



Intelligent Insights for Office 365







Drive usage adoption and license optimization for Office 365

Enterprise organizations want to maximize their investment in Office 365 and need a more effective approach to focus training campaigns and drive usage adoption.

OfficeExpert is a web-based data aggregation, analysis and reporting solution that provides full visibility into your Office365 environment. If you really want to take control of your Microsoft cloud, then our product can help put you in command with accurate, data-driven business intelligence.

Our integrated solution showcases actionable insights using four main functions:

-  **Office365 Usage Analytics**
-  **License Management Tracking**
-  **Skills & Expertise Finder**
-  **Service Performance Monitoring**



The OfficeExpert solution helped my team reduce their manual efforts for O365 usage reporting, performance monitoring and chargeback billing. We are saving at least 80-hours a month.”

Information Systems Manager, **Enterprise Technology Manufacturer**



Improved license management

Automate chargeback billing to business units that include lists of inactive accounts they can verify for license recovery and repurposing.

Targeted adoption campaigns

Leverage accurate usage history to drive focused and targeted adoption campaigns to those users who need additional assistance and training.

Expertise finder application

Quickly identify Subject Matter Experts (SME's) in your organization based on their personalized profile information inside Teams.

Teams meeting simulations

Before deploying Teams at remote sites you can simulate meeting performance between different geographic locations and validate that response times are acceptable.

Proactive license management can reduce costs

The Office 365 admin center portal has no easy way to track active licenses for users, or create chargeback billing reports, and there is absolutely no way to associate your assigned licenses with the workloads that users consume. To help you maintain proactive control over your Office 365 licenses and the associated costs, the OfficeExpert solution has all the built-in functions you need to optimize your license subscriptions.

Tracking and reporting for both available and assigned licenses, including their **cost details and distribution by business unit and location**

Accurate chargeback billing reports for business units which include the listing of inactive or disabled accounts to prompt them to remove the old entries and recycle those associated licenses

Better understanding of how assigned licenses match the Office 365 usage patterns to **validate that the correct license types have been distributed**

Office 365 usage adoption features available

Leverage Power Users as MVP's. Identify the collaboration leaders within the organization and showcase them as the digital transformation figureheads through gamification awards and promotional adoption campaigns.

Targeted Adoption Campaigns. Enhance user adoption for Office 365 capabilities by tracking usage activities and then target specific groups by job role with marketing campaigns through direct, email communications. Monitor adoption trends and send follow-up training links and promotional materials to users who still need assistance and incentives.



Customizable reporting for all aspects of Office365 usage data and performance metrics



Focused adoption campaigns targeted by job role and business unit



Proactive license management to ensure that your organization never becomes over subscribed

Solution approach

Analyzing usage trends

Over 50 customizable reports that showcase all aspects of your Office 365 environment and user activities, including comparisons between workloads.

Measuring and ranking collaboration metrics

Utilize scorecard ranking metrics for different user activities that showcase their collaboration maturity levels.

Tracking adoption progress

Perform timeline reporting for user adoption that rates multiple categories of usage scenarios.

Measuring service performance

Track uptime and availability, plus response time and latency, for all Office 356 workloads.

info@panagenda.com | +1 617-855-5861

For more information about our unified data analytics solution for Office365 contact your sales representative or visit our website. www.panagenda.com

