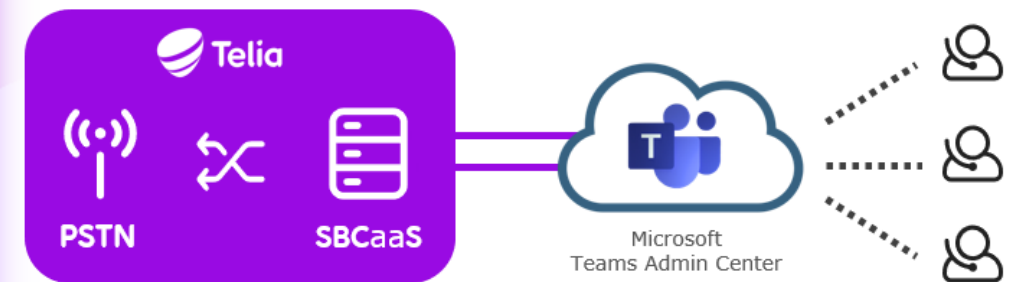
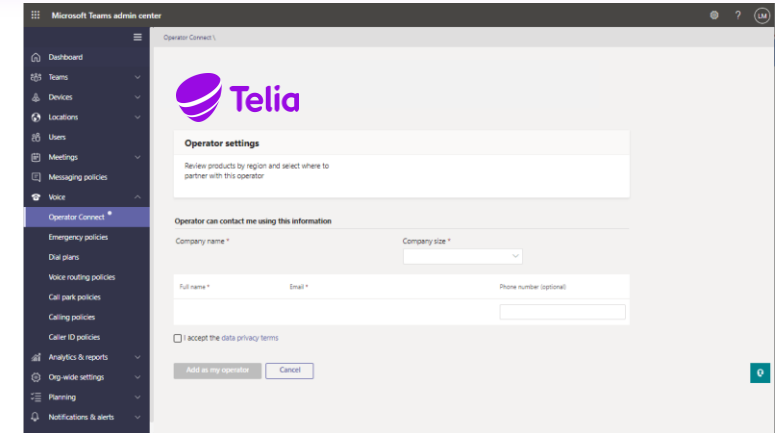
## FLEXIBLE CALL RATES

The service will be combined with Telia's calling agreements with fixed or flexible rates depending on your consumption.



## RELIABLE SUPPORT

For help with quality and incident issues you will get the help you need with combined resources from Telia and Microsoft.



# WHY TELIA?

## TELIA + IT & TELECOM

Telia has a long experience and a rich portfolio for your communication services. It secures you a safe journey to future proof solutions, regardless if you are a small or large customer.

## TELIA + TEAMS TELEPHONY

Telia has several offers for Teams telephony solutions depending on your need. Integrations with your existing PBX or UC solution or replacements for it.

## TELIA + TEAMS

Telia also offers video/audio devices, user support, Microsoft licenses, network, mobile services and much more.

## TELIA + MICROSOFT

Telia is Microsoft Gold Partner in most competencies, and especially in security, network and modern workplace.  
[Click here for Telia + Microsoft](#)

