

Grafana Enterprise

Grafana Enterprise is designed for organizations who want to get the most out of their **mission critical** Grafana stack: not just Grafana itself, but also the **Prometheus** and **Graphite** metric backends.

Building on everything you already know and love about Grafana, Grafana Enterprise layers on **premium data sources** and authentication plugins, as well as **24x7x365 support** and training from the **core Grafana team**.



 **Enterprise Plugins**
Unlimited access to official Premium Plugins from Grafana Labs, connecting to popular commercial databases and web services.

 **Unlimited Expert Support**
Get escalated access to the core Grafana team. Unlimited incidents are always available via email, telephone and even real-time chat.

 **Critical Response SLA**
If you get woken up at 3am, you can count on our help to get Grafana operational again.

 **Training**
Choose a prepared course or craft a custom training specifically for your team. Webinars or on-site visits are both available.

 **Grafana LTS**
Ensure your deployed version of Grafana gets long-term support for bug fixes and security updates.

 **Indemnification**
Protection and peace of mind about offering Grafana as a critical service within your organization.

 **Private Label**
Rolling Grafana into your offering? Prefer the look of your own logo? Officially brand your Grafana instance.

 **Roadmap Assurance**
Work with us to accelerate new features and functionality to shape the future of Grafana.

 **Advanced Auth**
Streamline user role & permission management with group membership syncing.

 **Datasource Permissions**
Prevent cross-contamination of data by restricting access to particular datasources based on team memberships.

Frequently asked questions?

 **Is Grafana Enterprise On-Site or Hosted?**
It's up to you. Cloud-native? Server hugger? Choose to self-host your deployment or use it with our full Grafana Cloud metrics stack. Your subscription has you covered, no matter what.

 **How is Grafana Enterprise priced?**
Grafana Enterprise pricing is based on active users, calculated in two classes: Editors and Viewers.