



Voice Biometrics

Quick and fool-proof authentication medium for a range of use cases

Go ahead, I'm listen

Traditional identity verification and authentication systems in Customer Service machinery require users to provide PINs, dates, and passwords. This age-old method can be a cumbersome process often leading to a frustrating experience. AI-based Voice Biometrics Technology can help customers, employees and other categories of users access secured systems by simply using their "Voice".

WHY armour365?

armour365- New age Voice Biometrics

Our Biometrics solution has been engineered to offer a highly secure, convenient, and seamless authentication medium for your customers. armour365 compares various elements and patterns from a user's voice, such as pitch, dialect,

Authenticate in < 2 secs

Easy-to-integrate across devices and CRM systems

Available on various deployment

and tone.

With the ability to automate 'conventional verification processes', armour365 can significantly bring down contact center costs and enhance customer satisfaction levels.

models/channels

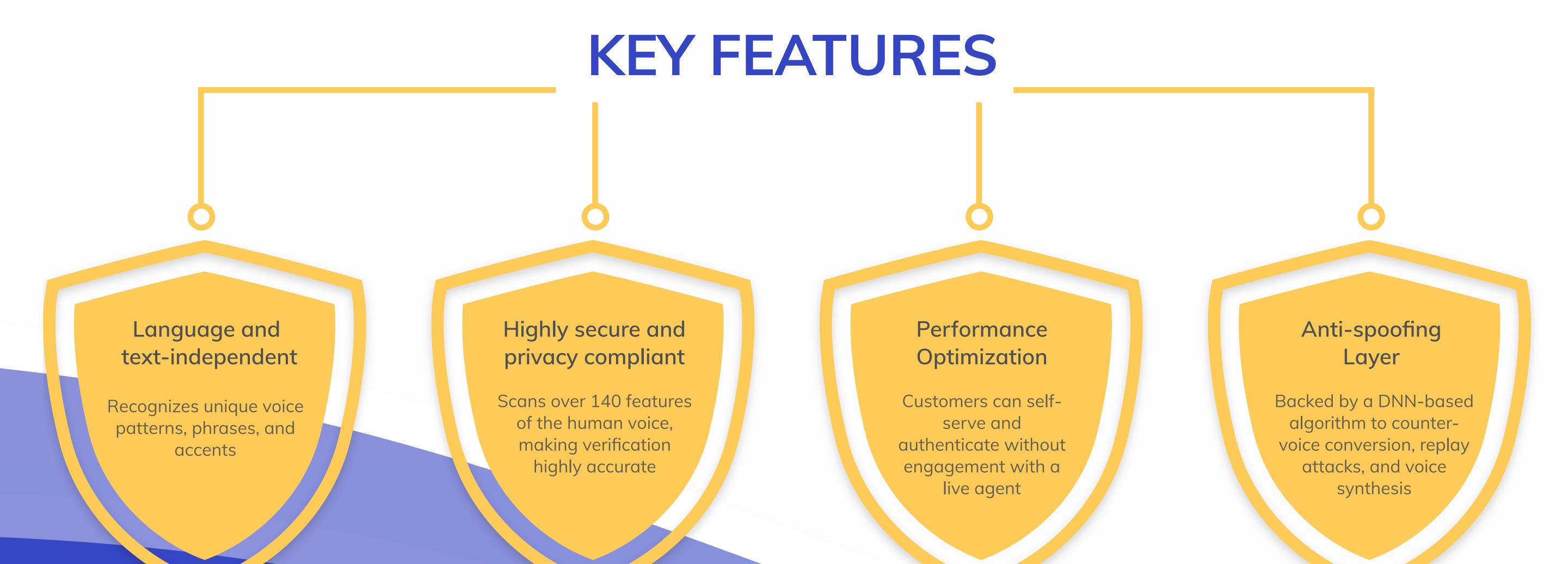
Flexible pricing plans

hello@gnani.ai

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02s





Key Benefits



Increase NPS and CSAT Quicker and secure customer verification process



Reduce AHT and Boost self-care service Enhanced customer experience with zero waiting time



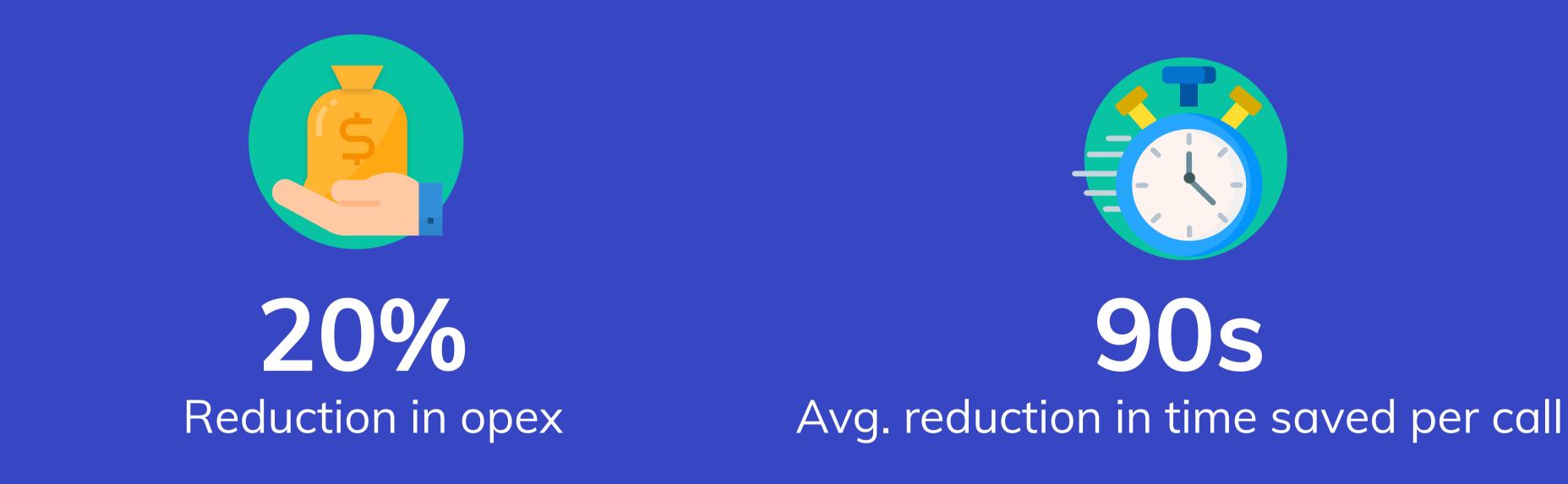
Fraud Prevention Protection from identity theft and fraudulent activities

Use Cases

Customer Verification, Workforce Management, Public Utility Services, Healthcare and many more.



Here's what our clients achieved with armour365





Achieved EER less than **2.5%** FAR less than **2.3%**

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Next level scale in voice automation



About Gnani.ai

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Gnani.ai is a Conversational AI company with products and solutions for omnichannel automation and analytics.

Gnani.ai empowers businesses to build customer-centric Conversational AI on multiple channels. Our proprietary Speech Recognition APIs and NLP based solutions power customer support automation for leading companies in BFSI, E-Commerce, and other sectors.

Our ASR engine has been benchmarked by a leading mobile OEM to be the most accurate across all the speech-to-text engine providers for 20+ languages globally. With partners like Nvidia, Intel, and academic partners like IISc, Gnani.ai is leading the Conversational AI revolution.

