



We engineer digital transformation.

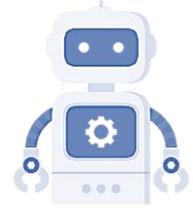


LiveTiles

Bot Workshop

# LiveTiles QnA Bot Workshop

## Plan and guide your intelligent journey



**Level 4: Innovation Enablement**  
Leadership identifies costly or tedious tasks and guide developers as they automate tasks.

**Level 3: Organization Scaling**  
Organization-wide automation efforts to reduce manual tasks for mission-critical scenarios.

**Level 2: Personal Multiplication Bots**  
Users leverage bots in variable use cases by adding in configurability.

**Level 1: Personal Assistant Bots**  
Self-service automation of a specific repetitive task.

**Interesting Use Cases to Explore**

**Top 3 Use Cases**

**BOTS ARE GATEWAYS TO AI SERVICES**

**Enterprise Value**

Company Name: \_\_\_\_\_ Brand Promise: \_\_\_\_\_ What is your TOP Disruption? \_\_\_\_\_

	Current	In Progress	Near Term	Challenges
☐ We have full executive sponsorship				
☐ We have a clear vision & AI strategy				
☐ Our team understands the challenges presented with the digital economy				
☐ We have well defined use cases for AI/ML				
☐ We realize the competitive forces in our marketplace				
☐ We understand how to build business cases for AI/ML				
☐ We understand the internal requirements to support change management				

**By 2019, 40% of enterprises will be actively using chatbots to improve business processes using natural-language interactions**

**By 2020, the average person will have more conversations with bots than with their spouse.**

Microsoft AI Roadmap Worksheet | www.rdacorp.com

Getting started with bots is one of the top areas of interest with digital enterprises today in utilizing artificial intelligence capabilities.

We'll cover everything your team needs to know about the tools, techniques and strategies you can use to get the most out of your data investments.

### Agenda:

- Review the Azure Bot Framework & LiveTile's Intelligent Workplace
- Review proven use cases
- Document an action plan

### Key Outcomes:

- Review related industry use cases
- Define scope, applicability and impact of potential chat bots
- Alignment on key requirements and evaluation criteria
- Pilot overview & planning

### Deliverables:

- Current findings & future state
- High level AI roadmap
- Use case recommendations

- LiveTiles Bots effectively remove the time, cost and risk associated with implementing customizable and easily governable AI into your business.
- Bots can automate your customer support, minimizing errors and giving you time to focus on what's important.
- LiveTiles' bots can evolve and expand their knowledge bases over time as required, ensuring easy interaction with 3rd party systems and other essential databases.