

PREPARE FOR YOUR FUTURE WORKPLACE TODAY



Support, Optimize and Manage your Microsoft 365 Investment and Enhance Your Overall Productivity

SoftwareONE understands that a successful workplace transformation requires a combination of people, process and technology working together to enable change. Our 365Simple solution takes the complexity out of moving your business processes to the cloud by harnessing the power of Microsoft 365 to enhance the productivity of your employees.

Combining the full suite of Office 365 via the cloud – including SharePoint Online, web-based traditional Office applications, OneDrive and Teams – with the power of Windows 10 and the security of Enterprise Mobility + Security (EM+S), Microsoft 365 allows your organization to take the idea of a secure future workplace, and make it a reality.

Manage Your Future Workplace on Office 365 & Microsoft 365

We help you to take complexity out of your work day by increasing your workers' productivity and paving the way for better collaboration. We developed **365Simple** to accelerate the realization of your Office 365 benefits. Our offering reduces the friction of onboarding while providing tools to optimize applications usage, spend, security, compliance and auditing.

Your 365Simple Values

Now that you've committed to moving towards a future workplace you will realize the benefits of our solution including:

- › **Ensure availability with less effort** through our certified support (up to 24x7) with ownership for escalations through to Microsoft Premier Support for Partners.

- › **Optimize costs** with insights on licensing usage and adoption transparency to identify cost saving potentials in SoftwareONE's PyraCloud.
- › **Reduce risks and help improve compliance** with continuous reviews, health monitoring and customer support (up to 24x7) to ensure timely escalations for urgent situations.

Choose from one of three levels of 365Simple that best fit your organization's individual needs.

When speaking about **security**, many companies unknowingly implement a mix of configurations that lower their overall security posture (e.g. disabled mailbox auditing or disabled multi-factor authentication on admin accounts) and they do not have a dedicated IT security team to focus on their security in the cloud. At SoftwareONE, we have broad experience to help you implement the cloud securely and protect your data according to best practices. As a 365Simple Premium customer we ensure you:

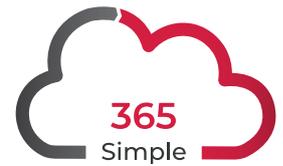
- › **Benefit from the expert support** from the SoftwareONE Security Operations Center (SOC) to reduce complexity and improve security outcomes.
- › **Gain fundamental knowledge of Office 365 security** to create awareness of threat protection capabilities (e. g. Exchange Online protection, Azure AD security defaults).
- › **Implement baseline security configurations** to reduce attack surface and mitigate data loss risks.
- › **Request technical support from Microsoft 365 security experts** to maintain an effective security defense posture.



“With SoftwareONE, we found a very competent partner who not only knows the Microsoft product range very well, but also scored from the start with a strategy tailored to our needs.”

Linda Szelag, Head of Information Technology, Welthungerhilfe

MANAGE YOUR FUTURE WORKPLACE WITH 365Simple



Microsoft Office 365 provides customers with plenty of useful benefits, but you will find that Microsoft does not address data recovery for large scale data loss thoroughly. This can be a major issue for your organization in the event of such a compromising scenario. Without an enterprise-grade recovery solution in place, it would take a long time to recover data mailbox by mailbox.

For this, you can also leverage **our additional Backup & Restore Managed Service BackupSimple** to secure backup to your Azure storage, from anywhere, without complex setup and administration. All management is through a highly-resilient web portal hosted by SoftwareONE, with built-in Disaster Recovery, where you can manage and backup on-premises, cloud hosted instances, and Office 365 data.

-  Office 365/ Microsoft 365 CSP licensing included
-  Service Success Manager *
-  Escalation path via SoftwareONE Microsoft Premier Support contract
-  Migration services ** of Office 365 workloads
-  PyraCloud Cloud Spend Management & Cost Optimization
-  Service Health Monitoring **
-  3rd party ISV productivity & collaboration add-ins
-  Best Practices for Security Configuration**

* Advanced & Premium
** 365Simple Premium only

365Simple (CSP-licensed tenant) | Your Answer for Today's Future Workplace

365Simple PREMIUM	
365Simple ADVANCED	<p>INCREASE AVAILABILITY</p> <ul style="list-style-type: none"> > 24x7 support <p>REDUCE COST AND RISK OF DOWNTIME</p> <ul style="list-style-type: none"> > Migration services of Office 365 workloads > Health monitoring > Core security recommendations and Support <p>IMPROVE BUSINESS PRODUCTIVITY WITH TEAMS</p> <ul style="list-style-type: none"> > Facilitate remote session on recommended core configuration > Core TEAMS enablement e.g. video conferencing (via link, no external calls) > Online on-demand learning for basic administration & getting started with Teams
<p>365Simple</p> <p>LESS EFFORT DUE TO COMPLETE PACKAGE</p> <ul style="list-style-type: none"> > Incl. Office 365/M365 CSP licensing > Office 365 tenant enablements <p>INCREASE AVAILABILITY & REDUCE RISK OF DOWNTIME</p> <ul style="list-style-type: none"> > 10x5 support (30 min SLA response for Priority 1) > Support incident response > Ownership for escalations through to Microsoft Premier Support for Partners <p>OPTIMIZE COSTS</p> <ul style="list-style-type: none"> > PyraCloud licensing overview and management > 3rd Party ISV add-ins > Pickit services for pictures on-demand 	<p>INCREASE AVAILABILITY</p> <ul style="list-style-type: none"> > 24x5 support <p>OPTIMIZE COSTS</p> <ul style="list-style-type: none"> > PyraCloud <ul style="list-style-type: none"> > Adoption and workload usage > Real time vs. historical dashboard > Licensing cost dashboard
<p> Service Success Manager ensures customer satisfaction</p>	
<p> Cloud Support Team for 24x7 uptime of customer network</p>	

SoftwareONE's 365Simple helps you create the workplace for tomorrow leveraging the latest in Microsoft technologies for a flexible, secure and

accessible workplace. SoftwareONE works with you as a trusted advisor to support, optimize, and manage your Microsoft 365 solutions. [Get in touch!](#)