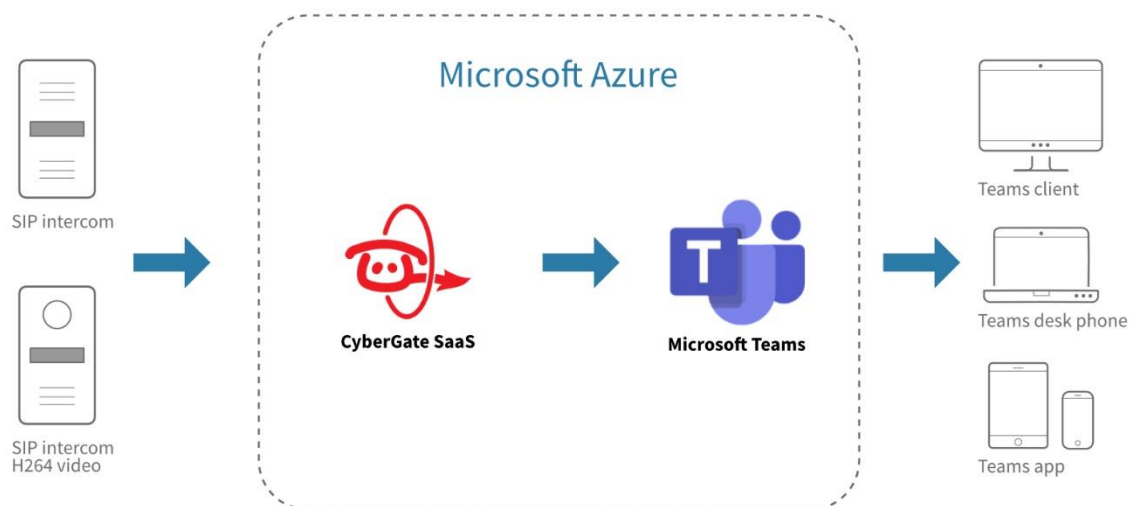


Product description: CyberGate SIP intercom connect to Teams

CyberGate

As Enterprises migrate their traditional telephony from a local IP-PBX or Cloud Telephony platform to Microsoft Teams, they need a solution for their existing SIP (video) door intercom to communicate with Teams.

Via CyberGate you can connect a SIP video door intercom to Microsoft Teams. Teams users answer incoming calls from the video door station – **with 2-way audio and live video** – on their Teams desktop client, Teams compatible desk phone and Teams Smartphone app and open the door for visitors.






























CyberGate is a subscription based Software-as-a-Service (SaaS) hosted in Azure. With CyberGate there is:

- no need for a Session Border Controller (SBC) or extra licenses on your existing SBC.
- no need to download or install any software from CyberTwice or a 3rd party,
- no need to setup a hosting environment,
- no need to install additional Virtual Machines,
- no need for to get additional PSTN like phone numbers for your SIP intercoms.

All you need is a subscription to CyberGate

Product description: CyberGate SIP intercom connect to Teams

Compatibility

 CyberGate <div>Azure IP Co-sell incentivized</div> <div>Microsoft Preferred Solution Badge</div>	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  IP Solo, IP Verso, IP Vario, IP Force, IP Audiokit 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  R26C SIP 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  A8105-E 
 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  ID5, OD5, OD10 Coming up: 2-way video, VirtuoSIS SIP trunk 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  280 SD C3, C5, C7, C12, R2, R3 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  FT2501 PVC 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  REF 9534 
 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  GDS3710 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  SmartView, Compact, ProLine, ProLine For Teams 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Works with  Vingtor Stentofon TCIS-3 (audio), TCIV-3+ (audio, video) 	 CyberGate SIP video intercom to Microsoft Teams By CyberTwice B.V. Work In Progress  Doorbird D1101V 

Product description: CyberGate SIP intercom connect to Teams

Use Multi-Ring to call a group of Teams users simultaneously

The multi-ring feature in CyberGate enables a Teams administrator to configure a group of Teams users who will be notified simultaneously if someone rings the video door intercom. The 1st responder will be connected with 2-way audio and live video from the door station.

Configurable Display Name

Display Name identifies the calling party and is presented to the Teams user who receives an incoming call. For intercoms calls via CyberGate the Display Name is now configurable (rather than the static default display name: 'intercom').

For installations with multiple intercoms, potentially deployed across multiple sites, changing the Display Name to e.g. "front door", "gate north" or "main entrance" makes it so much easier to identify the entrance where your visitor is located.



Product description: CyberGate SIP intercom connect to Teams

Call Recording (coming soon)

CyberGate will support recording of video intercom calls without the need for a separate (on-premise) Video Management System (VMS). Intercom calls are recorded with 2-way audio and video after the receiving Teams user answered the incoming call from the door station. Recording can only be activated after the Teams admin provided the additional & explicit consent, and media files are safely stored in Azure (West-Europe) with a retention period of 10 days.



CyberGate Benefits:

- Two-way audio and live video from your (existing) SIP video door station to a Teams user's desktop client, Teams compatible desk phone and Teams Smartphone app.
- Remotely open a door or gate using the Teams Dialpad.
- Call individual Teams users or configure group names to call multiple users simultaneously.
- Edit Display Name per intercom device that identifies where your visitor is located.
- Disable Forwarding to prevents that an intercom call ends up in Voicemail.
- No need for an SBC or download of any (3rd) party Apps.

Product description: CyberGate SIP intercom connect to Teams

How to buy

1. Go to [Azure Marketplace](#) or [Microsoft AppSource](#) to purchase subscription(s) online.
2. Select “Get it now”.
3. Sign in with your Microsoft account credentials
 - global admin, application admin, or cloud application admin role is required to get access.
4. Select Billing and Payment Method
 - When asked to enter the number of “users”, select one user per intercom device.
5. Activate your subscription via the CyberGate Management Portal.



Remarks

- ➔ CyberGate does not work towards Teams Call Queues.
- ➔ Multi-ring can be configured via the CyberGate Management Portal.

Support

- ➔ <https://support.cybertwice.com/>

CyberTwice B.V. is a software development company focused on building Software-as-a-Service (SaaS) applications for Enterprise Access Control and Surveillance, integrated with Microsoft Teams. Services include CyberGate that enable a SIP video door station to communicate to Teams with live 2-way audio & video, and ATTEST, the 100% Azure based (Teams) Recording solution for Compliance & Collaboration in the Financial Services, Public Safety and Energy/Utility sector.

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