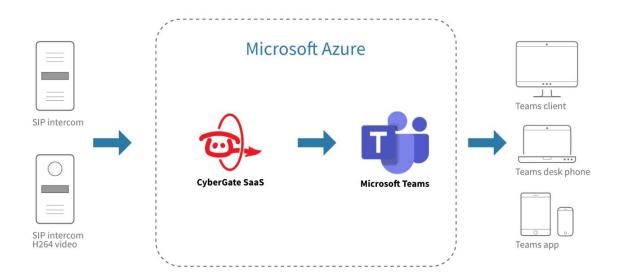


CyberGate

As Enterprises migrate their traditional telephony from a local IP-PBX or Cloud Telephony platform to Microsoft Teams, they need a solution for their existing SIP (video) door intercom to communicate with Teams.

Via CyberGate you can connect your existing SIP video door intercom to Microsoft Teams. Teams users can answer incoming calls from the video door station – with 2-way audio and live video – on their Teams desktop client, Teams compatible desk phone and Teams Smartphone app and open the door for visitors.



CyberGate is a subscription based Software-as-a-Service (SaaS) hosted in Azure. With CyberGate there is:

- <u>no need</u> to setup a hosting environment,
- <u>no need</u> to download or install any software from CyberTwice or a 3rd party,
- <u>no need</u> to install additional Virtual Machines,
- <u>no need</u> for a Session Border Controller (SBC) or extra licenses for your existing SBC (CyberGate communicates directly to your Teams environment and does not rely on an SBC).
- <u>no need</u> for to get additional PSTN like phone numbers for your SIP intercoms.

All you need is a subscription to CyberGate

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Compatibility



















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Multi-Ring: call a group of Teams users simultaneously

 The multi-ring feature in CyberGate enables a Teams administrator to configure a group of Teams users who will be notified simultaneously if someone rings the video door intercom.
 The 1st responder will be connected with 2-way audio and live video from the door intercom.

Configurable Display Name

Display Name identifies the calling party and is presented to the Teams user who receives an
incoming call. For intercoms calls via CyberGate the Display Name is now configurable
(rather than the static default display name: 'intercom').

For installations with multiple intercoms, potentially deployed across multiple sites, changing the Display Name to e.g. "front door", "gate north" or "main entrance" makes it so much easier to identify the entrance where your visitor is located.



Benefits:

- <u>Two-way audio and live video</u> from your (existing) SIP video door station to the Teams desktop client, Teams compatible desk phone and Teams Smartphone app.
- Remotely open a door or gate using the Teams Dialpad.
- Call individual Teams users or configure group names to call multiple users simultaneously.
- Edit Display Name per intercom device that identifies where your visitor is located.
- Disable Forwarding to prevents that an intercom call ends up in Voicemail.
- No need for an SBC or download of any (3rd) party Apps.

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How to buy

- 1. Go to Azure Marketplace or Microsoft AppSource to purchase subscription(s) online.
- 2. Select "Get it now".
- 3. Sign in with your Microsoft user account credentials.
 - the Global-, Application- or Cloud Application Administrator role is required for access
- 4. Select Billing and Payment Method
 - o When asked to enter the number of "users", select one user per intercom device.
- 5. Activate your subscription via the CyberGate Management Portal.





Remarks

- → CyberGate does not work towards Teams Call Queues.
- → Multi-ring can be configured via the CyberGate Management Portal.

CyberTwice B.V. is a software development company focused on building Software-as-a-Service (SaaS) applications for Access Control integrated with Microsoft Teams and Enterprise Surveillance. Services include CyberGate that enable a SIP video door station to communicate to Teams with live 2-way audio & video, and ATTEST, the 100% Azure based (Teams) Recording solution for Compliance & Collaboration in the Financial Services, Public Safety and Energy/Utility sector.

Robin Telecom Development is a manufacturer of video door stations. Robin intercoms work with Apple HomeKit, Microsoft Teams (via CyberGate), or VoIP/SIP.

CyberTwice and Robin Telecom Development are located at Hazenkoog 25, 1822 BS, Alkmaar, The Netherlands, T: +31 72 534 6426

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